



*Where U & V meet to create memories.*

# ARCTIC



# ABOUT US

## URVI LUXURY DESTINATION WHERE U & V MEET TO CREATE MEMORIES....

URVI LUXURY DESTINATION... A family-oriented company with a passionate and experienced team is focused on providing hassle-free and memorable experiences to our travellers. Our team has more than 15 years of experience in operating tours to over 45 countries around the world.

Urvi Luxury Destination was established in 2014 with a focus on professionalism, service excellence and innovation in tourism. In a short period of time we have grown from 5 to 35 hard-working and dedicated team members ready to provide you a great travel experience. More than 10,000 travellers have travelled around the world with our expert and friendly staff in the last 5 years.

Urvi Luxury Destination is one of the most innovative companies in tourism in India. Since our inception, every year we have introduced many exotic destinations, like Iceland in 2015, Arctic Circle Tour in 2017 and Greenland in 2019. We are planning to bring many more out of the box experiences and destinations for you soon.

Urvi Luxury Destination invites you to embark on this beautiful journey through the world and create memories for life!

Because we are 'Urvi Luxury Destination', where 'U' and 'V' meet to create memories....



# URVI LUXURY DESTINATION



## ARCTIC WHY CHOOSE US ???

1. URVI TOURS is the 1st Indian Company to start Arctic Tour with Chef in 2017  
(Please visit our Office for Photos & Videos of last 4 years).
2. Travel with Owner Mr. Hardik Mehta
3. Stay in World Famous Glass Igloo Resort – Kakslauttanen Arctic Resort
4. The only Indian company giving Original Glass Igloo for 2 nights.
5. Explore the most thrilling experience of Icebreaker Cruise
6. Enjoy the Snow mobile ride for 2 hrs
7. Enjoy the Husky Safari in the Lapland
8. Meet the Santa Claus in it's home town
9. Enjoy the Reindeer ride & cross the Arctic Circle
10. Explore the magnificent Northern lights in Tromso
11. Northern lights photography
12. Stay in 3 & 4 star hotel in City centre
13. Breakfast + Lunch + Dinner in Hotel Banquet hall, cooked by our Indian chef
14. All Tips of Tour Manager, Chef, Guide & Driver included
15. Insurance of USD 3,00,000 upto any age





# ARCTIC

11 NTS /12 DAYS



# HIGHLIGHTS



## • 2NTS HELSINKI

City Tour, Senate Square, the Sibelius Monument and the Rock Church, & Tallinn.

## • 2NTS ROVANIEMI

Santa Claus Village, Reindeer ride – 400 Mts, Arktikum Museum, Icebreaker Cruise.



## • 2NTS GLASS IGLOO

Dog Sledge ride, Snow Mobile ride, Arctic Resort tour

## • 2NTS KIRUNA

Ice Hotel tour , abisko aurora station, Northern Lights Tour



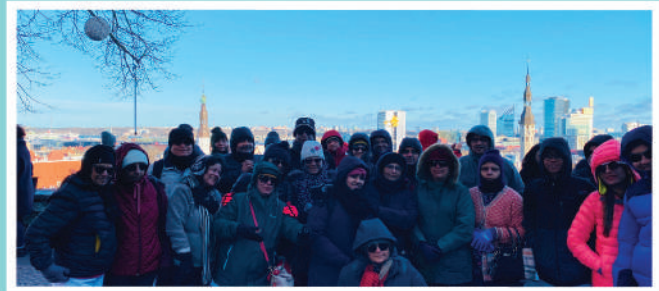
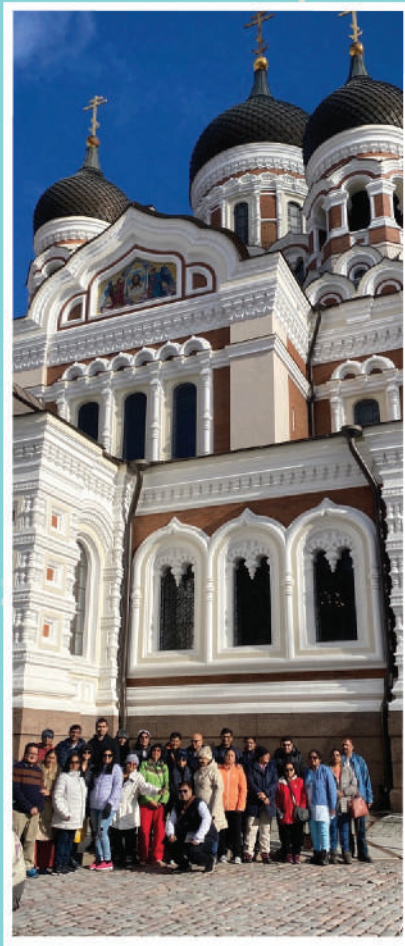
## • 2NTS TROMSO

