

ABOUT US







URVI LUXURY DESTINATION WHERE U & V MEET TO CREATE MEMORIES....

URVI LUXURY DESTINATION.... A family-oriented company with a passionate

and experienced team is focused on providing hassle-free and memorable experiences to our travelers. Our team has more than 15 years of experience in operating tours to over 45 countries around the world.

Urvi Luxury Destination was established in 2014 with a focus on professionalism, service excellence and innovation in tourism. In a short period of time we have grown from 5 to 35 hard-working and dedicated team members ready to provide you a great travel experience. More than 20,000 travelers have travelled around the world with our expert and friendly staff in the last 8 years.

Urvi Luxury Destination is one of the most innovative companies in tourism in India. Since our inception, every year we have introduced many exotic destinations, like Iceland in 2015, Arctic Circle Tour in 2017 and Greenland in 2019. We are planning to bring many more out of the box experiences and destinations for you soon.

Urvi Luxury Destination invites you to embark on this beautiful journey throughthe world and create memories for life!



Because we are 'Urvi Luxury Destination', where 'U' and 'V' meet to create memories....

URVI LUXURY DESTINATION





ALASKA CANADA WHY CHOOSE US ???

- 1. Sea plane activity in Vancouver included in tour cost.
- 2. Urvi Luxury Destination chefs for each group to cook delicious food (Gujrati, Marwari, Mexican, Italian, South Indian And Many More Cuisines)
- 3. Flyover Canada & Sea Plane activity included in tour cost.
- 4. Canada visa included in tour cost.
- 5. Insurance of 3,00,000 USD No age limit.
- 6. Confirmed hotels, no similar word used.







CANADIAN ROCKIES

HIGHLIGHTS 12 NIGHTS / 13 DAYS

3 NIGHTS VANCOUVER: -

Capilano Suspension Bridge, Grouse Mountain, Stanley Park, Robson Street, Victoria, Fly Over Canada, Sea Plane, Totem Poles Etc.

1 NIGHT VICTORIA:-

Butchart Garden, Victoria city tour.

2 NIGHTS WHISTLER :-

Shannon Falls, Peak2Peak Gondola to Blackcomb Mountain, (Optional Activities) Zip lining, Bungy Jumping.

1 NIGHT KAMLOOPS

Scenic Drive to Kamloops.

2 NIGHTS JASPER:-

Athabasca Falls, Bow Lake, Peyto Lake, Lake Louise. Pyramid Mountain, Patricia Lake, Maligne Canyon, Jasper Tram Way, Ice Field Explorer (Snow coach) Ride on Athabasca Glacier & Sky Walk.

3 NIGHTS BANFF:-

Moraine Lake, Johnston Canyon, Gondola To Sulphur Mountain, Bow Falls.











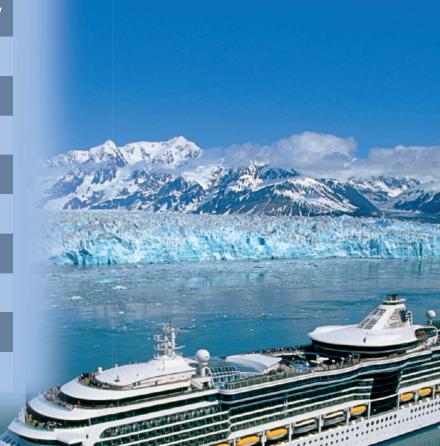




Royal Caribbean ROYAL CARIBBEAN ALASKA CRUISE

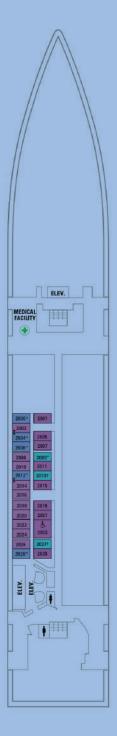
HIGHLIGHTS 7 NIGHTS / 8 DAYS ALASKA CRUISE

DATE	PORT***	ARRIVE	DEPART	ACTIVITY
4th June	VANCOUVER, BRITISH COLUMBIA		17:00:00	EMBARK
5th June	INSIDE PASSAGE (CRUISING)			CRUISING
6th June	SITKA, ALASKA	11:59:00	19:00:00	DOCKED
7th June	HAINES, ALASKA	09:00:00	21:00:00	DOCKED
8th June	JUNEAU, ALASKA	07:00:00	16:30:00	DOCKED
8th June	TRACY ARM FJORDS & GLACIER	18:30:00	22:30:00	DOCKED
9th June	KETCHIKAN, ALASKA	06:00:00	10:00:00	CRUISING
10th June	CRUISING			CRUISING
11th June	VANCOUVER, BRITISH COLUMBIA	07:00:00		DEBARK









