



Where U & V meet to create memories.

# Scandinavia



# ABOUT US

## URVI LUXURY DESTINATION WHERE U & V MEET TO CREATE MEMORIES....

**URVI LUXURY DESTINATION...** A family-oriented company with a passionate and experienced team is focused on providing hassle-free and memorable experiences to our travelers. Our team has more than 15 years of experience in operating tours to over 45 countries around the world.

Urvi Luxury Destination was established in 2014 with a focus on professionalism, service excellence and innovation in tourism. In a short period of time we have grown from 5 to 35 hard-working and dedicated team members ready to provide you a great travel experience. More than 10,000 travelers have travelled around the world with our expert and friendly staff in the last 5 years.

Urvi Luxury Destination is one of the most innovative companies in tourism in India. Since our inception, every year we have introduced many exotic destinations, like Iceland in 2015, Arctic Circle Tour in 2017 and Greenland in 2019. We are planning to bring many more out of the box experiences and destinations for you soon.

Urvi Luxury Destination invites you to embark on this beautiful journey through the world and create memories for life!

Because we are 'Urvi Luxury Destination', where 'U' and 'V' meet to create memories....



# URVI LUXURY DESTINATION

## SCANDINAVIA WHY CHOOSE US ???

- » Stay In 4 Star Hotels in City Centre
- » Only company giving stay at Alesund
- » Atlantic Ocean Scenic Ride In Program
- » Visit Midnight Sun In Honningsvåg
- » Norway's Best Drive Trollstigen Road Visit
- » Visit Flam and Experience Flamsbana Train Ride
- » Stay at Hotel in Geiranger
- » Visit Malmo City and witness to see Turning Torso which is an extraordinary Architectural Tower
- » Nutshell Tour By Train From Bergen To Oslo
- » Meals prepared by URVI LUXURY DESTINATION
- » Travel with Scandinavian Expert
- » Tips to Tour Chef, Guide & Driver included in Tour Cost
- » Travel Insurance of USD 3,00,000/- with no age limit





HONNINGSVAG

ALTA

FINLAND

SWEDEN

NORWAY

STOCKHOLM

MALMO

TRONDHEIM

ALESUND

GEIRANGER

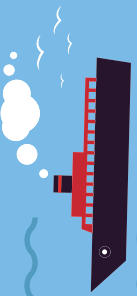
FLAM

OSLO

BERGEN

COPENHAGEN

DENMARK



# SCANDINAVIA

## HIGHLIGHTS 15 NIGHTS / 16 DAYS

- 2 NIGHTS COPENHAGEN :

CITY TOUR, ROSENBERG CASTLE, TIVOLI GARDEN

- 2 NIGHTS STOCKHOLM :

CITY TOUR, VASA WARSHIP MUSEUM, DROTNINGHOLM PALACE, MALMO CITY, TURNING TORSO TOWER, MALMO BRIDGE

- 3 NIGHTS OSLO :

CITY TOUR, CITY HALL, OPERA HOUSE

- 1 NIGHT HONNINGSVAG :

NORDKAPP, MIDNIGHT SUN

- 2 NIGHTS TRONDHIEM :

CITY TOUR, NIDAROS CATHEDRAL, RINGVE MUSEUM

- 1 NIGHT - ALESUND :

ATLANTIC OCEAN DRIVE

- 2 NIGHTS - GEIRANGER :

FJORD CRUISE, DALSNIBBA GLACIER MOUNTAIN, TROLLSTIGEN ROAD

- 2 NIGHTS - BERGEN:

CITY TOUR, FLOYEN FUNICULAR TRAIN, EXCURSION TO FLAM, FLAMSBANA TRAIN, NUTSHELL TOUR BY TRAIN



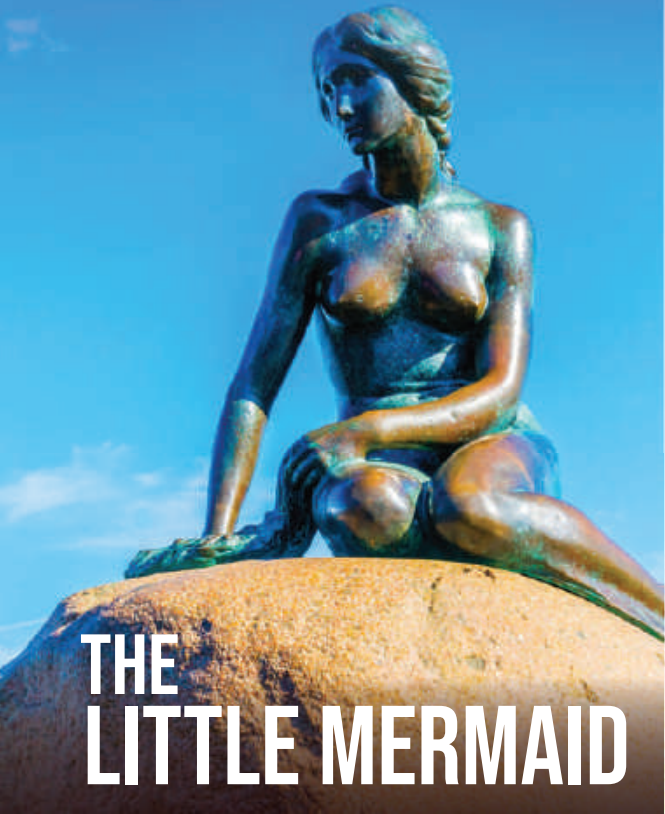
## DAY 1: MUMBAI - COPENHAGEN ( DENMARK)

ARRIVE AT MUMBAI INTERNATIONAL AIRPORT TO BOARD YOUR FLIGHT TO COPENHAGEN. ON ARRIVAL, PROCEED FOR IMMIGRATION & CUSTOM FORMALITIES. LATER BOARD YOUR COACH AND PROCEED TO HOTEL AND CHECK IN. REST OF THE DAY FREE AT LEISURE. DINNER & OVERNIGHT AT HOTEL COPENHAGEN.