Polar Museum & Northern lights tour

## • 1NT OSLO

Gustav Vigeland Sculpture park, passby Holmenkollbakken and City hall







# HELSINKI





## DAY 01: MUMBAI – HELSINKI (FINLAND)

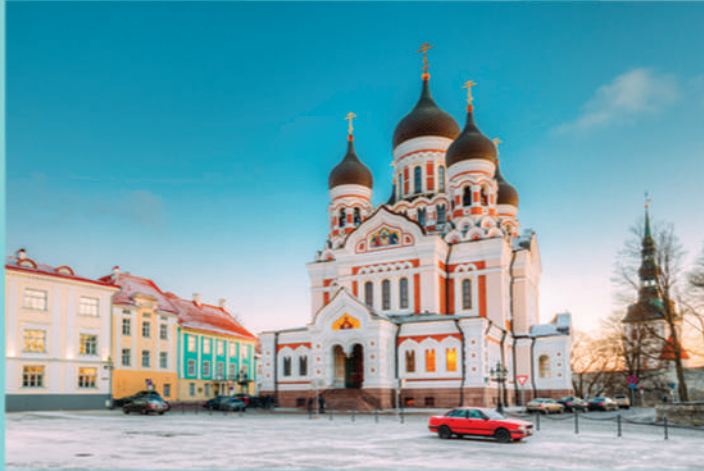
On arrival into Helsinki International Airport, meet your Tour Leader & proceed for guided city tour of Helsinki. Visit the Senate Square, the Sibelius Monument and the Rock Church (depending on opening times) and the Uspenski Cathedral. Transfer to Hotel and check inn. Dinner & Overnight at Helsinki.



# TALLINN



# ALEXANDER NEVSKY CATHEDRA



# MAIN SQUARE



# PARLIAMENT



# OLD TOWN

## DAY 02: HELSINKI – TALLINN – HELSINKI (ESTONIA)

After breakfast depart to Helsinki pier to board your ferry to Tallinn (Capital of Estonia). On arrival into Tallinn meet our local guide and proceed for Lunch at Indian restaurant. Post lunch proceed for the guided walking tour of Tallinn old town. Later proceed back to Tallinn pier to board your ferry back to Helsinki. Dinner & Overnight at **Helsinki**.





## DAY 03: HELSINKI – ROVANIEMI (FINLAND)

After Breakfast check out and proceed to Helsinki airport to board the flight to Rovaniemi. On arrival into Rovaniemi proceed to Santa Claus Village where we will meet the Original Santa Claus generation and enjoy Short reindeer ride of 400 m ride. Later proceed for the guided tour of Arktikum museum. Evening check in at hotel. Dinner & Overnight at **Rovaniemi**.





# ICE BREAKER

## DAY 04: ROVANIEMI – ICEBREAKER – ROVANIEMI (FINLAND)

After breakfast proceed for one of the Best Experience of Lifetime.  
Early morning proceed for the Icebreaker cruise.  
On arrival enjoy the unforgettable experience of Icebreaker cruise.  
Later proceed back to Rovaniemi, en-route lunch on the way.  
Evening free at Rovaniemi. Dinner & Overnight at Rovaniemi.







## DAY 05: ROVANIEMI – KAKSLAUTTANEN ARCTIC RESORT (FINLAND)

After breakfast, check out and proceed to Kakslauttanen Arctic resort. On arrival into Resort check in at the Glass Igloos. Rest of the day free at resort. Dinner & Overnight at Arctic Resort.





# DOG SLEDGE

## DAY 06: KAKSLAUTTANEN ARCTIC RESORT (FINLAND)

After breakfast, proceed for guided tour of Dog sledge. Later back to resort.  
Enjoy lunch and later proceed to Snow mobile guided tour.  
Later proceed for the guided tour of Arctic resort.  
Dinner & Overnight at Arctic Resort.

# SNOWMOBILE





## DAY 07: KAKSLAUTTANEN ARCTIC RESORT – KIRUNA (SWEDEN)

After Breakfast, check out and proceed to Kiruna. On arrival visit Ice hotel.  
Later proceed to hotel and check in. Dinner & Overnight at Kiruna.