SUITES

- Royal Suite 1 Bedroom Bedroom with king-size bed, and private bathroom with tub, double sink and bidet. Private balcom, living room with queen-size sofa bed and baby grand piano. Stateroom: 1,001 so. ft. 8alcony: 172 so. ft.
- Owner's Suite 2 Bedroom Two bedrooms with two twin beds that convert to Royal King (one room with third and fourth Pullman beds), two bathrooms (one with shower one with bathtub), living area with double sofa bed, private balcony, and conclerge service. Stateroom; 584 sq. ft. Balcony; 151 sq. ft.
- OS Owner's Suite 1 Bedroom Queen-size bed, bathroom with whiripool tub, double sink and bidet. Separate living area with a double sofa bed, Stateroom: 512 sq. ft. Balcony; 57 sq. ft.
- Grand Suite 2 Bedroom Two bedrooms. Master bedroom with two twin beds that convert to Royal King. Second bedroom has one double bed and two Pullman beds. Two bathrooms (master one with bathtub), Ilving area with double sofa bed, private balcony and conclerge service. Stateroom: 548 sq. ft. Balcony. 86 so. ft.
- Grand Suite 1 Bedroom Two twin beds that convert to Royal King, private balcony, sitting area with double sofa bed, Bathroom with tub and double sink. Conclerge service. Stateroom: 385 sq. ft. Balcony: 93 sq. ft.
- Junior Suite Two twin beds that convert to Royal King, private balcony, sitting area with sofa bed and private bathroom with tub. Stateroom: 299 sq. ft. Balcony; 66 sq. ft.
- Junior Suite Accessible Two twin beds that convert to Royal King, private balcony, sitting area with sofa bed and bathroom. Stateroom: 362 sq. ft. Balcony. 86 sq. ft.

BALCONY

- 1B 2B 3B 4B Spacious Ocean View Balcony Two twin beds that convert to Royal King, sitting area, private balcony and private bathroom, Stateroom; 204 sq. ft. Balcony; 41 sq. ft.
- 1D 2D 5D 6D Ocean View Balcony Two twin beds that convert to Royal King, sitting area, private balcony and bathroom. Stateroom: 179 sq. ft. Balcony. 41 sq. ft.
- Ocean View Balcony Accessible Two twin beds that convert to Royal King, sitting area, private balcony and private bathroom. Stateroom: 271 sq. ft. Balcony; 131 sq. ft.

OCEAN VIEW

- IK Ultra Spacious Ocean View Two twin beds that convert to Royal King, additional bunk beds in separate area, separate sitting area with sofa bed, and private bathroom with shower Accommodates six.
- 2M Spacious Ocean View Two twin beds that convert to Royal King and private bathroom. Stateroom: 170 sq. ft.
- IN 2N 8N 8N Ocean View Two twin beds that convert to Royal King and private bathroom.

 Stateroom: 154 sp. ft.
- 3N Ocean View Accessible Two twin beds that convert to Royal King and private bathroom. Stateroom: 258 sq. ft.

INTERIOR

- IV 2V 3V 4V 6V Interior Two twin beds that convert to Royal King and private bathroom.

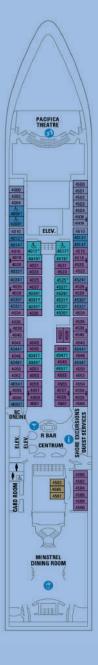
 Stateroom: 170 s.s. ft.
- 2V 3V Interior Accessible Two twin beds that convert to Royal King and private bathroom. Stateroom; 258 sq. ft.
- Studio Interior Full size bed and full bathroom. Single occupancy stateroom, no single supplement required. Can sleep up to 1. Stateroom: 108 sp. ft.

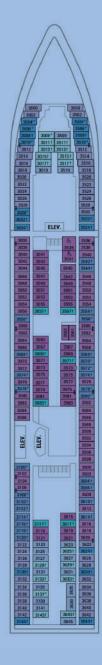
DECK 4

0CAN NEW IN 2N 3N 8N

OFFICIAL IV 2V 2W





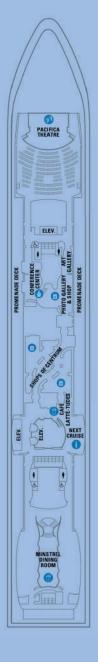


DECK 5









Balcony Cabin



Max passengers:2Staterooms number:513 (145x Spacious/Superior, 368x Standard/Deluxe)Cabin size:Superior (205 ft2 / 19 m2), Deluxe (180 ft2 / 17 m2)Balcony size:45 ft2 / 4 m2Location (on decks):Spacious (7-8-9-10-11), Standard (7-8-9-10)Type (categories):(5D, CB-Connecting, 2E-4D-2D-Double, 1E-3D-1D-Quad)

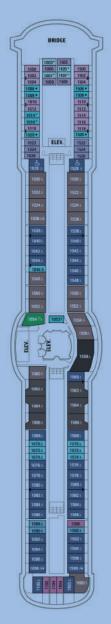
Standard Balcony, (2B-4B-Double, 3B-1B-Quad)

Spacious Balcony staterooms













Junior Suite



Max passengers:4Staterooms number:37Cabin size:300 ft2 / 28 m2Balcony size:65 ft2 / 6 m2Location (on decks):10

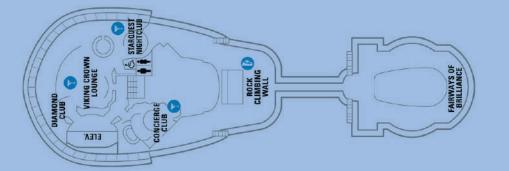
Type (categories) : (J3-Quad, J4-Double) Junior Suite

with Balcony

VITALITY AT SEA SPA AND FITNESS CENTER

(#

ELEV.