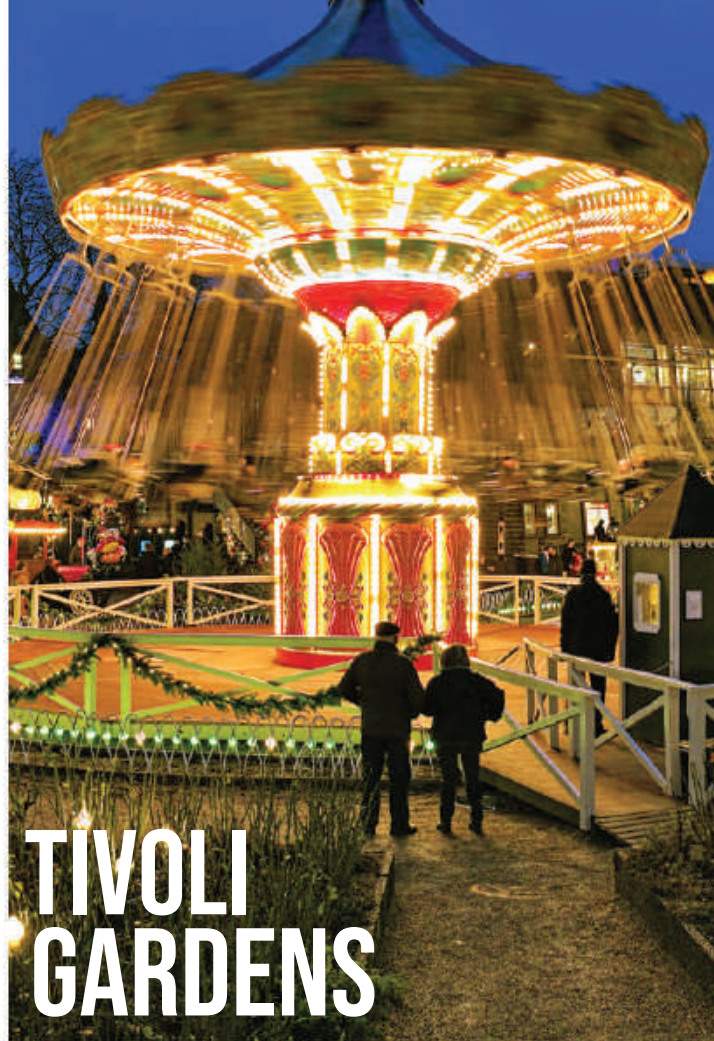
# COPENHAGEN



## DAY 02: COPENHAGEN

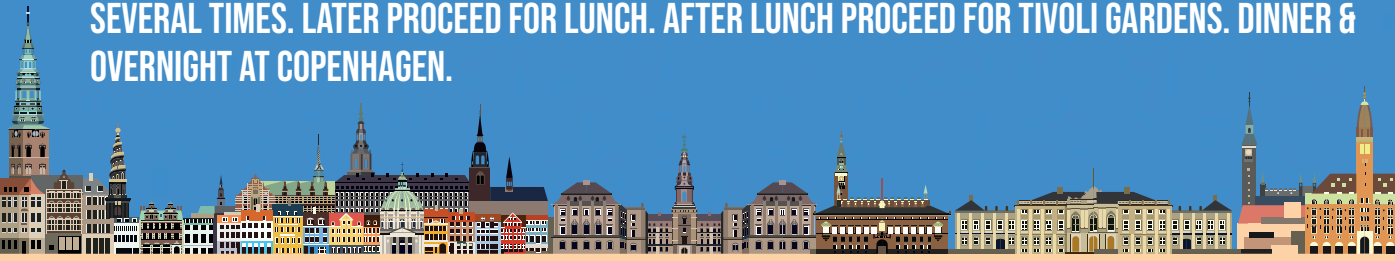


**THE  
LITTLE MERMAID**



**TIVOLI  
GARDENS**

AFTER BREAKFAST, DEPART FOR ORIENTATION TOUR OF COPENHAGEN. LATER PROCEED TO ROSENBERG CASTLE. ROSENBERG CASTLE IS A RENAISSANCE CASTLE LOCATED IN THE CENTRE OF COPENHAGEN. THE CASTLE WAS ORIGINALLY BUILT AS A COUNTRY SUMMERHOUSE IN 1606 AND IS AN EXAMPLE OF CHRISTIAN IV'S MANY ARCHITECTURAL PROJECTS. IT WAS BUILT IN THE DUTCH RENAISSANCE STYLE, TYPICAL OF DANISH BUILDINGS DURING THIS PERIOD, AND HAS BEEN EXPANDED SEVERAL TIMES. LATER PROCEED FOR LUNCH. AFTER LUNCH PROCEED FOR TIVOLI GARDENS. DINNER & OVERNIGHT AT COPENHAGEN.



**ROSENBERG CASTLE**

# STOCKHOLM





## DAY 3 - COPENHAGEN - MALMÖ CITY - STOCKHOLM (SWEDEN)

ENJOY BREAKFAST AT HOTEL, LATER CHECK OUT AND TRANSFER TO MALMÖ CITY VIA ORESUND BRIDGE (WHICH IS AN UNDERWATER BRIDGE). ENJOY THE SCENIC RIDE ON THE WAY. ON ARRIVAL EXPLORE THE BEAUTY OF MALMÖ CITY AND PHOTO STOP AT THE TALLEST BUILDING OF MALMO (NAMED AS TURNING TORSO). LATER DEPART FOR STOCKHOLM. ON ARRIVAL PROCEED FOR DINNER AT INDIAN RESTAURANT. LATER PROCEED TO HOTEL & CHECK-IN. OVERNIGHT AT STOCKHOLM.



### OLD TOWN



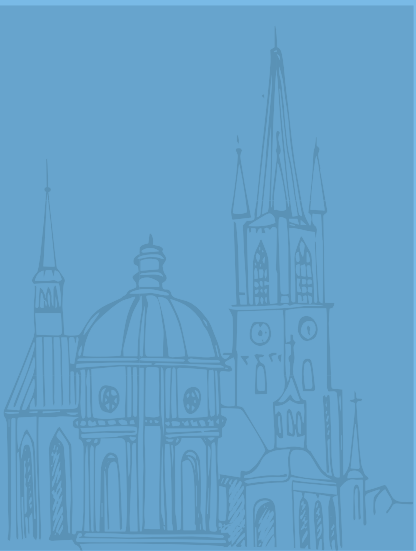
### VASA MUSEUM

## DAY 4 - STOCKHOLM

AFTER BREAKFAST PROCEED FOR CITY TOUR, WHICH INCLUDES OLD TOWN STOCKHOLM (GAMLA STAN) WITH ITS NARROW COBBLED STREETS AND NUMEROUS ANTIQUE SHOPS, THE ROYAL PALACE SQUARE, DROTTHINGHOLM PALACE, KINGS GARDEN. LATER PROCEED TO VASA MUSEUM. DINNER & OVERNIGHT AT STOCKHOLM.



