

## **ABOUT US**





## URVI LUXURY DESTINATION PVT.LTD. WHERE U & V MEET TO CREATE MEMORIES....

URVI LUXURY DESTINATION PVT LTD.... A family-oriented company with a passionate and experienced team is focused on providing hassle-free and memorable experiences to our travelers. Our team has morethan 15 years of experience in operating tours to over 45 countries around the world.

Urvi Luxury Destination Pvt Ltd. was established in 2014 with a focus on professionalism, service excellence and innovation in tourism. In a short period of time we have grown from 5 to 35 hard-working and dedicated team members ready to provide you a great travel experience. More than 20,000 travelers have travelled around the world with our expert and friendly staff in the last 8 years.

Urvi Luxury Destination Pvt Ltd. is one of the most innovative companies in tourism in India. Since our inception, every year we have introduced many exotic destinations, like Iceland in 2015, Arctic Circle Tour in 2017 and Greenland in 2019. We are planning to bring many more out of the box experiences and destinations for you soon.

Urvi Luxury Destination Pvt Ltd. invites you to embark on this beautiful journey through the world and create memories for life!

Because we are 'Urvi Luxury Destination Pvt Ltd.', where 'U' and 'V' meet to create memories....





## ICELAND WHY CHOOSE US ???

- 1. URVI LUXURY DESTINATION PVT. LTD. is the 1st Indian Company to start Iceland in 2015 (Please Visit Our Office for Photos & Videos of Last 8 Years)
- 2. Travel with Owner Hardik Mehta, an Iceland Specialist.
- 3. Stay in 3 & 4 Star hotels in City Center.
- 4. Unlimited Northern Light Tours during the tour
- 5. Breakfast + Lunch + Dinner in Hotel Banquet Cooked by Our Indian Chef & High tea with Indian snacks.
- 6. Unlimited Wifi On Coach.
- 7. Local Icelandic Guide (Only Given by Urvi Luxury Destination Pvt. Ltd.)
- 8. Fly Over Iceland
- 9. Live Lava Show (Only with Urvi Luxury Destination Pvt. Ltd.)
- 10. All Tips for Chef, Tour Manager, Local Guide & Driver included.
- 11. Insurance of 3,00,000 USD upto Any Age.
- 12. Blue Lagoon with Comfort Package and with One Drink Free of Charge.
- 13. Forest Lagoon Nature Bath with Comfort Package.
- 14. Northern Light Show with 20 Min Video Tour of Aurora Borealis.







## HIGHLIGHTS



## **2NTS AKUREYRI**

Horse Farm, Godafoss WaterFall Lake Myvatn, Namaskard & Visit at Boiling Mud Pools, Volcanic Area, Forest Lagoon Nature bath

## **1NT BORGARNES**

Barnafoss & Hraunfossar Waterfalls, INTO the Glacier Ice cave, 8 Wheel Monster

- Truck drive on the Glacier

## 2NTS. VIK

SeljalandsFoss, SkogaFoss
Black Sand Beach, Vik Village,
Skatftafell National Park Jökulsárlón Glacier Lagoon with
Amphibian Boat Ride,
Diamond Beach, Live Lava Show.

## **4NTS REYKJAVIK**

Golden Circle Tour, Hot Spring Geyser,
Gullfoss Waterfall, Pingvellir National Park,
Northern Lights Museum, Reykjavik
Church, Whale Watching,
Flyover Iceland, Blue Lagoon,







# **OUR GROUPS SINCE 2015-2023**





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# OUR GROUPS SINCE 2015-2023