## DAY 08 :- KIRUNA – ABISKO – KIRUNA (SWEDAN)

After Breakfast Day free for relax. Depart in evening 6.00 Pm for one of the best Place for Northern lights. Abisko is a small village in Sweden, north of the Arctic Circle. Just out of town, extending from the southwestern shore of Torneträsk Lake, is Abisko National Park. Surrounded by mountains, it shelters lemmings and Reindeer, Plus the Lapp orchid. The King's Trail begins in the park and leads to Hemavan, in the south. The Aurora Sky Station, on Mount Nuolja, is an observation centre for the Northern Lights.



# TROMSØ



## DAY 09: KIRUNA – TROMSO (NORWAY)

After Breakfast, check out and proceed to Tromso (Journey Of 6 Hrs). This Route Is One of the most Scenic route on Northern Most Part of Europe passing through beautiful lakes. On arrival proceed for Check in at Hotel. Dinner & Overnight at Tromso.





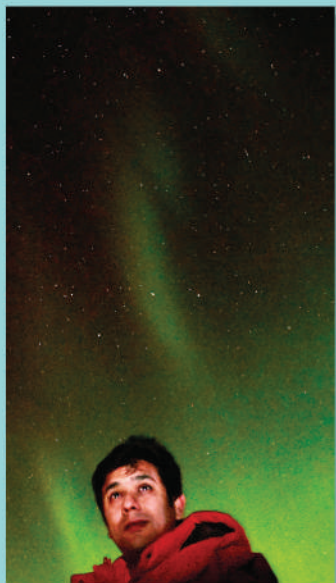
# NORTHERN LIGHTS





# DAY 10: TROMSO (NORWAY)

After breakfast proceed to walking tour of Tromso. Afternoon free at leisure.  
Evening proceed to Explore Northern Lights guided tour. Dinner & Overnight at Tromso.





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## DAY 11 TROMSO - OSLO (NORWAY)

After Breakfast, check out and proceed to Tromso Airport to board your flight to Oslo. On arrival into Oslo, proceed for guided city tour. Later proceed to hotel and check in. Dinner & Overnight at **Oslo**.



## DAY 12 : OSLO - MUMBAI

After breakfast, check out & transfer to Oslo Airport to board your flight to Mumbai.



## TOUR COST

Per Person on Twin sharing basis	<b>INR 6,50,000/-</b>	-
Third Adult in Triple sharing basis	<b>INR 6,25,000/-</b>	-
Per Child with bed	<b>INR 6,00,000/-</b>	Child under 12 years with bed in Parents room
Per Child without bed	<b>INR 5,75,000/-</b>	Child under 12 years without bed in Parents room
Per Person on Single occupancy	<b>INR 7,75,000/-</b>	-

## TOUR COST INCLUDES :

- International Flight (Mumbai-Helsinki-Rovanemi--/Tromso-Oslo-Mumbai).
- Schengen Visa.
- All 4/3-star hotel mention in program.
- Ground transportation in air-conditioned deluxe coaches.
- All accommodation as noted in itinerary based on twin share with ABF.
- Daily Hotel Breakfast.
- Indian Tour Manager (Mr. Hardik Mehta & Mr. Nirav Mehta).
- Indian Chef with All Meal (Lunch & Dinner).
- Local Guide.
- Fully guided sightseeing noted in itinerary (including park & entrance fees).
- Overseas Mediclaim Insurance of USD 3,00,000 per person.
- Tips to Tour Manager / Chef / Driver / Local Guide – included.
- Get to Gather for Group with Lunch or Dinner.
- Travel Hamper with Dry Snacks.

## BOOKING PROCEDURE :

### At Registration:

- Payments favouring “URVI LUXURY DESTINATION ” w.e.f. 1st May 2022
- **INR 1,00,000/- non refundable deposit at the time of booking**
- **Original passport along with necessary documents should be submitted 60 days prior to the departure date chosen.**
- **Balance INR to be paid 40 days prior to the departure**
- **Mandatory GST 5% + TCS 5% payable on Final billing.**

## TOUR COST DOES NOT INCLUDES:

- Person Expenses such as Laundry, Comm. Charges, Optional Activities.(which are subject to Availability), Passport Charges, POE Service Charges, Portorage, Tip & Wines, Mineral Water & Tel Charges, etc.
- GST 5% on the Tour Cost.
- TCS 5% on the Tour Cost\*.
- Early and / or Late Check in at Hotel unless otherwise stated.
- Meals other than specified in the itinerary.
- All items of personal nature, food & drinks any other item not mentioned in the itinerary.
- Any Increase In Air Taxes.
- Purchase of BTQ.
- Excess baggage charges.
- Trolley Services.