### DROTTHINGHOLM PALACE



## DAY 5 - STOCKHOLM – OSLO (NORWAY)

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AFTER BREAKFAST, CHECK OUT FROM HOTEL AND PROCEED TO OSLO.  
ON ARRIVAL INTO OSLO REST OF THE DAY FREE AT LEISURE & SHOPPING.  
DINNER & OVERNIGHT IN OSLO.



# OPERA HOUSE



# CITY HALL



## DAY 6 - OSLO

AFTER BREAKFAST PROCEED FOR CITY TOUR OF OSLO COVERING THE MOST CONTROVERSIAL PARK - FAMOUS FOR ITS SCULPTURES - GUSTAV VIGELAND PARK LATER PROCEED TO TOWN HALL WHERE NOBEL PEACE AWARDS ARE GIVEN. POST LUNCH PROCEED TO OPERA HOUSE GUIDED TOUR DINNER & OVERNIGHT AT OSLO.



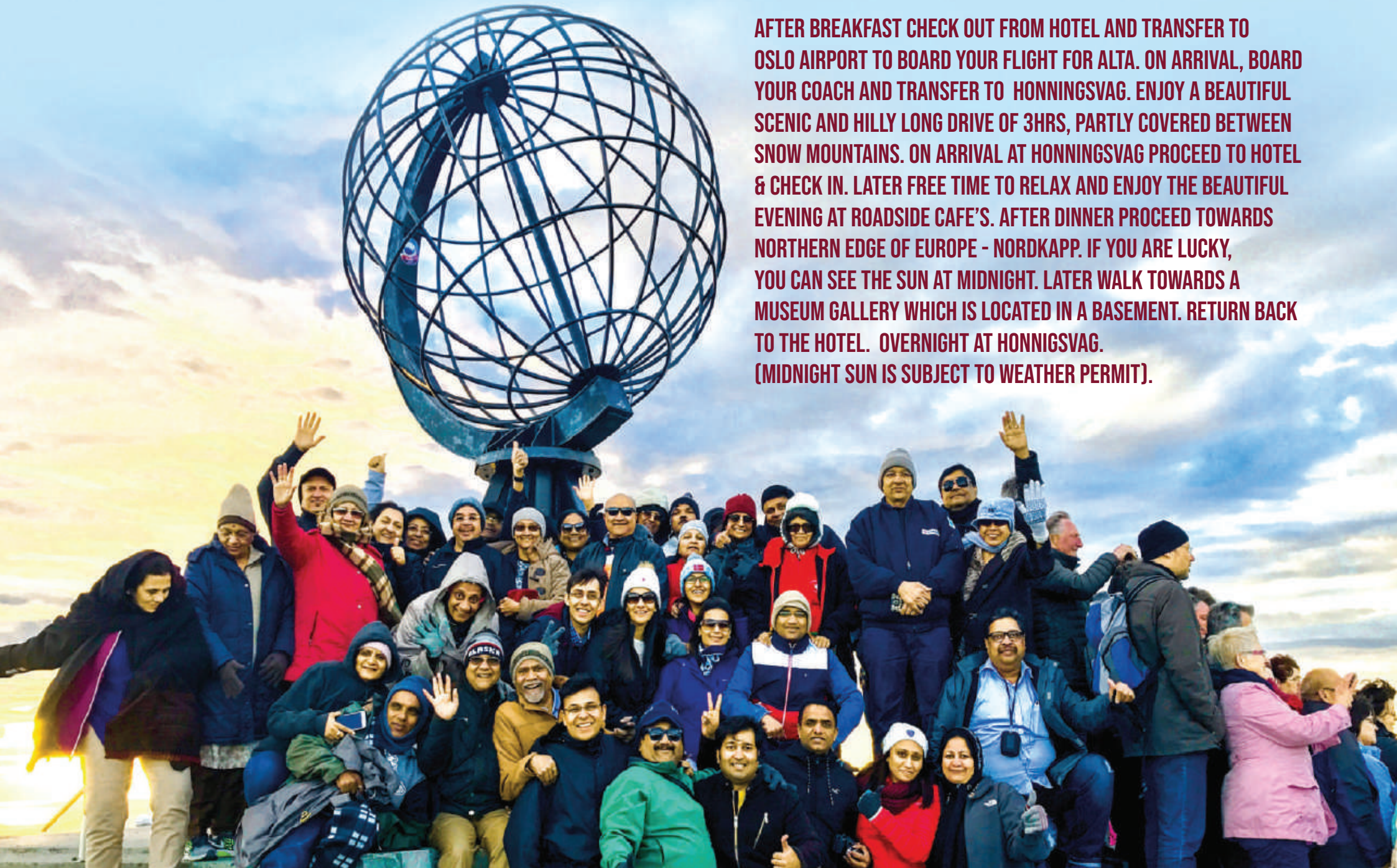


# MIDNIGHT SUN



## DAY 07: OSLO – ALTA – HONNINGSVAG

AFTER BREAKFAST CHECK OUT FROM HOTEL AND TRANSFER TO OSLO AIRPORT TO BOARD YOUR FLIGHT FOR ALTA. ON ARRIVAL, BOARD YOUR COACH AND TRANSFER TO HONNINGSVAG. ENJOY A BEAUTIFUL SCENIC AND HILLY LONG DRIVE OF 3HRS, PARTLY COVERED BETWEEN SNOW MOUNTAINS. ON ARRIVAL AT HONNINGSVAG PROCEED TO HOTEL & CHECK IN. LATER FREE TIME TO RELAX AND ENJOY THE BEAUTIFUL EVENING AT ROADSIDE CAFE'S. AFTER DINNER PROCEED TOWARDS NORTHERN EDGE OF EUROPE - NORDKAPP. IF YOU ARE LUCKY, YOU CAN SEE THE SUN AT MIDNIGHT. LATER WALK TOWARDS A MUSEUM GALLERY WHICH IS LOCATED IN A BASEMENT. RETURN BACK TO THE HOTEL. OVERNIGHT AT HONNINGSVAG. (MIDNIGHT SUN IS SUBJECT TO WEATHER PERMIT).



