



Where U & V meet to create memories.

South Africa



ABOUT US

URVI LUXURY DESTINATION PVT. LTD. WHERE U & V MEET TO CREATE MEMORIES....

URVI LUXURY DESTINATION PVT. LTD. A family-oriented company with a passionate and experienced team is focused on providing hassle-free and memorable experiences to our travellers. Our team has more than 15 years of experience in operating tours to over 45 countries around the world.

Urvi Luxury Destination Pvt. Ltd. was established in 2014 with a focus on professionalism, service excellence and innovation in tourism. In a short period of time we have grown from 5 to 35 hard-working and dedicated team members ready to provide you a great travel experience. More than 20,000 travellers have travelled around the world with our expert and friendly staff in the last 8 years.

Urvi Luxury Destination Pvt. Ltd. is one of the most innovative companies in tourism in India. Since our inception, every year we have introduced many exotic destinations, like Iceland in 2015, Arctic Circle Tour in 2017 and Greenland in 2019. We are planning to bring many more out of the box experiences and destinations for you soon.

Urvi Luxury Destination Pvt. Ltd. invites you to embark on this beautiful journey through the world and create memories for life!

Because we are 'Urvi Luxury Destination Pvt. Ltd.' where 'U' and 'V' meet to create memories....



SCAN HERE &
FOLLOW US

URVI LUXURY DESTINATION

SOUTH AFRICA WHY CHOOSE US ???

1. Stay in world famous Palace of Lost City 5 Star Hotel in Sun City.
2. The only Indian Travel company to give indian Chef food in Palace Hotel.
3. Experience wildlife in their natural habitat in Pilanesberg National Park.
4. The only company to start in Northern South Africa (Johannesburg) moving down to South (Capetown) the most beautiful part of the country.
5. Enjoy walk with lion.
6. Enjoy Dolphin, Shark & Whale Watching Cruise.
7. Enjoy spectacular view of the most beautiful city in the World 'Capetown' from Helicopter Ride.
8. Enjoy Catamaran Boat Ride from V & A Waterfront in Capetown.
9. Unlimited water during the bus journey.
10. Tips for Driver, Tour Manager, Tour Guide & Chef included.
11. Breakfast, Lunch & Dinner Prepared by our Indian Chef.
12. Insurance upto any age included.





SUN CITY



SAFARI

JOHANNESBURG

ATLANTIC OCEAN

INDIAN OCEAN

OUTDSHOORN

CAPETOWN

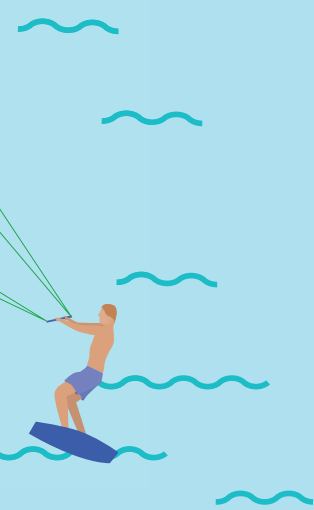
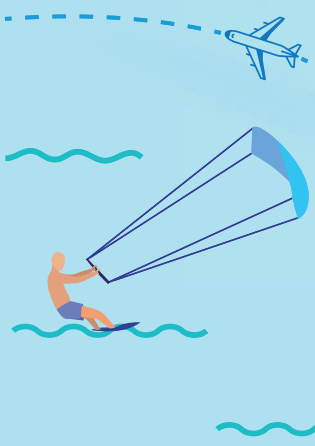
GORDON'S BAY

HERMANUS

GEORGE

KNYSNA

PLETTENBURG BAY



HIGHLIGHTS 13 NTS / 14 DAYS

- 1 NIGHT JOHANNESBURG

- 1 NIGHT PILANESBURG NATIONAL PARK

WALK WITH LION, TWO GAME DRIVES

- 2 NIGHTS SUNCITY

ENJOY SUNCITY AND ITS WAVE POOL & VARIOUS OTHER (OPTIONAL) ACTIVITIES LIKE PARASAILING, JET SKI, QUAD BIKING, HOT AIR BALLOON, ZIPLINE, ETC.

- 4 NIGHTS GARDEN ROUTE

KNYSNA LAGOON, (OPTIONAL) BUNGEE JUMPING AND (OPTIONAL) SKYDIVING. CANGO CAVES, CANGO OSTRICH FARM, CANGO WILDLIFE RANCH.