LEGENDS

- A Stateroom with sofa bed
- Stateroom has third Pullman bed available

MINESERY

* •

- Stateroom has third and fourth Pullman beds available
 - Stateroom with sofa bed and third Pullman bed available
- Stateroom has four additional Pullman beds available
- & Indicates accessible staterooms 1 Connecting staterooms

ADVENTURE

SPORTS

ADVENTURE OCEAN

- Stateroom has an obstructed view
 - Dining Venue
- Sentertainment Area
 - Pars & Lounges
- (1) Kids & Teens Area
 - Pool Spa Spa
- Fitness
- © Rock climbing ♠ FlowRider®
 - Information

IWNZ!

VIDEO

SPORTS DECK

- O Conference Center





OPTIX DISCO

ELEV.

ELEV.

MUNNING TRACK

RUNNING TRACK

SKY BAR



DAY 09: VANCOUVER - VICTORIA

After breakfast Check out from Cruise & Proceed For City Tour of Vancouver.

After lunch proceed to Tsawwassen ferry terminal where you will board a ferry for 1.5 Hours crossing of the Georgia Straight through the beautiful Gulf islands.

Keep a lookout for your chance to view some of the local wildlife including bald eagles, seals and even area orca whales! Overnight at Victoria.





DAY 10: VICTORIA - VANCOUVER

After breakfast proceed to City Tour of Victoria. We will be visiting the famous Butchart Gardens.

Continue on to downtown Victoria for a city tour. Highlights include Beacon Hill Park, Bastion Square, the Parliament Buildings, Chinatown, the Inner Harbour and the historic Empress Hotel. In evening we will depart from Victoria to Vancouver by Ferry. Overnight in Vancouver.













DAY 11:- VANCOUVER

After breakfast proceed for Capilano Bridge and Grouse Mountain. After finishing Capilano Bridge & Grouse mountain we will proceed to Stanley Park.

After finishing all your sight seing you will proceed to the hotel.



DAY 12: VANCOUVER - WHISTLER

After breakfast Proceed to Whistler. Your route for today will follow the Sea to Sky Highgway along beautiful Howe Sound. Pass through the coastal Community of Britannia Beach. Next, Stop at BC's highest waterfall, Shannon Falls and view the Stawamanus Chief, the second largest standing piece of granite in the world and popular rock, climbing area.



DAY 13: WHISTLER

After breakfast take a trip on the Gondola for panoramic views of the Village and surrounding mountains, make sure to cross the Peak2Peak Gondola from Whistler to Blackcomb Mountain – a unique experience! Time at leisure for shopping and sightseeing. Overnight in Whistler.



DAY 14: WHISTLER - KAMLOOPS

After breakfast proceed From Whistler to Kamloops drive through scenic drive. Arrive Kamloops after 6 hrs.

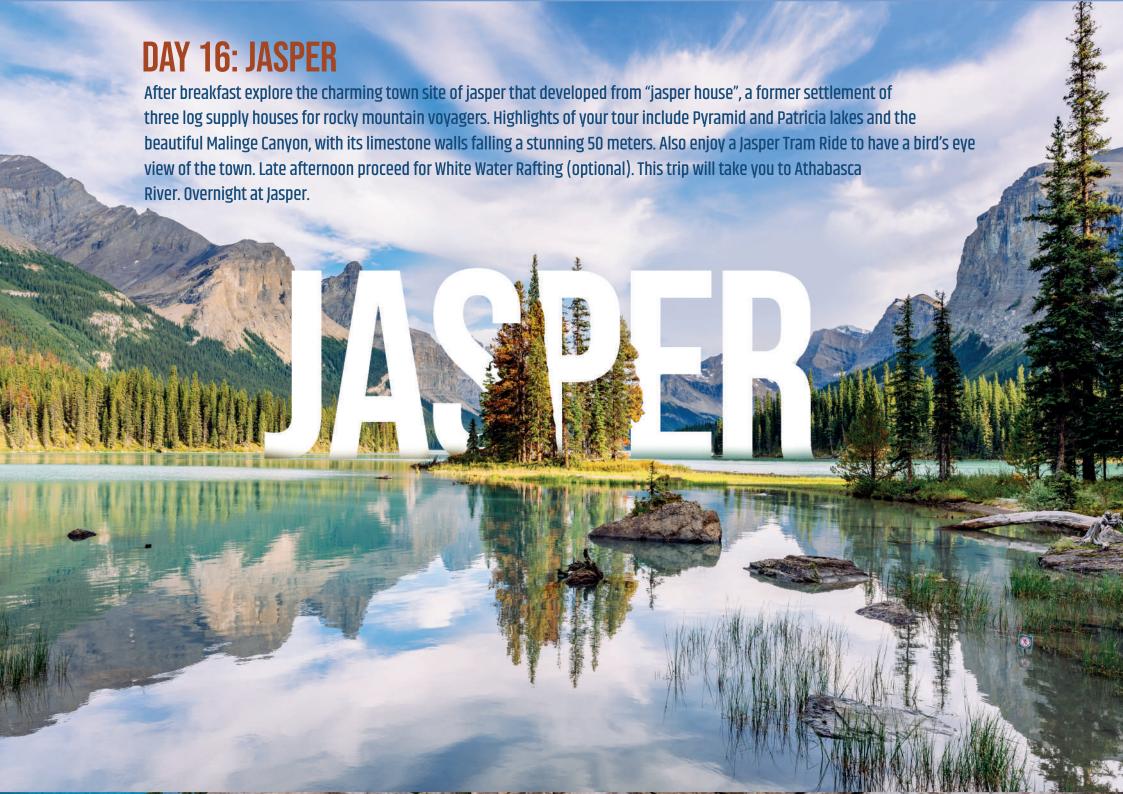
Overnight at Kamloops.