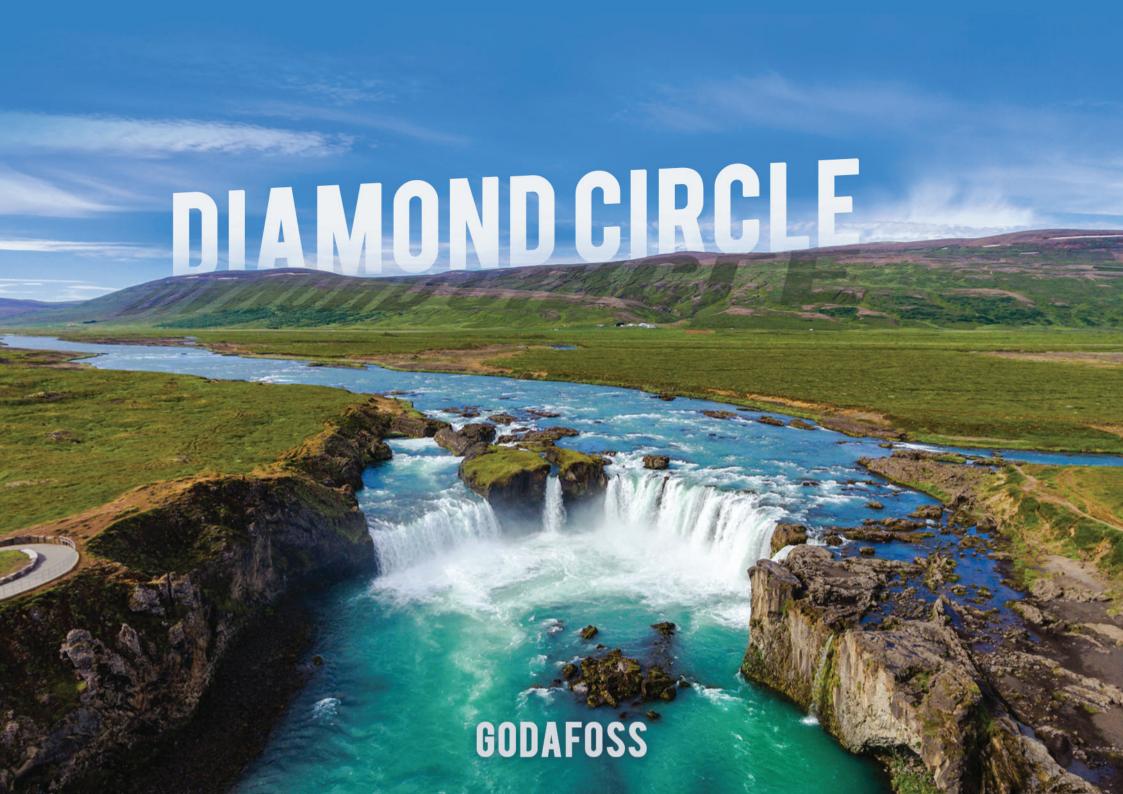


















# FOREST LAGOON NATURE BATH-

## **DAY 4: AKUREYRI**

After breakfast, depart for day trip to Diamond Circle.

Today we will visit Godafoss waterfalls, Lake Myvatn area covering
Dimmuborgir lava field, Namaskard boiling mud pools

& Forest Lagoon Natural bath. Evening drive back to Akureyri.









# **LAVA SHOW**









## BLACK SAND BEACH

## DAY 06: BORGARNES - VIK

After breakfast we start our tour of Iceland's magnificent south coast with its beautiful waterfalls, fabulous black sand beaches and view of majestic glaciers. As we travel along the south coast we stop at a famous fall where a very popular song **Gerua of Shahrukh khan and Kajol** from **Dilwale movie** was shot. We will Visit **Seljalandsfoss**, **SkogaFoss**, **Black Sand Beach & Lava Show Overnight at Vik.** 





## DAY 07: VIK - SKAFTAFELL NATIONAL PARK - JOKULSÁRLÓN GLACIER LAGOON - VIK

After breakfast we drive across the black sand plain **Skeidararsandur** before arriving in Skaftafell. **Skaftafell National Park** is a magnificent area. The birch forest is like an oasis surrounded by the enormous tongues of the Vatnajokull glacier and the sands of Skeidararasandur. Here you can choose between many different hiking trails through the park. Then we continue east in order to reach the glacier lagoon Jökulsárlón, one of the most spectacular sights in Iceland. Enormous icebergs constantly break off the glacier into the lagoon, melting slowly as they drift towards the sea nearby. Here **we will take a 20-25mins**. boat tour and walk around the lagoon to enjoy



## **DAY 08: VIK - REYKJAVIK**

After Breakfast we proceed to Reykjavik. Arrive and enjoy City

tour where we visit the landmarks of the city. We go to the viewing platform at Perlan, which is built on water tanks that hold the cities hot water supply. After enjoying the spectacular view over Reykjavík and its surroundings we see Höfði house where all the important summit between former U.S. President Ronald Reagan and former U.S.S.R. Secretary General Mikhail Gorbachev took place in 1986. We visit Hallgrimskirkja church, the harbor and the old town center where the Icelandic parliament Alþingi and the Town Hall, with its very interesting relief map Iceland, are situated