- 2 NIGHTS GORDON'S BAY

SHARK & DOLPHIN WATCHING CRUISE, (OPTIONAL) SHARK CAGE DIVING, ATLANTIC OCEAN DRIVE.

- 3 NIGHTS CAPE TOWN

TABLE MOUNTAIN VIA CABLE CAR (IF WEATHER PERMITS), CAPE POINT, CAPE OF GOOD HOPE, PENGUIN PARK, ORIENTED CITY TOUR OF CAPE TOWN, HELICOPTER RIDE, CATAMARAN BOAT RIDE .



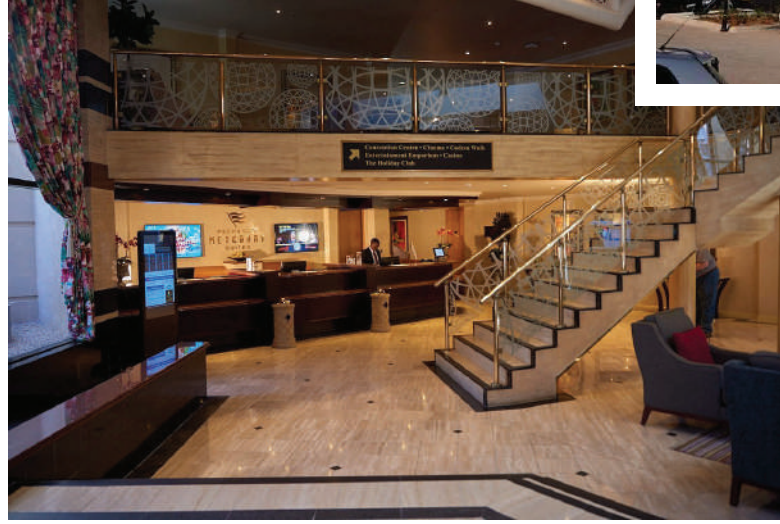
DAY 01: MUMBAI – JOHANNESBURG

ARRIVE AT JOHANNESBURG AIRPORT. TRANSFER TO HOTEL. REST OF THE DAY FREE AT LEISURE.
DINNER & OVERNIGHT IN JOHANNESBURG.

JOHANNESBURG IS THE LARGEST CITY OF SOUTH AFRICA ESTABLISHED DURING THE JOZI GOLD RUSH AS
A MINING TOWN. TODAY, JOHANNESBURG IS NOW THE FINANCIAL CAPITAL OF SOUTH AFRICA.

JOHANNESBURG





PEERMONT METCOURT EMPERORS PALACE



PEERMONT
METCOURT

EMPERORS PALACE, JOHANNESBURG

JOHANNESBURG

DAY 02: PILANESBURG NATIONAL PARK



AFTER BREAKFAST WE CHECK OUT AND PROCEED FOR LION WALK. LATER WE PROCEED TOWARDS PILANESBURG NATIONAL PARK. ARRIVE AT THE LODGE & PROCEED FOR A GAME DRIVE HERE YOU GET A CHANCE TO ENCOUNTER ANIMALS SUCH AS LIONS, CHEETAH, ELEPHANTS, RHINOCEROS, AFRICAN BUFFALO, GIRAFFE AMONGST OTHERS. ARRIVE FROM SAFARI AND PROCEED FOR DINNER. OVERNIGHT AT PILANESBURG NATIONALPARK.





SCAN ME



Bakubung
PEOPLE OF THE HIPPO

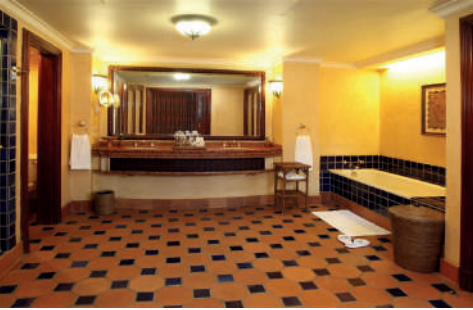


SUN CITY



DAY 03: NATIONAL PARK – SUN CITY

EARLY MORNING LEAVE FOR GAME DRIVE, LATER HAVE BREAKFAST AND CHECK OUT FROM THE HOTEL AND PROCEED TO SUN CITY. SUNCITY IS INTERNATIONALLY RENOWNED AS AFRICA'S PREMIER HOLIDAY RESORT. SUN CITY OFFERS A MYRIAD OF DIFFERENT ENTERTAINMENT AND RELAXATION OPPORTUNITIES, AS WELL AS ENOUGH ATTRACTIONS AND ACTIVITIES TO KEEP EVERYONE BUSY. ON ARRIVAL INTO SUN CITY YOU WILL CHECK IN AT YOUR HOTEL. OVERNIGHT AT SUNCITY.