DAY 15: KAMLOOPS - JASPER

After breakfast proceed From Kamloops To Jasper drive through scenic drive. Arrive Kamloops after 6 hrs.

Overnight at Jasper.





DAY 17: JASPER - BANFF

Today travel along the Ice field Parkway, one of the world's most beautiful highways, passing some of Canada's highest mountains and most magnificent glaciers. Stop at Bow Lake, Crowfoot Glacier and pass by Peyto Lake before reaching the Columbia Icefield, which is one of the largest accumulations of ice south of the Arctic Circle. Take a ride on the Ice Explorer onto the Athabasca Glacier for a close look at the ice formations. Overnight in Banff.





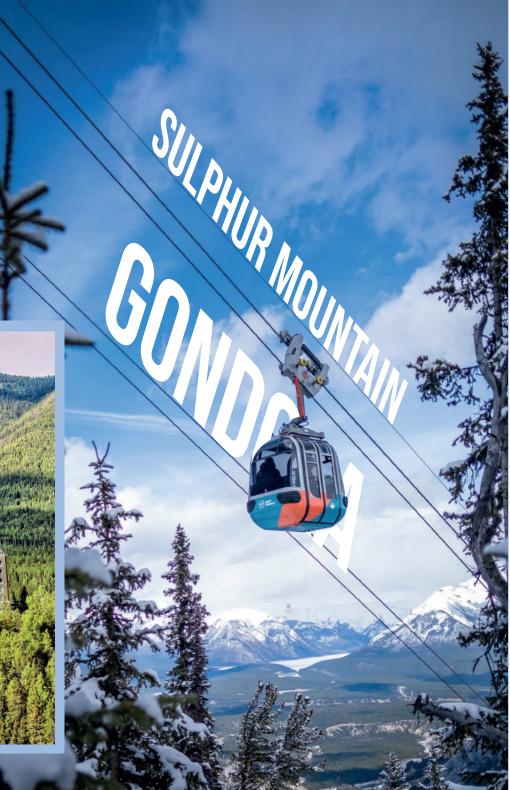
DAY 19: BANFF

After breakfast depart for a full day sightseeing tour of Banff .

Highlights include a ride on the Sulphur Mountain Gondola for panoramic views Banff, Tunnel Mountain Drive with the wind eroded Hoodoos and Surprise Corner with views of Bow River Falls and Banff Springs Hotel.

Rest of the day at leisure to explore the town site. Overnight in Banff.







TOUR COST

ADULT COST: 7200 USD + INTERNATIONAL FLIGHT. (Per Person on Twin Sharing Basis)

CHILD COST : 6800 USD + INTERNATIONAL FLIGHT. (Per Child with Extra Bed)
CHILD COST : 6300 USD + INTERNATIONAL FLIGHT. (Per Child without Extra Bed)

DEPARTURE DATES:

MAY: 18 JUNE: 8

TOUR COST INCLUDES:

- 1. All 3 / 4 Star hotels mentioned in program.
- 2. Canada Visa Fees
- 3. Sea Plane activity included in the tour cost.
- 4. Flyover Canada activity included in the tour cost.
- 4. Ground transportation in air-conditioned deluxe coaches.
- 5. All accommodation as noted in itinerary based on twin share with ABF.
- 6. Daily Indian breakfast, lunch & dinner in Canadian Rockies
- 7. Indian Tour Manager in Canadian Rockies.
- 8. Service of tour chef.
- 9. Fully guided sightseeing noted in itinerary (including park & entrance fees)
- 10. Unlimited water (During the bus journey)
- 11. Overseas Mediclaim Insurance 3,00,000 USD
- 12. Gratuities (tips) to Tour Manager / Guide / Chef
- 13. Gratuities & Tips Hotel / Restaurant Staff, Bell Boy, Local Guides / Drivers (Only in Canada)