# REYKJAVIK







### **TOUR COST**

Per Person on Twin sharing basis Third Adult in Triple sharing basis Per Child with bed Per Child without bed

Per Person on Single occupancy

INR 5,00,000/-INR 4,90,000/-INR 4,75,000/-INR 6,25,000/-

Child under 12 years with bed in Parents room
Child under 12 years without bed in Parents room

#### **TOUR COST INCLUDES:**

- · International Flight (Mumbai-Reykjavik-Mumbai).
- · Schengen Visa.
- All 4/3-star hotel mentioned in program.
- · Ground transportation in air-conditioned deluxe coaches.
- · All accommodation as mentioned in itinerary based on twin share with ABF.
- Daily Hotel Breakfast + Indian Breakfast.
- · Service of Indian Tour Manager
- · Indian Chef with All Meals (Breakfast, Lunch & Dinner).
- · Local Iceland Guide.
- Fully guided sightseeing mentioned in itinerary (including park & entrance fees).
- Overseas Mediclaim Insurance of USD 3,00,000 per person.
- · WiFi in Bus
- Tips to Tour Manager / Chef / Driver / Local Guide included.
- · Unlimited Northern lights tour (depends on Activity of Lights).
- · Get together for Group with Lunch or Dinner.
- · Travel Hamper with Dry Snacks.

#### **BOOKING PROCEDURE:**

#### At Registration:

- Payments favouring "URVI LUXURY DESTINATION PVT.LTD" w.e.f. 1st September 2021
- INR 1,00,000/-non refundable deposit at the time of booking
- Original passport along with necessary documents should be submitted 60 days prior to the departure date chosen.
- Balance INR to be paid 40 days prior to the departure
- Mandatory GST 5% + TCS 5% payable on Final billing.

#### **DEPARTURE DATES OF 2024:**

**MARCH: 26** 

### **TOUR COST DOES NOT INCLUDES:**

- Person Expenses such as Laundry, Comm. Charges, Optional Activities.(which are subject to Availability), Passport Charges, POE Service Charges, Porterage, Tip & Wines, Mineral Water & Tel Charges, etc.
- GST 5% on the Tour Cost\*.
- · TCS 5% on the Tour Cost\*.
- · Porter Service at Hotel.
- Early and / or Late Check in at Hotel unless otherwise stated.
- · Meals other than specified in the itinerary.
- · All expenses of personal nature, food & drinks any other item not mentioned in the itinerary.
- · Any Increase In Air Taxes.
- · Trolley Services at Airport.
- · Excess baggage charges.

## **VISA REQUIREMENTS**

- · Original Passport (Old & New) valid for 6 months.
- · Recent Photographs, 35 mm x 45 mm on white background and 80% face, mat finished should be seen (Photographs should not be older than 6 months).
- · Company covering letter on Company's Letterhead. (Stamp Compulsory).
- · Business Proof Xerox Compulsory.
- Updated Original Bank statement on Bank's letter head for the last 6 months with applicant's name, a/c no. with bank seal & sign with minimum balance of Rs.3,50,000.00 and should be a Salary account which should reflect the Salary details.
- Leave letter from Company with seal and sign.
- · Salary slip for 6 months with company seal.
- 3 Years IT Returns copy.
- · If student, Child-birth certificate xerox, ID card copy required / A school fee receipt / Bonafied certificate.
- · Pan card xerox copy.