PALACE OF LOST CITY



SCAN ME



THE PALACE OF THE LOST CITY

CITY OF THE FUTURE





DAY 04: SUNCITY

EXPERIENCE AMPLE OF ENTERTAINMENT ACTIVITIES SUCH AS WATER SPORTS & CASINO AMONGST OTHERS. DONT FORGET TO ENJOY SWIMMING AT THE TRILLING WAVE POOL ALONG WITH VARIOUS AMAZING RIDES. OVERNIGHT AT SUNCITY.

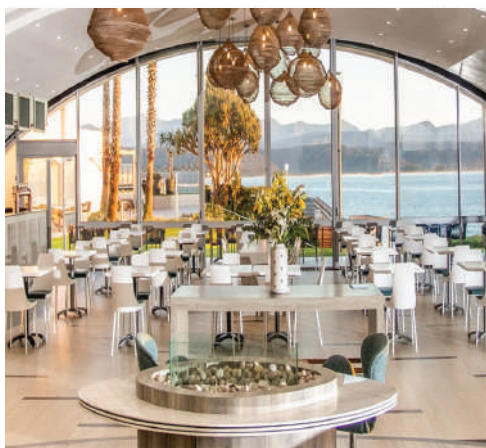


DAY 05: SUN CITY – O.R. TAMBO AIRPORT – GEORGE – PLETTENBERG BAY

AFTER BREAKFAST CHECK OUT & PROCEED TO JOHANNESBURG AIRPORT TO BOARD THE FLIGHT FOR GEORGE. ARRIVE GEORGE AND PROCEED TOWARDS PLETTENBERG BAY TO OUR HOTEL REST OF THE DAY FREE TO SPEND QUALITY TIME WITH YOUR FAMILY AND ENJOY THE PROPERTY OVERNIGHT AT PLETTENBERG BAY.

PLETTENBERG BAY





BEACON ISLAND RESORT

DAY 06: PLETTENBERG BAY

AFTER BREAKFAST, DAY FREE TO ENJOY SKY DIVING (OPTIONAL). IN THE AFTERNOON PROCEED TOWARDS KNYSNA LAGOON & VISIT KNYSNA WATERFRONT. REST OF THE DAY FREE FOR LEISURE OVERNIGHT AT PLETTENBERG BAY.



DAY 07: PLETTENBERG BAY – BUNGY BRIDGE - PLETTENBERG BAY

AFTER BREAKFAST WE PROCEED TO WORLD'S TALLEST BUNGY JUMPING POINT FOR BUNGY JUMPING (OPTIONAL). LATER PROCEED TOWARDS YOUR HOTEL. OVERNIGHT AT PLETTENBERG BAY.

BUNGY





DAY 08:
PLETTENBERG BAY – OUDTSHOORN - PLETTENBERG BAY

AFTER BREAKFAST PROCEED TO CANGO CAVES, ONE OF THE WORLD'S GREATEST WONDERS, TO EXPERIENCE A FUSION OF FANTASY WITH NATURAL BEAUTY IN THE WORLD'S FINEST STALACTITE & STALAGMITE CAVES. THE BREATH-TAKING BEAUTY OF THESE FASCINATING LIMESTONE FORMATIONS IN NATURE'S OWN SCULPTED WORK OF ART. THEREAFTER PROCEED TO OSTRICH FARM TO SEE THE LARGEST SPECIES OF LIVING BIRDS. YOU ALSO GET A CHANCE TO STAND ON TOP OF AN OSTRICH EGG. LATER WE VISIT THE CHEETAH LAND AND CROCODILE FARM. IN THE EVENING PROCEED TO THE HOTEL.

KNYSNA WATERFRONT



DAY 9 : GEORGE - GORDON'S BAY

AFTER BREAKFAST CHECK OUT FROM GEORGE & PROCEED TO GORDON'S BAY ENJOY THE SCENIC DRIVE TO GORDON'S BAY ON ARRIVAL PROCEED FOR CHECK IN & REST OF THE EVENING FREE FOR SHOPPING & LEISURE. OVERNIGHT AT GORDON'S BAY.