## VISA REQUIREMENTS

- Original Passport (Old & New) valid for 6 months.
- Recent Photographs, 35 mm x 45 mm on white background and 80% face should be seen (Photographs should not be older than 6 months).
- Company covering letter on Company's Letterhead. (Stamp Compulsory).
- Business Proof Xerox Compulsory.
- Updated Original Bank statement on Bank's letter head for the last 6 months with applicant's name, a/c no. with bank seal & sign with minimum balance of **Rs.3,50,000.00** and should be a Salary account which should reflect the Salary details.
- Leave letter from Company with seal and sign.
- Salary slip for 6 months with company seal.
- 3 Years IT Returns copy.
- If student, Child-birth certificate xerox, ID card copy required / A school fee receipt / Beneficed certificate.
- Pan card xerox copy.

## IMPORTANT FAQ'S

- Once the reservation is accepted and confirmed, The Deposit, Payment and cancellation policy will apply.
- All Hotel Check in is 1500 Hrs. & Check out is 1000 Hrs.
- Rooms next to each other are not guaranteed and are at the discretion of the hotel.
- We are the Travel and Holidays organizer only. We do not control or operate any airlines, neither do we own or control any shipping company, coach or coach company, Hotel, Transport or any other facility or service mentioned in this brochure. We take care in selecting all the ingredients in your Holidays.
- Also, the company is not responsible in case of mistake made by the supplier's like the Airlines, Consulates etc.
- Itinerary / Hotel / Route are subject to vice-e-versa charges. Your final itinerary will be as per the flight schedule and booklet provided to you days prior dept.
- **AIRLINES CHANGES IN RESERVATION DATES:** Penalties are applicable as per Airline rules, for any changes & any sector. As per airline group booking policy all members have to travel together till the last destination. Any change on return resv. Will be strictly on request Basis and Subject to Flight and Class availability.
- The Itinerary may be reversed due to Flight Availability.
- **URVI LUXURY DESTINATION** will not be Responsible for any Rejection of Visas from any Consulate/ Embassy.
- **URVI LUXURY DESTINATION** is not Responsible for Delay or Deficiency in Service by Inbound Agency, Airline, Transport, Hotel and Provider of Service, or any Act or Action of CO- TRAVELLER, CO-PAX which may Result in not Availing any Service on Tour
- You are requested to carry one bag of 20kgs each in economy class along with 7 Kgs of Hand Luggage as the other Bag will be adjusted against the Food Stuff of **URVI LUXURY DESTINATION** Items. Also, in internal flight only 1piece of 20kgs is only permitted, client have to pay excess baggage if they have any extra bag or weight more than 20kgs.
- In case the Weather does not permit for Any **SIGHT-SEEING** which shall be cancelled, and Money Will be Fully Refunded for the same.
- For Optional Activities: If Weather does not permit then **URVI TOURS** will not be Responsible. In case you wish to do any Optional Activities, our Coach Will not be Available. Our Tour Manager will help you to arrange the Transport for the Optional Activity Place. (WITH EXTRA OPTIONAL COST).
- All Passengers will have to Carry One Kitchen Bag per person for our Kitchen from Mumbai International Airport and on Arrival at The Final Destination Airport from the belt and they will Have to remove it from the Baggage Claim Area and get it till the Coach. Those members who are buying their entire flight tickets by own arrangements will have to pay staff loading charges separately which shall be advised at later stage.

## CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

75 Days Prior – 20% of Tour Cost.  
60 Days Prior – 50% of Tour Cost.  
45 Days Prior – 75% of Tour Cost.  
30 Days Prior – 100% of Tour Cost.



# TERMS AND CONDITIONS

We at Urvi Luxury Destination, make the best effort to provide you the best service in a pleasant & friendly atmosphere. We strive for your complete satisfaction and endeavour to provide a safe & secure holiday without any misunderstandings between the company, the tour leaders and you at any point of time during your holiday. Therefore, we request you to read and understand the booking conditions for your holiday, before you enrol yourself for any of our tours / packages. The terms and conditions as stated below forms the basis of our contract with you.

**CONTRACT :** All the tours are operated by Urvi Luxury Destination. When you book the tour, it is a contract between you & the tour company. All the bookings are accepted only on the basis that you have thoroughly gone through these mentioned terms and conditions.