NIGHTS	CITY	PROPOSED HOTELS	RATINGS
03 Nights	VANCOUVER	COAST COAL HARBOUR HOTEL / GEORGIAN COURT HOTEL	***
01 Nights	VICTORIA	QUALITY INN VICTORIA / EMBASSY INN	***
02 Night	WHISTLER	DELTA WHISTLER VILLAGE SUITES	****
01 Nights	KAMLOOPS	RAMADA KAMLOOPS	***
02 Night	JASPER	FOREST PARK HOTEL / TONQUIN INN	***
03 Nights	BANFF	ELK + AVENUE / PTARMINGAM INN / MOUNT ROYAL	***

TOUR COST DOES NOT INCLUDES:

- Personal Expenses such as Laundry, Comm. Charges, Optional Activities (which is subject to Availability) Passport Charges, POE Services charges, Minerals Water (In Room) & Tel. charges.
- 2. 5% GST + 5 % TCS
- 3. All Airport Taxes & Govt. Taxes
- 4. USA Visa
- 5. Any International & domestic Flight
- 6. Early and / or Late Check in At Hotels Unless Otherwise Stated.
- 7. Meals other than specified in the itinerary.
- 8. All items of personal nature & food & drinks any other item not mentioned in the itinerary.
- Any INCREASE IN AIR TAXES.
- 10. Purchase of BTQ.
- 11. Excess baggage charges.
- 12. Trolley Services.
- 13. Porter Service

BOOKING PROCEDURE:

At Registration:

- Payments favouring "URVI LUXURY DESTINATION" w.e.f. 1st September 2021
- USD 1,000/- non refundable deposit at the time of booking
- Original passport along with necessary documents should be submitted 45 days prior to the departure date chosen.
- Balance INR to be paid 45 days prior to the departure
- Mandatory GST 5% + TCS 5% payable on Final billing



VISA REQUIREMENTS

- 1) Original Passport Along With All Old Passport (Min 6 Months Validity From Date Of Return And With Sufficient Pages) If You Have Any.
- 2) Three Photos Per Person (White Background, Matt Finish, 35mm X 45mm, 80% Of Your Facial Image On The Photograph)
- 3) A Covering Letter On The Letterhead Mentioning The Purpose Of The Trip (Format Enclosed).
- 4) Financial Documents (Xerox Copies Last 3 Years Income Tax Returns / Form16).
- 5) Evidence Of Funds Available For Your Travel And Source Of The Same
- A) Xerox Copies Of Bank Statement / Passbook For Last 6 Months Personal + Company
- B) Investment Proof (Fd, Nsc, Ppf, Bonds, Mf, Demat Statement)
- 6) If Salaried, Leave Letter From The Employer Along With Last 3 Months Salary Slips.
- 7) Evidence Of The Establishment Of Your Business
- A) Xerox Copies Of Memorandum & Articles Of Association (Company Owner)
- B) Xerox Copies Of Partnership Deed (Partner Of Firm)
- C) Xerox Copies Of Shop Establishment Certificate (For Small Traders)

- 8) For Student: Give The Id Copy Xerox & College Name & Address.
- 9). Family Details
- 10) Birth Certificate Xerox Copy Under 18 Years Old Child.
- 11) Authority Letter In Fayour Of Mr. For Submit & Or Collected The Application.
- 12) Employment Details Of Husband & Wife (Designation, Date Of Employment, Name & No. Of Companies Worked In Before, Period Of Employment In Each Co.)

CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

Upto 75 days prior to departure - NIL

60 days prior to departure - 50% of Tour Cost

45 days prior to departure - 75% of Tour Cost

30 days prior to departure - 100% of Tour Cost











Where $\mathcal{U} \& V$ meet to create memories.

WORKING ADDRESS: 1/A, PALM VIEW, LAKHAMSHI NAPOO ROAD, NEAR SWAMINARAYAN TEMPLE, OPP VIDYALANKAR CLASSES, DADAR (EAST) MUMBAI - 400014.
Tel: +91 9892720353 E-Mail: info@uldestination.com Website: www.uldestination.com