## **IMPORTANT FAQ'S**

- Once the reservation is accepted and confirmed, The Deposit, Payment and cancellation policy will apply.
- · All Hotel Check in is 1500 Hrs. & Check out is 1000 Hrs.
- Rooms next to each other are not guaranteed and are at the discretion of the hotel.
- We are Travel and Holidays organizer only. We do not control or operate any airlines, neither do we own or control any shipping company, coach or coach company, Hotel, Transport or any other facility or service mentioned in this brochure. We take care in selecting all the facilities on your Holidays.
- Also, the company is not responsible in case of mistake made by the supplier's like the Airlines, Consulates etc.
- Itinerary / Hotel / Route are subject to vice-e-versa charges. Your final itinerary will be as per the flight schedule and booklet provided to you days prior to your group departure.
- AIRLINES CHANGES IN RESERVATION DATES: Penalties are applicable as per Airline rules, for any changes & any sector. As per airline group booking policy all members have to travel together till the last destination. Any change on return resv. will be strictly on request basis and subject to flight and class availability.
- · The Itinerary may be reversed due to flight availability.
- URVI LUXURY DESTINATION PVT LTD. will not be Responsible for any Rejection of Visas from any Consulate/ Embassy.
- URVI LUXURY DESTINATION PVT LTD. is not Responsible for Delay or Deficiency in Service byInbound Agency, Airline, Transport, Hotel and Provider of Service or any Act or Action of CO- TRAVELLER, CO-PAX which may Result in not Availing any Service on Tour
- You are requested to carry one bag of 20 kgs each in economy class along
  with 7 Kgs of Hand Luggage as the other Bag will be adjusted against the
  Food Stuff of URVI LUXURY DESTINATION PVT LTD. Items. Also, in internal
  flight only 1 piece of 20 kgs is only permitted, client will have to pay excess
  baggage if they have any extra bag or weight more than 20 kgs.
- For Optional Activities: If Weather does not permit then URVI LUXURY
  DESTINATION PVT. LTD will not be Responsible. In case you wish to do any
  optional activities, our Coach Will not be Available. Our Tour Manager will help
  you to arrange the Transport for the Optional Activity Place. (WITH EXTRA
  OPTIONAL COST).
- All Passengers will have to Carry One Kitchen Bag per person
  for our Kitchen from Mumbai International Airport and on Arrival at
  The Final Destination Airport from the belt and they will Have to remove it
  from the Baggage Claim Area and get it till the Coach. Those members who
  are buying their entire flight tickets by own arrangements will have to pay staff
  loading charges separately which shall be advised at later stage.

#### CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

75 Days Prior - 20% of Tour Cost.

60 Days Prior - 50% of Tour Cost.

45 Days Prior - 75% of Tour Cost.

30 Days Prior - 100% of Tour Cost.













Where U & V meet to create memories

1/A, PALM VIEW, LAKHAMSHI NAPOO ROAD, NEAR SWAMINARAYAN TEMPLE, OPP VIDYALANKAR CLASSES, DADAR (EAST) MUMBAI - 400014. Tel: +91 9892720353 E-Mail: info@urvitours.com Website: www.urvitours.com

# **BOOKING FORM**

1. NAM CLIENT	1. NAME & ADDRESS FOR CORRESPONDING CLIENT	ORRESPC	NDING	2. 7	2. TOUR DETAILS	ILS		
NAME					TE OF DEPARTU	DATE OF DEPARTURE TRAVELLING TO	AVELLING TO	
ADDRESS	S				TYPE OF ROOM REQUIRED - SINGLE \( \text{TWIN} \( \text{D} \)	OUBLE	TRIPLE□ FAMILY□	
POST CODE TEL HOME	POST CODE				REQUIRED INFO*	1		
TEL WOF	TEL WORK EMERGENCY CONTACT TEL				BILE NUMBER*	MOBILE NUMBER*EMAIL*	*	
3. DET/	3. DETAILS OF ALL PASSENGERS TRAVELLING - PLEASE PRINT NAME AS APPEARS IN PASSPORT	ERS TRA	/ELLING - PLEASE P	RINT NAM	E AS APPEAI	SS IN PASSPORT		
TITLE	NAME AS PER PASSPORT	AS	SURNAME AS PER PASSPORT	COST	DATE OF BIRTH	PASSPORT NO	Expiry Date	MEAL
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4. NO	4. NON-REFUNDABLE DEPOSIT	DEPOSI	L					
Non Refu	Non Refundable Deposit INR 1,00,000/- Per Person at the time of Booklfigservation is made within 45 days of departure, then the full amount is payable.	/- Per Person	at the time of Bookl <b>f</b> igse	rvation is made	within 45 days c	if departure, then the ful	amount is payable.	
_	NUMBER OF PERSONS		DEPOSIT @ INR 1,00,000/- PER PERSON	0/- PER PERSON		TOTAL	VISA REQUIRED	
							YES / NO	
S. HOW	5. HOW DID YOU HEAR ABOUT URVI LUXURY DESTINATION PVT LTD	URVI LUXU	JRY DESTINATION PV		INSURANG	6. INSURANCE DETAILS		
TRAVEL	TRAVEL AGENTS			1-1	NOMINEE NAM	1. NOMINEE NAME		
NEWSP/ TOURIS	NEWSPAPER*TOURIST BOARD		MAGAZINE*PAST CLIENT	3.6	2. RELATION3. CONTACT NUMI	2. RELATION		
OTHERS	OTHERS*	**************************************	ECIFY		SALES REP	7. SALES REPRESENTATIVE		
From time to If you wish to	From time to to time we would like to send you information about our other Tours.  If you wish to receive further information please tick this box	ormation about c	our other Tours.		ALES PERSON ALES PERSON OOKING DATE	1. SALES PERSON 1		