## DAY 08: HONNINGSVAG – ALTA – OSLO – TRONDHEIM

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AFTER BREAKFAST, CHECK OUT FROM HOTEL AND TRANSFER TO ALTA AIRPORT TO BOARD YOUR FLIGHT FOR TRONDHEIM VIA OSLO. ON ARRIVAL AT AIRPORT, TRANSFER TO HOTEL AND CHECK IN. ENJOY LUNCH AT HOTEL. REST OF THE DAY FREE AT LEISURE. DINNER & OVERNIGHT AT TRONDHEIM.



TRONDHEIM

## DAY 09: TRONDHEIM

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ENJOY BREAKFAST AT HOTEL. LATER PROCEED FOR CITY TOUR OF TRONDHEIM. WE WILL VISIT NIDAROS CATHEDRAL. NIDAROS CATHEDRAL IS A CHURCH OF NORWAY LOCATED IN THE CITY OF TRONDHEIM IN TRØNDELAG COUNTY, NORWAY. BUILT OVER THE BURIAL SITE OF SAINT OLAV, THE KING OF NORWAY IN THE 11TH CENTURY, WHO BECAME THE PATRON SAINT OF THE NATION. LATER PROCEED FOR RINGVE MUSEUM. LATER PROCEED BACK TO HOTEL. DINNER & OVERNIGHT AT TRONDHEIM.



# ALESUND





## DAY 10: TRONDHEIM – ALESUND

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AFTER BREAKFAST CHECK OUT & PROCEED TO ALESUND. TODAY WE WILL ENJOY THE MOST BEAUTIFUL ROUTE OF NORWAY “ ATLANTIC OCEAN DRIVE”. ARRIVE ALESUND & CHECK IN TO HOTEL. EVENING FREE AT ALESUND. DINNER & OVERNIGHT AT ALESUND.