GORDON'S *Bay*



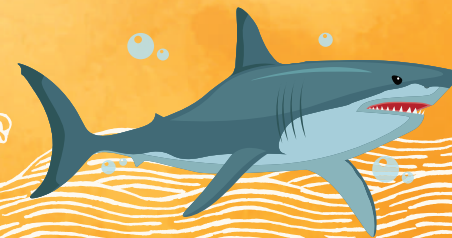
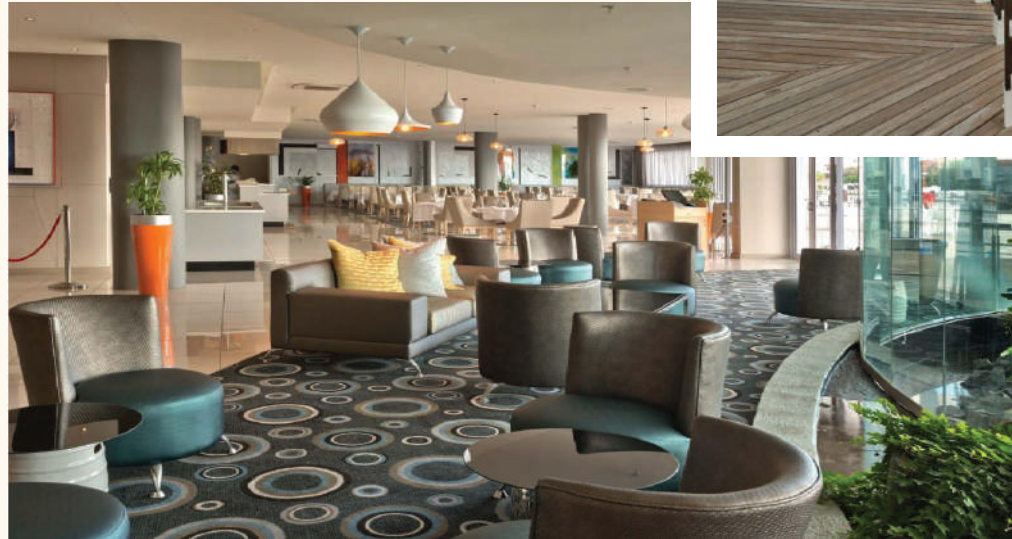


DAY 10: GORDON'S BAY - HERMANUS - GORDON'S BAY

AFTER BREAKFAST WE PROCEED FOR A DOLPHIN & SHARK WATCHING CRUISE.

REST OF THE DAY ENJOY THE BEAUTIFUL SEA SIDE TOWN OF GORDON'S BAY OVERTNIGHT AT GORDON'S BAY

**KRYSTAL
BEACH**
HOTEL





SCAN ME

ATLANTIC OCEAN



DAY 11: GORDON'S BAY - CAPE TOWN

AFTER YOUR BREAKFAST, CHECK OUT & PROCEED FOR CAPE TOWN VIA ATLANTIC OCEAN DRIVE. ARRIVE CAPETOWN & PROCEED FOR HELICOPTER RIDE OVER CAPE TOWN. LATER PROCEED TOWARDS HOTEL & CHECK IN. OVERNIGHT AT CAPE TOWN.



DAY 12: CAPE TOWN



AFTER BREAKFAST DRIVE UP TO THE CABLE CAR STATION, FOR A CABLE CAR RIDE UPTO THE TABLE MOUNTAIN (IF WEATHER PERMITS), SOUTH AFRICA'S PREMIERE TOURIST ATTRACTION. THE EXHILARATING ASSENT OF TABLE MOUNTAIN PROVIDES BREATHTAKING VIEWS OVER THE CITY AND ITS BEACHES. THE PANORAMA STRETCHES FROM TABLE BAY TO FALSE BAY AND AROUND THE MOUNTAIN TO THE HOUTBAY VALLEY. THEREAFTER DRIVE TO CAPE POINT (THE MOST SOUTH-WESTERN POINT OF THE AFRICAN CONTINENT) AND TAKE THE "FLYING DUTCHMAN" TO THE TOP OF CAPE POINT. ALSO VISIT "CAPE OF GOOD HOPE". ON THE WAY BACK VISIT PENGUIN PARK AND THEN DRIVE THROUGH THE AREA OF MILLIONAIRES. RETURN BACK IN THE EVENING. OVERNIGHT AT CAPE TOWN.