BOOKING FORM

1. NAA	I. NAME & ADDRESS FOR CORRESPONDING CLIENT	ORRESPONDING	2. TOU	2. TOUR DETAILS			
NAME	NAMEADDRESS		DATE O	DATE OF DEPARTURE		TRAVELLING TO	
POST CODE	POST CODE		SINGLE	SINGLE TWIN	OUBLE	TRIPLE□ FAMILY□	
TEL WO	RK	TEL WORK					
EMERGE	EMERGENCY CONTACT TEL			MOBILE NUMBER*	EMAIL*		
3. DET	AILS OF ALL PASSENG!	3. DETAILS OF ALL PASSENGERS TRAVELLING - PLEASE PRINT NAME AS APPEARS IN PASSPORT	RINT NAME AS	S APPEARS I	N PASSPORT		
NTLE	NAME AS PER PASSPORT	SURNAME AS PER PASSPORT	COST	DATE OF BIRTH	PASSPORT NO	Expiry Date	MEAL
	4						
		W ()					
				L			
			JAORY	DESI	NATION		
4. NC	4. NON-REFUNDABLE DEPOSIT)EPOSIT					
Von Refi	undable Deposit USD 1,000/- P	Non Refundable Deposit USD 1,000/- Per Person at the time of Booking. If reservation is made within 45 days of departure, then the full amount is payable.	servation is made wi	thin 45 days of	departure, then the f	ull amount is payable.	
	NUMBER OF PERSONS	DEPOSIT @ USD 1,000 PER PERSON	R PERSON	TOTAL	AL	VISA REQUIRED	
						YES / NO	
5. HC	W DID YOU HEAR A	S. HOW DID YOU HEAR ABOUT URVI LUXURY DESTIN		6. INSURANCE DETAILS	DETAILS		
TRAVEI	L AGENTS	TRAVEL AGENTS		INEE NAME		1. NOMINEE NAME	
NEWSF TOURIS	NEWSPAPER*	NEWSPAPER* MAGAZINE*TOURIST BOARD	3. CON:	2. RELATION			
OTHER	OTHERS***PLEASE SPECIFY	OTHERS* *PLEASE SPECIFY		ES REPRES	7. SALES REPRESENTATIVE		
om time te you wish 1	om time to to time we would like to send you information about our other Tours. you wish to receive further information please tick this box	rmation about our other Tours.	:	S PERSON 1 S PERSON 2 SING DATE	1. SALES PERSON 1	1. SALES PERSON 1	

8. DECLARATION

I / We are aware that the Deposit would stand for feited in the event of our cancellation of the booking or in the event of I / We being We will not dispute the forfeiture of the Deposit. On behalf of the above apperexamble and accepted the booking conditions and agree to

unable to travel under any circumstances and I/comply with the same.

Signature:______ Date.:/20.

Tour participants attention is drawn to the Booking conditions quoted on the reverse of this Booking form. The said Booking conditions incorporate the contract entered into by the company with the Tour participants.



TERMS AND CONDITIONS

We at Urvi Luxury Destination, make the best effort to provide you the best service in a pleasant & friendly atmosphere. We strive for your complete satisfaction and endeavour to provide a safe & secure holiday without any misunderstandings between the company, the tour leaders and you at any point of time during your holiday. Therefore, we request you to read and understand the booking conditions for your holiday. before you enrol yourself for any of our tours / packages. The terms and conditions as stated below forms the basis of our contract with you.

CONTRACT: All the tours are operated by Urvi Luxury destination. When you book the tour, it is a contract between you & the tour company. All the bookings are accepted only on the basis that you have rhough these mentioned terms and conditions.

BOOKING & CONTRACT: The registration amount given at the time of booking is non – refundable and non – transferrable. The bookings will be processed by the tour company only after the registration amount; is paid in full. Full or balance payments should be made 45 days prior to the date of departure. If the tourist fails to pay timely full amount, then the tour company reserves the right to cancel the booking with forfeiting the paid amount. In case of dishonoured cheques issued by the tourist in favour of the company, the company reserves the right to take necessary legal actions and the company has full right to cancel the bookings.

TAXATION: A non – regotiable and mandatory Goods and Service Tax (GST) at the rate of 5% & also Tax Collected at Source we.f. 1" April 2020 (TCS) at the rate of 5% is applicable over & above the land package cost. In case of any imposed tax by the Government of India over and above the proposed taxes, then the tourist will be liable to pay even after the bookings has been done.

AIRLINES & TICKET: The company won't be responsible in case of any Airlines delay or deficiency. In case passengers wish to travel in advance or stay back and return later after the completion of the tour, the tourist is liable to pay an additional amount (to be advised as per availability) per change prior to the departure. If the tourist wants to make any change in plan on tour, then all the arrangements must be done by the tourist itself. During the trip, for any reason, if you may wish to return to India, the entire cost to return will be borne by the passenger and no refund will be granted.

VISA: if Visa is rejected booking amount will be refunded after deducting airline cancellation charges, visa charges and services charges. If you wish to apply visa again then visa and services charges will be applicable again.

ACCOMODATION: All Hotel Check in is 1500 Hrs. & Check out is 1000 Hrs. Rooms next to each other are not guaranteed and are at the discretion of the hotel. Itinerary / Hotel / Route are subject to vice-e-versa changes. Your final timerary will be as per the flight schedule and booklet provided to you 7 days prior depature. Any early check in or late checkout at hotels will not be entertained.

TRANSPORTATION: In our group tours, we don't allot any seat numbers as a seat rotation policy is been followed. All the passengers must follow the instruction by the tour leader in this regard. If any of the passengers carry any high value items on the coach, we advise you to not leave them behind when you leave the coach. All baggage and personal belongings are at all time your own responsibility. The tour company or coach company won't be responsible for any loss of any items from the coach. Any damages caused by you to the coach during the travel shall be payable by you and the tour company won't be liable for the same.