# 8. DECLARATION

I/We are aware that the Deposit would stand for feited in the event of our cancellation of the booking or in the event of I/We being unable to travel under any circumstances and I/We will not dispute the forfeiture of the Deposit. On behalf of the above persons I/We have read and accepted the booking conditions and agree to comply with the same.

Tour participants attention is drawn to the Booking conditions quoted on the reverse of this Booking form. The said Booking conditions incorporate the contract entered into by the company with the Tour participants.

- . All Hotel Check in is 1400 Hrs. & Check out is 1000 Hrs.
- Once reservation is accepted and confirmed The Deposit, Payment and cancellation policy will apply.
- 3. We are the Travel and Holidays organizer only. We do not control or operate any airlines, neither do we own or control any shipping company, coach or coach company, Hotel, Transport or any other facility or service mentioned in this brochure. We take care in selecting all the ingredients in your Holidays.
- 4. Also, the company is not responsible in case of mistake made by the supplier's like the Airlines, Consulates etc.
- Itinerary / Hotel / Route are subject to vice-e-versa charges. Your final itinerary will be as per the flight schedule and booklet provided to you 7 days prior dept.
- 6. AIRLINES CHANGES IN RESERVATION DATES: Penalties are applicable as per Airline rules, for any changes & any sector. As per airline group booking policy all members have to travel together till the last destination. Any change on return resv. Will be strictly on request Basis and Subject to Flight and Class availability.
- 7. The Itinerary may be reversed due to Flight Availability.
- 8. URVI LUXURY DESTINATION PVT LTD. will not be Responsible for any Rejection of Visas from any Consulate/ Embassy.
- URVI LUXURY DESTINATION is not Responsible for Delay or Deficiency in Service by Inbound Agency, Airline, Transport, Hotel and Provider of Service, or any Act or Action of CO-TRAVELLER, CO-PAX which may Result in not Availing any Service on Tour.
- . You are requested to carry one bag of 20kgs each in economy class along with 7 Kgs of Hand Luggage as the other Bag will be adjusted against the Food Stuff URVI LUXURY DESTINATION Items. Also, in internal flight only 1 piece of 20kgs is only permitted, client have to pay excess baggage if they have any extra bag or weight more than 20kgs.
- 11. All Passengers will have to Carry One Kitchen Bag per person. For our Kitchen from Mumbai International Airport and on Arrival at The Final Destination Airport from the belt and They Will Have to Remove It from the Baggage Claim Area And get it till the Coach.
- 12. Free/Complimentary activities are all non-refundable and subjected to weather conditions. (Helicopter ride, Quad Bike, Zip Line) Sign
- 13. For Optional Activities: If Weather does not permit then URVI LUXURY DESTINATION PVT LTD. will not be Responsible. In case you wish to do any Optional Activities, our Coach Will not be Available. Our Tour Manager will help you to arrange the Transport for the Optional Activity Place. (WITH EXTRA OPTIONAL COST).
- 14. We are a tour operating company and not hotel operating company, so we can just put request for rooms next to each other but can't gurantee the same, no floors, no location is committed by us. This is scrictly at the discretion of the hotel. Sign \_\_\_\_\_\_\_\_
- 15. URVI LUXURY DESTINATION will not provide any mineral water in the rooms. Tap water in South Africa is safe to drink. Sign
- 16. During the trip, for any reason, if you may to wish to return, the entire cost to return will be borne by the passenger and no refund will be granted.1.