PENGUIN PARK



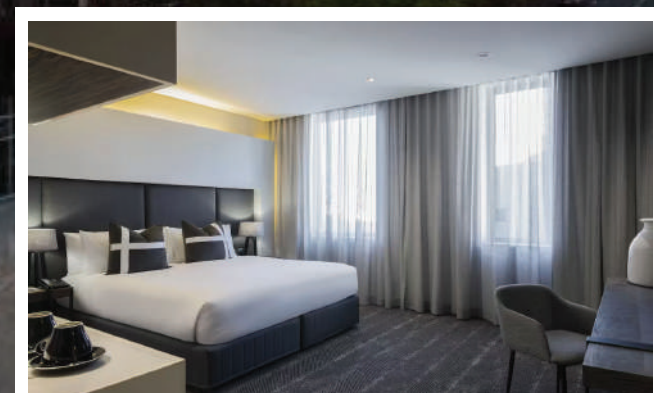
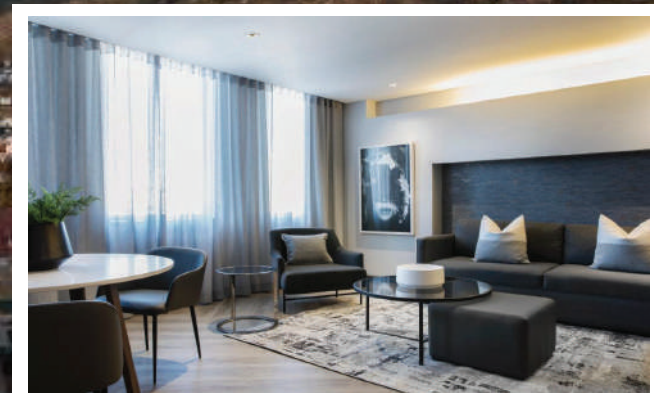


SCAN ME



DAY 13: CAPE TOWN

AFTER BREAKFAST, WE DRIVE TOWARDS WE DRIVE TO ENJOY THE CATAMARAN BOAT RIDE FROM THE V & A WATER FRONT. LATER WE PROCEED FOR AN ORIENTATION CITY TOUR VISITING HOUSES OF PARLIAMENT, THE CASTLE, SIGNAL HILL, SEA POINT, WATER FRONT, MALAY QUARTERS AND DOWNTOWN BUSINESS DISTRICT. EVENING RETURN BACK TO HOTEL. OVER NIGHT AT CAPE TOWN.



DAY 14 : CAPETOWN - MUMBAI

PROCEED FOR CAPETOWN AIRPORT TO BOARD YOUR FLIGHT FOR MUMBAI

TOUR COST

Per Person on Twin sharing basis	INR 2,65,000/-
Third Adult in Triple sharing basis	INR 2,55,000/-
Per Child with bed	INR 2,40,000/-
Per Child without bed	INR 2,15,000/-

Child under 12 years with bed in Parents room
Child under 12 years without bed in Parents room

SOUTH AFRICA DATES FOR 2024 :

MAR : 24	JULY : 3,17,31
APRIL : 16,20,24,28	
MAY : 2,4,6*,8,10*,12,14*,16,18*,20,22*,26*,30*	
JUNE : 3*,7*,11,15,19	

STAR(*) MARKED DATE GROUPS WILL BE STAYING AT BEACON ISLAND. OTHERS DATE GROUPS WILL BE STAYING AT PLETT QUATERS HOTEL.

TOUR COST INCLUDES :

- Flight Cost
- All Airport Taxes
- South African Visa Fees
- All 5/4 Star hotel mention in program.
- Ground transportation in air conditioned deluxe coaches.
- All accommodation as noted in itinerary based on twin share with ABF.
- Daily Indian breakfast, lunch & dinner.
- Indian Tour Manager.
- Service of Indian tour chef.
- Fully guided sightseeing noted in itinerary (including park & entrance fees)
- Unlimited water (during the bus journey throughout the tour)
- Overseas Mediclaim Insurance.
- Gratuities (tips) To Tour Manager / Guide / Chef
- Gratuities & Tips Hotel / Restaurant Staff, Bell Boy, Local Guides / Drivers.