**BOOKING & CONTRACT :** The registration amount given at the time of booking is non – refundable and non – transferrable. The bookings will be processed by the tour company only after the registration amount is paid in full. Full or balance payments should be made 45 days prior to the date of departure. If the tourist fails to pay timely full amount, then the tour company reserves the right to cancel the booking with forfeiting the paid amount. In case of dishonoured cheques issued by the tourist in favour of the company, the company reserves the right to take necessary legal actions and the company has full right to cancel the bookings.

**TAXATION :** A non – negotiable and mandatory Goods and Service Tax (GST) at the rate of 5% & also Tax Collected at Source w.e.f. 1<sup>st</sup> April 2020 (TCS) at the rate of 5% is applicable over & above the land package cost. In case of any imposed tax by the Government of India over and above the proposed taxes, then the tourist will be liable to pay even after the bookings has been done.

**AIRLINES & TICKET :** The company won't be responsible in case of any Airlines delay or deficiency. In case passengers wish to travel in advance or stay back and return later after the completion of the tour, the tourist is liable to pay an additional amount (to be advised as per availability) per change prior to the departure. If the tourist wants to make any change in plan on tour, then all the arrangements must be done by the tourist itself. During the trip, for any reason, if you may wish to return to India, the entire cost to return will be borne by the passenger and no refund will be granted.

**VISA :** If Visa is rejected booking amount will be refunded after deducting airline cancellation charges, visa charges and services charges. If you wish to apply visa again then visa and services charges will be applicable again.

**ACCOMODATION :** All Hotel Check in is 1500 Hrs. & Check out is 1000 Hrs. Rooms next to each other are not guaranteed and are at the discretion of the hotel. Itinerary / Hotel / Route are subject to vice-versa changes. Your final itinerary will be as per the flight schedule and booklet provided to you 7 days prior departure. Any early check in or late checkout at hotels will not be entertained.

**TRANSPORTATION :** In our group tours, we don't allot any seat numbers as a seat rotation policy is been followed. All the passengers must follow the instruction by the tour leader in this regard. If any of the passengers carry any high value items on the coach, we advise you to not leave them behind when you leave the coach. All baggage and personal belongings are at all time your own responsibility. The tour company or coach company won't be responsible for any loss of any items from the coach. Any damages caused by you to the coach during the travel shall be payable by you and the tour company won't be liable for the same.

**SIGHTSEEING :** Due to certain unavoidable circumstances, if any activity or any sightseeing is missed then the tour company shall not be liable to pay any refunds. Any delays occurred by the passengers will disturb the schedule and cause inconvenience to the entire group. Any loss or damage done during the activity will be borne by the passengers. Instructions given by the Tour Manager or Guide should be followed by all the passengers. Free/Complimentary activities are all non-refundable and subject to weather conditions.

**MEALS :** We always serve Pure Vegetarian / Jain food which is prepared by our own Chef / Indian Restaurants. There is mostly a pre-set menu for the meals depending on the tour itinerary. Packed meals will be served only at certain places. Any special meals to be prepared or any allergic items during the tour must be informed prior to the departure.

**LUGGAGE:** You are allowed only to carry 20 kg of main luggage & 7kg hand luggage with yourself during flight journey & in the coach. You will have to carry 1 bag per person of the Food Stuff that belongs to Urvi Tours. For any baggage loss or damage during the travel shall be solely borne by the passenger.

**HEALTH & EMERGENCY DURING TOUR :** It is presumed that the tourist who have booked the tour have gone through the itinerary & is medically fit for the tour. In case of any health emergency or any other related issues, the guest shall be solely responsible to make their own arrangements. Thus, the company cannot be held responsible for any health-related issues of the passenger.

**REFUND :** (i) Refunds if any, for variation/modification/amendments/alteration and/or cancellations etc. of any tour will be paid directly to the tourist by A/C payee' cheque, in Indian Rupees at the prevailing rate of exchange on the date of the cheque, as per Reserve Bank of India Rules and Regulations, irrespective of whether the tour payments in part or whole were made in foreign currency.

(ii) **NO REFUND WILL BE PAYABLE**

- a) For any missed / unused services of the tour including the meals due to whatsoever reason.
- b) Where full deposit is required to be paid in advance to the concerned authorities to enable Company to confirm the reservation
- c) If services of the tour are modified, varied, amended, cancelled, or not utilized.
- d) If any tourist decides and or is required to cancel the tour due to any changes made in the rules by the concerned Government.
- e) If the tour is indefinitely postponed due to natural calamity, riots, political unrest, or any other unforeseen calamities
- f) Refund is not applicable for air tickets that are non-refundable and for which date change is not allowed.