SIGHTSEEING: Due to certain unavoidable circumstances, if any activity or any sightseeing is missed then the tour company shall not be liable to pay any refunds. Any delays occurred by the passengers will disturb the schedule and cause inconvenience to the entire group. Any loss or damage done during the activity will be borne by the passengers. Instructions given by the Tour Manager or Guide should be followed by all the passengers. Free/Complimentary activities are all non-refundable and subject to weather conditions.

MEALS: we always serve Pure Vegetarian / Jain food which is prepared by our own Chef / Indian Restaurants. There is mostly a pre-set menu for the meals depending on the tour it inerary. Packed served only at certain places. Any special meals to be prepared or any allergic items during the tour must be informed prior to the departure.

LUGGAGE: you are allowed only to carry 20 kg of main luggage & 7kg hand luggage with yourself during flight journey & in the coach. You will have to carry 1 bag per person of the Food Stuff that belongs to Urvi Tours. For any baggage loss or damage during the travel shall be solely borne by the passenger.

HEALTH & EMERGENCY DURING TOUR; it is presumed that the tourist who have booked the tour have gone through the itinerary & is medically fit for the tour. In case of any health emergency or any other related issues, the guest shall be solely responsible to make their own arrangements. Thus, the company cannot be held responsible for any health-related issues of the passenger.

REFUND: (i) Refunds if any, for variation/modification/amendments/alteration and/or cancellations etc. of any tour will be paid directly to the tourist by 'A/C payee' cheque, in Indian Rupees at the prevailing rate of exchange on the date of the cheque, as per Reserve Bank of India Rules and Regulations, irrespective of whether the tour payments in part or whole were made in foreign currency.

(ii) NO REFUND WILL BE PAYABLE

a) For any missed / unused services of the tour including the meals due to whatsoever reason.

b) Where full deposit is required to be paid in advance to the concerned authorities to enable Company to confirm the reservation

c) If services of the tour are modified, varied, amended, cancelled, or not utilized.

d) If any tourist decides and or is required to cancel the tour due to any changes made in the rules by the concerned Government.

e) If the tour is indefinitely postponed due to natural calamity, riots, political unrest, or any other unforeseen calamities

f) Refund is not applicable for air tickets that are non-refundable and for which date change is not allowed.

Force Majeure means an event or circumstance not within the reasonable control, directly or indirectly, of Urvi Tours in its ability to perform its obligations/ responsibilities regarding the tour includin

- o War, hostile invasion, act of foreign enemies.
- o Rebellion, revolution, insurrection or military or usurped power or civil war.
- o Epidemic, pandemic, explosion, fire, flood, earthquake or another exceptional natural calamity and act of God.
- o Ionizing radiation or contamination by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive, or other hazardous properties of any explosive nuclear assembly or nuclear component of such assembly.
- Riot, commotion or disorder.
- Any act or omission of any Government instrumentality.
- o A change in Legal Requirements.
- o Strikes, lockouts or other industrial disturbances;
- o Abnormal weather or sea conditions including tempest, lightning, hurricane, typhoon, rain & temperatures.

circumstances CANCELLATION & REFUNDS: The initial deposits made by the passenger against the tour booking will not be refundable or transferrable under any

CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT 75 Days Prior – 20% of Tour Cost. 60 Days Prior 50% of Tour Cost. 45 Days Prior – 75% of Tour Cost. 30 Days Prior – 100% of Tour Cost.

Date.:/...../20...... Signature:

TERMS AND CONDITION

We at Urvi Luxury Destination, make the best effort to provide you the best service in a pleasant & friendly atmosphere. We strive for your complete satisfaction and endeavour to provide a safe & secure holiday without any misunderstandings

between the company, the tour leaders and you at any point of time during your holiday. Therefore, we request you to read and understand the booking conditions for your holiday, before you enrol yourself for any of our tours / packages.

The terms and conditions as stated below forms the basis of our contract with you.

CONTRACT: All the tours are operated by Urvi Luxury Destination. When you book the tour, it is a contract between you & the tour company. All the bookings are accepted only on the basis that you have thoroughly gone through these mentioned terms and conditions.

BOOKING & CONTRACT: The registration amount given at the time of booking is non - refundable and non - transferrable. The bookings will be processed by the tour company only after the registration amount is paid in full. Full or balance payments should be made 45 days prior to the date of departure. If the tourist fails to pay timely full amount, then the tour company reserves the right to cancel the booking with forfeiting the paid amount. In case of dishonoured cheques issued by the tourist in favour of the company, the company reserves the right to take necessary legal actions and the company has full right to cancel the bookings.

TAXATION: A non - negotiable and mandatory Goods and Service Tax (GST) at the rate of 5% & also Tax Collected at Source w.e.f. 1* April 2020 (TCS) at the rate of 5% is applicable over & above the land package cost. In case of any imposed tax by the Government of India over and above the proposed taxes, then the tourist will be liable to pay even after the bookings has been done.