NIGHTS

CITY

PROPOSED HOTELS

RATINGS

01 Night

Johannesburg

Peermont Metcourt

★★★★

01 Night

Pilanesburg
National Park

Bakubung Bush Lodge

★★★★

02 Nights

Suncity

Palace of Lost City

★★★★★

04 Nights

Plettenberg Bay

Beacon Island / Plett Quarter Hotel

★★★★

02 Nights

Gordon's Bay

Krystal Beach Hotel

★★★★

03 Nights

Capetown

The Capital 15 On Orange

★★★★★

TOUR COST DOES NOT INCLUDES:

- Person Expenses such as Laundry, Comm. Charges, Optional Activities. (which are subject to Availability), Passport Charges, POE Service Charges, Porterage, Tip & Wines, Mineral Water & Tel Charges, etc.
- GST 5% & TCS 5% on the Tour Cost.
- Early and / or Late Check in at Hotel unless otherwise stated.
- Meals other than specified in the itinerary.
- All items of personal nature, food & drinks any other item not mentioned in the itinerary.
- Any Increase In Air Taxes.
- Purchase of BTQ.
- Excess baggage charges. • Trolley Services.

BOOKING PROCEDURE :

At Registration:

- Payments favouring "URVI LUXURY DESTINATION PVT LTD." **INR 1,00,000/-** non refundable deposit at the time of booking Original passport along with necessary documents should be submitted 60 days prior to the departure date chosen.
- **Balance INR to be paid 40 days prior to the departure**
- **Mandatory GST 5% + TCS 5% payable on Final billing.**

ADDITIONAL FEATURES :

- Helicopter Ride
- Dolphin & Whale Watching Cruise
- Walk with Lion
- Catamaran Boat Ride



VISA REQUIREMENTS

- Original Passport (Old & New) valid for 6 months.
- Recent Photographs, 35 mm x 45 mm on white background and 80% face should be seen (Photographs should not be older than 6 months).
- Company covering letter on Company's Letterhead. (Stamp Compulsory).
- Business Proof Xerox Compulsory.
- Updated Original Bank statement on Bank's letter head for the last 6 months with applicant's name, a/c no. with bank seal & sign with minimum balance of **Rs.3,50,000.00** and should be a Salary account which should reflect the Salary details.
- Leave letter from Company with seal and sign.
- Salary slip for 6 months with company seal.
- 3 Years IT Returns copy.
- If student, Child-birth certificate xerox, ID card copy required / A school fee receipt / Beneficed certificate.
- Pan card xerox copy.

CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

75 Days Prior – 20% of Tour Cost.
60 Days Prior – 50% of Tour Cost.
45 Days Prior – 75% of Tour Cost.
30 Days Prior – 100% of Tour Cost.

1. All Hotel Check in is 1500 Hrs. & Check out is 1000 Hrs.
2. Once reservation is accepted and confirmed – The Deposit, Payment and cancellation policy will apply.
3. We are the Travel and Holidays organizer only. We do not control or operate any airlines, neither do we own or control any shipping company, coach or coach company, Hotel, Transport or any other facility or service mentioned in this brochure. We take care in selecting all the ingredients in your Holidays.
4. Also, the company is not responsible in case of mistake made by the supplier's like the Airlines, Consulates etc.
5. Itinerary / Hotel / Route are subject to vice-versa charges. Your final itinerary will be as per the flight schedule and Itinerary provided to you 7 days prior dept.
6. AIRLINES CHANGES IN RESERVATION DATES: Penalties are applicable as per Airline rules, for any changes & any sector. As per airline group booking policy all members have to travel together till the last destination. Any change on return resv. Will be strictly on request Basis and Subject to Flight and Class availability.
7. The Itinerary may be reversed due to Flight Availability.
8. URVI LUXURY DESTINATION PVT. LTD. will not be Responsible for any Rejection of Visas from any Consulate/ Embassy.
9. URVI LUXURY DESTINATION PVT. LTD. is not Responsible for Delay or Deficiency in Service by Inbound Agency, Airline, Transport, Hotel and Provider of Service, or any Act or Action of CO-TRAVELLER, CO-PAX which may Result in not Availing any Service on Tour.
10. You are requested to carry one bag of 20kgs each in economy class along with 7 Kgs of Hand Luggage as the other Bag will be adjusted against the Food Stuff of URVI LUXURY DESTINATION PVT. LTD. Items. Also, in internal flight only 1piece of 20kgs is only permitted, client have to pay excess baggage if they have any extra bag or weight more than 20kgs.
11. All Passengers will have to Carry One Kitchen Bag per person. For our Kitchen from Mumbai International Airport and on Arrival at The Final Destination Airport from the belt and They Will Have to Remove It from the Baggage Claim Area And get it till the Coach.
12. Free/Complimentary activities are all non-refundable and subjected to weather conditions. (Helicopter ride, Dolphin & Whale Cruise) Sign _____
13. For Optional Activities: If Weather does not permit then URVI LUXURY DESTINATION PVT. LTD. will not be Responsible. In case you wish to do any Optional Activities, our Coach Will not be Available. Our Tour Manager will help you to arrange the Transport for the Optional Activity Place. (WITH EXTRA OPTIONAL COST). Sign _____
14. We are a tour operating company and not hotel operating company, so we can just put request for rooms next to each other but can't guarantee the same, no floors, no location is committed by us. This is strictly at the discretion of the hotel. Sign _____
15. URVI LUXURY DESTINATION PVT. LTD. will not provide any mineral water in the rooms. Tap water in South Africa is safe to drink. Sign _____
16. During the trip, for any reason, if you may wish to return, the entire cost to return will be borne by the passenger and no refund will be granted.1.