Force Majeure means an event or circumstance not within the reasonable control, directly or indirectly, of Urvi Tours in its ability to perform its obligations/ responsibilities regarding the tour including

- o War, hostile invasion, act of foreign enemies.
- o Rebellion, revolution, insurrection or military or usurped power or civil war.
- o Epidemic, pandemic, explosion, fire, flood, earthquake or another exceptional natural calamity and act of God.
- o Ionizing radiation or contamination by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive, or other hazardous properties of any explosive nuclear assembly or nuclear component of such assembly.
- o Riot, commotion or disorder.
- o Any act or omission of any Government instrumentality.
- o A change in Legal Requirements.
- o Strikes, lockouts or other industrial disturbances;
- o Abnormal weather or sea conditions including tempest, lightning, hurricane, typhoon, rain & temperatures.

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**Signature:** \_\_\_\_\_

**Date:.** ...../...../20.....

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- Rebellion, revolution, insurrection or military or usurped power or civil war.
- Epidemic, pandemic, explosion, fire, flood, earthquake or another exceptional natural calamity and act of God.
- Ionizing radiation or contamination by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive, or other hazardous properties of any explosive nuclear assembly or nuclear component of such assembly.
- Riot, commotion or disorder.
- Any act or omission of any Government instrumentality.
- A change in Legal Requirements.
- Strikes, lockouts or other industrial disturbances;
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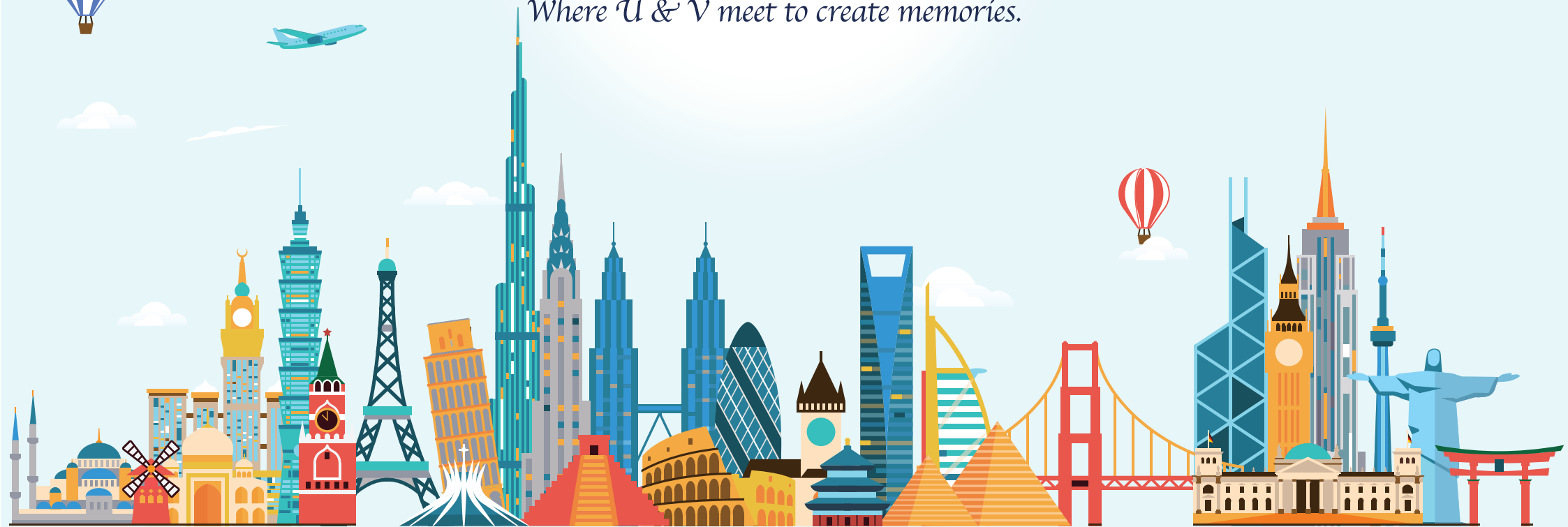
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# URVI

LUXURY DESTINATION

*Where U & V meet to create memories.*



WORKING ADDRESS : 1/A, PALM VIEW, LAKHAMSHI NAPOO ROAD, NEAR SWAMINARAYAN TEMPLE, OPP, VIDYALANKAR CLASSES, DADAR ( EAST), MUMBAI - 400014.

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