REFUND : (i) Refunds if any, for variation/modification/amendments/alteration and/or cancellations etc. of any tour will be paid directly to the tourist by 'A/C payee' cheque, in Indian Rupees at the prevailing rate of exchange on the date of the cheque, as per Reserve Bank of India Rules and Regulations, irrespective of whether the tour payments in part or whole were made in foreign currency.

# (ii) NO REFUND WILL BE PAYABLE

- a) For any missed / unused services of the tour including the meals due to whatsoever reason.
- b) Where full deposit is required to be paid in advance to the concerned authorities to enable Company to confirm the reservation
- c) if services of the tour are modified, varied, amended, cancelled, or not utilized.
- d)if any tourist decides and or is required to cancel the tour due to any changes made in the rules by the concerned Government.
- e) If the tour is indefinitely postponed due to natural calamity, riots, political unrest, or any other unforeseen calamities
- f) Refund is not applicable for air tickets that are non-refundable and for which date change is not allowed.

Force Majeure means an event or circumstance not within the reasonable control, directly or indirectly, of Urvi Luxury Destination Pvt Ltd in its ability to perform its obligations/ responsibilities regarding the tour includin

- o War, hostile invasion, act of foreign enemies.
- Rebellion, revolution, insurrection or military or usurped power or civil war.
- Epidemic, pandemic, explosion, fire, flood, earthquake or another exceptional natural calamity and act of God.
- lonizing radiation or contamination by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive, or other hazardous properties of any explosive nuclear assembly or nuclear component of such assembly.
- Riot, commotion or disorder.
- Any act or omission of any Government instrumentality.
- A change in Legal Requirements.
- o Strikes, lockouts or other industrial disturbances;
- Abnormal weather or sea conditions including tempest, lightning, hurricane, typhoon, rain & temperatures.

CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT	75 Days Prior – 20% of Tour Cost. 60 Days Prior – 50% of Tour Cost. 45 Days Prior – 75% of Tour Cost. 30 Days Prior – 100% of Tour Cost.

### TERMS AND CONDITIONS

We at Urvi Luxury Destination Pvt Ltd., make the best effort to provide you the best service in a pleasant & friendly atmosphere. We strive for your complete satisfaction and endeavour to provide a safe & secure holiday without any misunderstandings

between the company, the tour leaders and you at any point of time during your holiday. Therefore, we request you to read and understand the booking conditions for your holiday, before you enrol yourself for any of our tours / packages.

The terms and conditions as stated below forms the basis of our contract with you.

CONTRACT: All the tours are operated by Urvi Luxury Destination Pvt Ltd. When you book the tour, it is a contract between you & the tour company. All the bookings are accepted only on the basis that you have thoroughly gone through these mentioned terms and conditions.

**BOOKING & CONTRACT:** The registration amount given at the time of booking is non – transferrable. The bookings will be processed by the tour company only after the registration amount is paid in full. Full or balance payments should be made 45 days prior to the date of departure. If the tourist fails to pay timely full amount, then the tour company reserves the right to cancel the booking with forfeiting the paid amount. In case of dishonoured cheques issued by the tourist in favour of the company, the company reserves the right to take necessary legal actions and the company has full right to cancel the bookings.

TAXATION: A non – negotiable and mandatory Goods and Service Tax (GST) at the rate of 5% & also Tax Collected at Source w.e.f. 4st April 2020 (TCS) at the rate of 5% is applicable over & above the land package cost. In case of any imposed tax by the Government of India over and above the proposed taxes, then the tourist will be liable to pay even after the bookings has been done.

AIRLINES & TICKET: The company won't be responsible in case of any Airlines delay or deficiency. In case passengers wish to travel in advance or stay back and return later after the completion of the tour. The tourist is liable to pay an additional amount (to be advised as per availability) per change prior to the departure. If the tourist wants to make any change in plan on tour, then all the arrangements must be done by the tourist itself. During the trip, for any reason, if you may wish to return to India, the entire cost to return will be borne by the passenger and no refund will be granted.

VISA: If Visa is rejected booking amount will be refunded after deducting airline cancellation charges, visa charges and services charges. If you wish to apply visa again then visa and services charges will be applicable again.