REFUND : (i) Refunds if any, for variation/modification/amendments/alteration and/or cancellations etc. of any tour will be paid directly to the tourist by 'A/C payee' cheque, in Indian Rupees at the prevailing rate of exchange on the date of the cheque, as per Reserve Bank of India Rules and Regulations, irrespective of whether the tour payments in part or whole were made in foreign currency.

(ii) NO REFUND WILL BE PAYABLE

- a) For any missed / unused services of the tour including the meals due to whatsoever reason.
- b) Where full deposit is required to be paid in advance to the concerned authorities to enable Company to confirm the reservation.
- c) If services of the tour are modified, varied, amended, cancelled, or not utilized.
- d) If any tourist decides and or is required to cancel the tour due to any changes made in the rules by the concerned Government.
- e) If the tour is indefinitely postponed due to natural calamity, riots, political unrest, or any other unforeseen calamities
- f) Refund is not applicable for air tickets that are non-refundable and for which date change is not allowed. Force Majeure means an event or circumstance not within the reasonable control, directly or indirectly, of URVI LUXURY DESTINATION PVT. LTD. in its ability to perform its obligations/responsibilities regarding the tour including.
 - o War, hostile invasion, act of foreign enemies.
 - o Rebellion, revolution, insurrection or military or usurped power or civil war.
 - o Epidemic, pandemic, explosion, fire, flood, earthquake or another exceptional natural calamity and act of God.
 - o Ionizing radiation or contamination by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive, or other hazardous properties of any explosive nuclear assembly or nuclear component of such assembly.
 - o Riot, commotion or disorder.
 - o Any act or omission of any Government instrumentality.
 - o A change in Legal Requirements.
 - o Strikes, lockouts or other industrial disturbances;
 - o Abnormal weather or sea conditions including tempest, lightning, hurricane, typhoon, rain & temperatures.

CANCELLATION & REFUNDS : The initial deposits made by the passenger against the tour booking will not be refundable or transferrable under any circumstances.

CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

- 75 Days Prior – 20% of Tour Cost.
- 60 Days Prior – 50% of Tour Cost.
- 45 Days Prior – 75% of Tour Cost.
- 30 Days Prior – 100% of Tour Cost.

Signature: _____

Date:/...../20.....

TERMS AND CONDITIONS

We at **Urvi Luxury Destination**, make the best effort to provide you the best service in a pleasant & friendly atmosphere. We strive for your complete satisfaction and endeavour to provide a safe & secure holiday without any misunderstandings between the company, the tour leaders and you at any point of time during your holiday. Therefore, we request you to read and understand the booking conditions for your holiday, before you enrol yourself for any of our tours / packages. The terms and conditions as stated below forms the basis of our contract with you.

CONTRACT : All the tours are operated by Urvi Luxury Destination.Pvt. Ltd. When you book the tour, it is a contract between you & the tour company. All the bookings are accepted only on the basis that you have thoroughly gone through these mentioned terms and conditions.