# ATLANTIC OCEAN ROAD

An aerial photograph of the Atlantic Ocean Road in Norway. The road is a winding asphalt path that snakes through a series of small, green islands and peninsulas, surrounded by deep blue water. In the foreground, a larger island features several buildings, including a prominent red barn and a white house, along with a small harbor area. The sky is a pale, hazy blue, and the overall scene is serene and scenic.



TROLLSTIGEN ROAD

# DAY 11: ALESUND – GEIRANGER

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AFTER BREAKFAST CHECK OUT FROM HOTEL & PROCEED TO GEIRANGER. ON ARRIVAL PROCEED TO HOTEL & CHECK IN. POST LUNCH PROCEED FOR THE SCENIC ROUTE OF TROLLSTIGEN ROAD WHICH IS ONE OF THE UNESCO WORLD HERITAGE SITE. DINNER & OVERNIGHT AT GEIRANGER.

GEIRANGER

An aerial photograph of the Geiranger fjord in Norway. The fjord is a deep blue body of water, with a large cruise ship in the center. The town of Geiranger is built on a narrow strip of land between the fjord and a steep, forested mountain. The town features a mix of small houses and larger buildings, including a prominent white hotel. The surrounding landscape is lush green with fields and dense forests. The word "GEIRANGER" is written in large, white, 3D-style letters across the right side of the image, partially overlapping the mountain.



# GEIRANGER

## DAY 12: GEIRANGER (NORWAY)

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AFTER BREAKFAST PROCEED TO DALSNIBBA GLACIER MOUNTAIN. LATER PROCEED BACK TO HOTEL FOR LUNCH. POST LUNCH DEPART FOR THE FJORD CRUISE. THE FJORD IS ONE OF NORWAY'S MOST VISITED TOURIST SITES AND HAS BEEN LISTED AS A UNESCO WORLD HERITAGE SITE, JOINTLY WITH NÆRØYFJORD, SINCE 2005, THIS STATUS WAS THREATENED BY THE DISPUTED PLANS TO BUILD POWER LINES ACROSS THE FJORD. THE GEIRANGER FJORD IS UNDER CONSTANT THREAT FROM THE MOUNTAIN ÅKERNESET WHICH IS ABOUT TO ERODE INTO THE FJORD. DINNER & OVERNIGHT IN GEIRANGER.

# DALSNIBBA



# FLAM



## DAY 13: GEIRANGER – FLAM – BERGEN (NORWAY)

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AFTER BREAKFAST, CHECK OUT FROM HOTEL AND DRIVE TO FLAM. ON ARRIVAL PROCEED FOR YOUR TRAIN TO MYDRAL. CHANGE YOUR TRAIN FROM MYDRAL TO BERGEN. ARRIVE BERGEN AND PROCEED TO HOTEL & CHECK IN. DINNER & OVERNIGHT AT BERGEN.



# BERGEN





## DAY 14: BERGEN (NORWAY)

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AFTER BREAKFAST, DEPART FOR BERGEN CITY TOUR. LATER PROCEED FOR FUNICULAR TRAIN RIDE  
THE FLOIBANEN FUNICULAR IN BERGEN IS ONE OF THE MOST POPULAR ATTRACTONS IN ALL OF NORWAY.  
IT IS EASY TO FIND, IN THE HEART OF BERGEN, ONLY 150 METERS FROM THE FISH MARKET & BRYGGEN WHARF.  
THE FUNICULAR RIDE UPTO THE TOP OF FLOYEN MOUNTAIN (320 METERS ABOVE SEA LEVEL)  
TAKES 5 TO 6 MINUTES. THE RIDE ITSELF IS SPECTACULAR & THE VIEWS  
OF BERGEN. DINNER & OVERNIGHT AT BERGEN



## DAY 15 : BERGEN – OSLO

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AFTER BREAKFAST, CHECK OUT AND PROCEED TO BERGEN TRAIN STATION TO BOARD THE TRAIN FOR MOST BEAUTIFUL TRAIN RIDE OF NORWAY. ARRIVE OSLO AND PROCEED TO HOTEL & CHECK IN. DINNER & OVERNIGHT AT OSLO.