ACCOMODATION: All Hotel Check in is 1500 Hrs. & Check out is 1100 Hrs. Rooms next to each other are not guaranteed and are at the discretion of the hotel. Itinerary / Hotel / Route are subject to vice-e-versa changes. Your final itinerary will be as per the flight schedule and booklet provided to you 7 days prior dept. Any early check in or late checkout at hotels will not be entertained.

TRANSPORTATION: In our group tours, we don't allot any seat numbers as a seat rotation policy is been followed. All the passengers must follow the instruction by the tour leader in this regard. If any of the passengers carry any high value items on the coach, we advise you to not leave them behind when you leave the coach. All baggage and personal belongings are at all time your own responsibility. The tour company or coach company won't be responsible for any loss of any items from the coach. Any damages caused by you to the coach during the travel shall be payable by you and the tour company won't be liable for the same.

SIGHTSEEING: Due to certain unavoidable circumstances, if any activity or any sightseeing is missed then the tour company shall not be liable to pay any refunds. Any delays occurred by the passengers will disturb the schedule and cause inconvenience to the entire group.

Any loss or damage done during the activity will be borne by the passengers. Instructions given by the Tour Manager or Guide should be followed by all the passengers. Free/Complimentary activities are all non-refundable and subject to weather conditions

MEALS: We always serve Pure Vegetarian / Jain food which is prepared by our own Chef / Indian Restaurants. There is mostly a pre-set menu for the meals depending on the tour itinerary. Packed meals will be served only at certain places. Any special meals to be prepared or any allergic items during the tour must be informed prior to the departure.

LUGGAGE: You are allowed only to carry 20 kg of main luggage & 5 kg hand luggage with yourself during flight journey & in the coach. You will have to carry 1 bag per person of the Food Stuff that belongs to Urvi Luxury Destination. For any baggage loss or damage during the travel shall be solely borne by the passenger.

HEALTH & EMERGENCY DURING TOUR: It is presumed that the tourist who have booked the tour have gone through the itinerary & is medically fit for the tour. In case of any health emergency or any other related issues, the guest shall be solely responsible to make their own arrangements. Thus, the company cannot be held responsible for any health-related issues of the passenger.

REFUND: (i) Refunds if any, for variation/modification/amendments/alteration and/or cancellations etc. of any tour will be paid directly to the tourist by 'A/C payee' cheque, in Indian Rupees at the prevailing rate of exchange on the date of the cheque, as per Reserve Bank of India Rules and Regulations, irrespective of whether the tour payments in part or whole were made in foreign currency.

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- d) if any tourist decides and or is required to cancel the tour due to any changes made in the rules by the concerned Government.
- e) If the tour is indefinitely postponed due to natural calamity, riots, political unrest, or any other unforeseen calamities
- f) Refund is not applicable for air tickets that are non-refundable and for which date change is not allowed.
- Force Majeure means an event or circumstance not within the reasonable control, directly or indirectly, of Urvi Luxury Destination in its ability to perform its obligations/ responsibilities regarding the tour includin
- o War, hostile invasion, act of foreign enemies.
- o Rebellion, revolution, insurrection or military or usurped power or civil war.
- o Epidemic, pandemic, explosion, fire, flood, earthquake or another exceptional natural calamity and act of God.
- o lonizing radiation or contamination by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive, or other
- hazardous properties of any explosive nuclear assembly or nuclear component of such assembly.
- o Riot, commotion or disorder.
- o Any act or omission of any Government instrumentality.
- o A change in Legal Requirements.
- o Strikes, lockouts or other industrial disturbances;
- o Abnormal weather or sea conditions including tempest, lightning, hurricane, typhoon, rain & temperatures.

CANCELLATION & REFUNDS: The initial deposits made by the passenger against the tour booking will not be refundable or transferrable under any circu

#### **CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT**

- 75 Days Prior \_ 20% of Tour Cost.
- 60 Days Prior 50% of Tour Cost.
- 45 Days Prior 75% of Tour Cost.
- 30 Days Prior 100% of Tour Cost.



ADDRESS: 1/A, PALM VIEW, LAKHAMSHI NAPOO ROAD, NEAR SWAMINARAYAN TEMPLE, OPP, VIDYALANKAR CLASSES, DADAR (EAST), MUMBAI - 400014. MOBILE: +91 9892720353 | EMAIL: info@urvitours.com | WEB: www.urvitours.com



