BOOKING & CONTRACT : The registration amount given at the time of booking is non – refundable and non – transferrable. The bookings will be processed by the tour company only after the registration amount is paid in full. Full or balance payments should be made 45 days prior to the date of departure. If the tourist fails to pay timely full amount, then the tour company reserves the right to cancel the booking with forfeiting the paid amount. In case of dishonoured cheques issued by the tourist in favour of the company, the company reserves the right to take necessary legal actions and the company has full right to cancel the bookings.

TAXATION : A non – negotiable and mandatory Goods and Service Tax (GST) at the rate of 5% & also Tax Collected at Source w.e.f. 1st April 2020 (TCS) at the rate of 5% is applicable over & above the land package cost. In case of any imposed tax by the Government of India over and above the proposed taxes, then the tourist will be liable to pay even after the bookings has been done.

AIRLINES & TICKET : The company won't be responsible in case of any Airlines delay or deficiency. In case passengers wish to travel in advance or stay back and return later after the completion of the tour. The tourist is liable to pay an additional amount (to be advised as per availability) per change prior to the departure. If the tourist wants to make any change in plan on tour, then all the arrangements must be done by the tourist itself. During the trip, for any reason, if you may wish to return to India, the entire cost to return will be borne by the passenger and no refund will be granted.

VISA : If Visa is rejected booking amount will be refunded after deducting airline cancellation charges, visa charges and services charges. If you wish to apply visa again then visa and services charges will be applicable again.

ACCOMODATION : All Hotel Check in is 1500 Hrs. & Check out is 1100 Hrs. Rooms next to each other are not guaranteed and are at the discretion of the hotel. Itinerary / Hotel / Route are subject to vice-e-versa changes. Your final itinerary will be as per the flight schedule and booklet provided to you 7 days prior dept. Any early check in or late checkout at hotels will not be entertained.

TRANSPORTATION : In our group tours, we don't allot any seat numbers as a seat rotation policy is been followed. All the passengers must follow the instruction by the tour leader in this regard. If any of the passengers carry any high value items on the coach, we advise you to not leave them behind when you leave the coach. All baggage and personal belongings are at all time your own responsibility. The tour company or coach company won't be responsible for any loss of any items from the coach. Any damages caused by you to the coach during the travel shall be payable by you and the tour company won't be liable for the same.

SIGHTSEEING : Due to certain unavoidable circumstances, if any activity or any sightseeing is missed then the tour company shall not be liable to pay any refunds. Any delays occurred by the passengers will disturb the schedule and cause inconvenience to the entire group. Any loss or damage done during the activity will be borne by the passengers. Instructions given by the Tour Manager or Guide should be followed by all the passengers. Free/Complimentary activities are all non-refundable and subject to weather conditions.

MEALS : We always serve Pure Vegetarian / Jain food which is prepared by our own Chef / Indian Restaurants. There is mostly a pre-set menu for the meals depending on the tour itinerary. Packed meals will be served only at certain places. Any special meals to be prepared or any allergic items during the tour must be informed prior to the departure.

LUGGAGE: You are allowed only to carry 20 kg of main luggage & 5 kg hand luggage with yourself during flight journey & in the coach. You will have to carry 1 bag per person of the Food Stuff that belongs to Urvi Luxury Destination Pvt. Ltd For any baggage loss or damage during the travel shall be solely borne by the passanger.

HEALTH & EMERGENCY DURING TOUR : It is presumed that the tourist who have booked the tour have gone through the itinerary & is medically fit for the tour. In case of any health emergency or any other related issues, the guest shall be solely responsible to make their own arrangements. Thus, the company cannot be held responsible for any health-related issues of the passenger.

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- War, hostile invasion, act of foreign enemies.
- Rebellion, revolution, insurrection or military or usurped power or civil war.
- Epidemic, pandemic, explosion, fire, flood, earthquake or another exceptional natural calamity and act of God.
- Ionizing radiation or contamination by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive, or other hazardous properties of any explosive nuclear assembly or nuclear component of such assembly.
- Riot, commotion or disorder.
- Any act or omission of any Government instrumentality.
- A change in Legal Requirements.
- Strikes, lockouts or other industrial disturbances;
- Abnormal weather or sea conditions including tempest, lightning, hurricane, typhoon, rain & temperatures.

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SCAN HERE & FOLLOW US

URMV

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Where U & V meet to create memories.



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