AIRLINES & TICKET: The company won't be responsible in case of any Airlines delay or deficiency. In case passengers wish to travel in advance or stay back and return later after the completion of the tour. The tourist is liable to pay an additional amount (to be advised as per availability) per change prior to the departure. If the tourist wants to make any change in plan on tour, then all the arrangements must be done by the tourist itself. During the trip, for any reason, if you may wish to return to India, the entire cost to return will be borne by the passenger and no refund will be granted.

VISA: If Visa is rejected booking amount will be refunded after deducting airline cancellation charges, visa charges and services charges. If you wish to apply visa again then visa and services charges will be applicable again.

ACCOMODATION: All Hotel Check in is 1500 Hrs. & Check out is 1100 Hrs. Rooms next to each other are not guaranteed and are at the discretion of the hotel. Itinerary / Hotel / Route are subject to vice-e-versa changes. Your final itinerary will be as per the flight schedule and booklet provided to you 7 days prior dept. Any early check in or late checkout at hotels will not be entertained.

TRANSPORTATION: In our group tours, we don't allot any seat numbers as a seat rotation policy is been followed. All the passengers must follow the instruction by the tour leader in this regard. If any of the passengers carry any high value items on the coach, we advise you to not leave them behind when you leave the coach. All baggage and personal belongings are at all time your own responsibility. The tour company or coach company won't be responsible for any loss of any items from the coach. Any damages caused by you to the coach during the travel shall be payable by you and the tour company won't be liable for the same.

SIGHTSEEING: Due to certain unavoidable circumstances, if any activity or any sightseeing is missed then the tour company shall not be liable to pay any refunds. Any delays occurred by the passengers will disturb the schedule and cause inconvenience to the entire group. Any loss or damage done during the activity will be borne by the passengers. Instructions given by the Tour Manager or Guide should be followed by all the passengers. Free/Complimentary activities are all non-refundable and subject to weather conditions

MEALS: We always serve Pure Vegetarian / Jain food which is prepared by our own Chef / Indian Restaurants. There is mostly a pre-set menu for the meals depending on the tour itinerary. Packed meals will be served only at certain places. Any special meals to be prepared or any allergic items during the tour must be informed prior to the departure.

LUGGAGE: You are allowed only to carry 20 kg of main luggage & 5 kg hand luggage with yourself during flight journey & in the coach. You will have to carry 1 bag per person of the Food Stuff that belongs to Urvi Luxury Destination. For any baggage loss or damage during the travel shall be solely borne by the passenger.

HEALTH & EMERGENCY DURING TOUR: It is presumed that the tourist who have booked the tour have gone through the itinerary & is medically fit for the tour. In case of any health emergency or any other related issues, the guest shall be solely responsible to make their own arrangements. Thus, the company cannot be held responsible for any health-related issues of the passenger.

REFUND: (i) Refunds if any, for variation/modification/amendments/alteration and/or cancellations etc. of any tour will be paid directly to the tourist by 'A/C payee' cheque, in Indian Rupees at the prevailing rate of exchange on the date of the cheque, as per Reserve Bank of India Rules and Regulations, irrespective of whether the tour payments in part or whole were made in foreign currency.

NO REFUND WILL BE PAYABLE

- a) For any missed / unused services of the tour including the meals due to whatsoever reason.
- b) Where full deposit is required to be paid in advance to the concerned authorities to enable Company to confirm the reservation
- c) If services of the tour are modified, varied, amended, cancelled, or not utilized.
- d) if any tourist decides and or is required to cancel the tour due to any changes made in the rules by the concerned Government.
- e) If the tour is indefinitely postponed due to natural calamity, riots, political unrest, or any other unforeseen calamities
- f) Refund is not applicable for air tickets that are non-refundable and for which date change is not allowed.
- Force Majeure means an event or circumstance not within the reasonable control, directly or indirectly, of Urvi Luxury Destination in its ability to perform its obligations/ responsibilities regarding the tour including
- o War, hostile invasion, act of foreign enemies.
- o Rebellion, revolution, insurrection or military or usurped power or civil war.
- o Epidemic, pandemic, explosion, fire, flood, earthquake or another exceptional natural calamity and act of God.
- o lonizing radiation or contamination by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive, or other
- hazardous properties of any explosive nuclear assembly or nuclear component of such assembly.
- o Riot, commotion or disorder.
- o Any act or omission of any Government instrumentality.
- o A change in Legal Requirements.

45 Days Prior

- o Strikes, lockouts or other industrial disturbances;
- o Abnormal weather or sea conditions including tempest, lightning, hurricane, typhoon, rain & temperatures.

CANCELLATION & REFUNDS: The initial deposits made by the passenger against the tour booking will not be refundable or transferrable under any circu

CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

75 Days Prior _ 20% of Tour Cost.

60 Days Prior

30 Days Prior - 100% of Tour Cost.

- 75% of Tour Cost.



WORKING ADDRESS: 1/A, PALM VIEW, LAKHAMSHI NAPOO ROAD, NEAR SWAMINARAYAN TEMPLE, OPP, VIDYALANKAR CLASSES, DADAR (EAST), MUMBAI - 400014. MOBILE: +91 9892720353 | EMAIL: info@uldestination.com | WEB: www.uldestination.com



