# BERGEN TO OSLO TRAIN

An aerial photograph capturing a vibrant scene in Norway. A red and white train is seen traveling along a set of tracks that curve through a dense, lush green forest. To the left of the tracks, a clear, blue river flows through the landscape, surrounded by more greenery. In the foreground, a small yellow station building with a red roof is visible, along with other smaller structures. The background shows a steep, forested hillside under a sky with scattered white clouds. The overall atmosphere is serene and scenic, highlighting the beauty of the Norwegian railway experience.



## DAY 16 : OSLO - MUMBAI

AFTER BREAKFAST, CHECK OUT FROM HOTEL AND TRANSFER TO OSLO AIRPORT, TO BOARD YOUR FLIGHT TO MUMBAI.

## TOUR COST

Per Person on Twin sharing basis  
Third Adult Sharing Room  
Child with Bed  
Child without Bed

INR 6,00,000/-  
INR 5,75,000/-  
INR 5,25,000/-  
INR 4,75,000/-

Child under 12 years with bed in Parents room  
Child under 12 years without bed in Parents room

## DEPARTURE DATES : 2024

May : 17 & 24  
June: 5, 12 & 21  
July : 10 & 26

### TOUR COST INCLUDES :

1. Flight
2. All Airport Taxes of India
3. Schengen Visa.
4. All 4 Star hotel mention in program.
5. Ground transportation in air-conditioned deluxe coaches.
6. All accommodation as noted in itinerary based on twin share with ABF.
7. Breakfast, Lunch & Dinner with Our Indian Chef
10. Indian Tour Manager (Hardik Mehta Or Nirav Mehta)
11. Fully guided sightseeing noted in itinerary (including park & entrance fees)
12. Overseas Mediclaim Insurance
13. Gratuities (tips) To Tour Manager / Guide / Chef
14. Gratuities & Tips Hotel / Restaurant Staff, Bell Boy, Local Guides / Drivers.

### NIGHTS

### CITY

### PROPOSED HOTELS

### RATINGS

02 Nights	Copenhagen	AC Bella Sky Hotel	★★★★
02 Nights	Stockholm	Clarion Hotel	★★★★
03 Nights	Oslo	Radisson Blu Plaza	★★★★
01 Night	Honningsvag	Scandic Nordkapp	★★★
02 Nights	Trondheim	Radisson Blu Royal Hotel	★★★★
01 Night	Alesund	Quality Hotel Waterfront	★★★★
02 Nights	Geiranger	Havila Geiranger Hotel	★★★★
02 Nights	Bergen	Clarion Collection Hotel	★★★★

### TOUR COST DOES NOT INCLUDES:

1. Personal Expenses such as Laundry, Comm. Charges, Optional Activities (which are subject to Availability) Passport Charges, POE Services charges Portages, Tip & Wines, Minerals Water (In Room) & Tel. charges.
2. 5% GST & TCS 20% on Tour cost.
3. Early and / or Late Check In At Hotels Unless Otherwise Stated.
4. Meals other than specified in the itinerary.
5. All items of personal nature & food & drinks any other item not mentioned in the itinerary.
6. Any INCREASE IN AIR TAXES.
7. Purchase of BTQ.
8. Excess baggage charges.
9. Trolley Services.

### BOOKING PROCEDURE :

#### At Registration:

- Payments favouring "URVI LUXURY DESTINATION" w.e.f. 1st September 2021  
INR 1,00,000/- non refundable deposit at the time of booking
- Original passport along with necessary documents should be submitted 45 days prior to the departure date chosen.
- **Balance INR to be paid 40 days prior to the departure**
- Mandatory GST 5% + TCS 20% payable on final Billing.



### VISA REQUIREMENTS

- Original Passport (Old & New) valid for 6 months.
- Recent Photographs, 35 mm x 45 mm on white background and 80% face should be seen (Photographs should not be older than 6 months).
- Company covering letter on Company's Letterhead. (Stamp Compulsory).
- Business Proof Xerox Compulsory.
- Updated Original Bank statement on Bank's letter head for the last 6 months with applicant's name, a/c no. with bank seal & sign with minimum balance of **Rs.3,50,000.00** and should be a Salary account which should reflect the Salary details.
- Leave letter from Company with seal and sign.
- Salary slip for 6 months with company seal.
- 3 Years IT Returns copy.
- If student, Child-birth certificate xerox, ID card copy required / A school fee receipt / Beneficed certificate.
- Pan card xerox copy.

### CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

60 Days Prior – 10% of Tour Cost.  
50 Days Prior – 25% of Tour Cost.  
40 Days Prior – 50% of Tour Cost.  
30 Days Prior – 100% of Tour Cost.



1. All Hotel Check in is 1400 Hrs. & Check out is 1000 Hrs.
2. Once reservation is accepted and confirmed – The Deposit, Payment and cancellation policy will apply.
3. We are the Travel and Holidays organizer only. We do not control or operate any airlines, neither do we own or control any shipping company, coach or coach company, Hotel, Transport or any other facility or service mentioned in this brochure. We take care in selecting all the ingredients in your Holidays.
4. Also, the company is not responsible in case of mistake made by the supplier's like the Airlines, Consulates etc.
5. Itinerary / Hotel / Route are subject to vice-versa charges. Your final itinerary will be as per the flight schedule and booklet provided to you 7 days prior dept.
6. AIRLINES CHANGES IN RESERVATION DATES: Penalties are applicable as per Airline rules, for any changes & any sector. AS per airline group booking policy all members have to travel together till the last destination. Any change on return resv. Will be strictly on request Basis and Subject to Flight and Class availability.
7. The Itinerary may be reversed due to Flight Availability.
8. URVI LUXURY DESTINATION will not be Responsible for any Rejection of Visas from any Consulate/ Embassy.
9. URVI LUXURY DESTINATION is not Responsible for Delay or Deficiency in Service by Inbound Agency, Airline, Transport, Hotel and Provider of Service, or any Act or Action of CO-TRAVELLER, CO-PAX which may Result in not Availing any Service on Tour.
10. You are requested to carry one bag of 20kgs each in economy class along with 7 Kgs of Hand Luggage as the other Bag will be adjusted against the Food Stuff of URVI LUXURY DESTINATION items. Also, in internal flight only 1piece of 20kgs is only permitted, client have to pay excess baggage if they have any extra bag or weight more than 20kgs.
11. All Passengers will have to Carry One Kitchen Bag per person. For our Kitchen from Mumbai International Airport and on Arrival at The Final Destination Airport from the belt and They Will Have to Remove It from the Baggage Claim Area And get it till the Coach.
12. Free/Complimentary activities are all non-refundable and subjected to weather conditions. (Helicopter ride, Quad Bike, Zip Line) Sign \_\_\_\_\_
13. For Optional Activities: If Weather does not permit then URVI LUXURY DESTINATION will not be Responsible. In case you wish to do any Optional Activities, our Coach Will not be Available. Our Tour Manager will help you to arrange the Transport for the Optional Activity Place. (WITH EXTRA OPTIONAL COST). Sign \_\_\_\_\_
14. We are a tour operating company and not hotel operating company, so we can just put request for rooms next to each other but can't guarantee the same, no floors, no location is committed by us. This is strictly at the discretion of the hotel. Sign \_\_\_\_\_
15. Urvi tours will not provide any mineral water in the rooms. Tap water in South Africa is safe to drink. Sign \_\_\_\_\_
16. During the trip, for any reason, if you may wish to return, the entire cost to return will be borne by the passenger and no refund will be granted.1.

**REFUND :** (i) Refunds if any, for variation/modification/amendments/alteration and/or cancellations etc. of any tour will be paid directly to the tourist by 'A/C payee' cheque, in Indian Rupees at the prevailing rate of exchange on the date of the cheque, as per Reserve Bank of India Rules and Regulations, irrespective of whether the tour payments in part or whole were made in foreign currency.

**(ii) NO REFUND WILL BE PAYABLE**

- a) For any missed / unused services of the tour including the meals due to whatsoever reason.
  - b) Where full deposit is required to be paid in advance to the concerned authorities to enable Company to confirm the reservation
  - c) If services of the tour are modified, varied, amended, cancelled, or not utilized.
  - d) If any tourist decides and or is required to cancel the tour due to any changes made in the rules by the concerned Government.
  - e) If the tour is indefinitely postponed due to natural calamity, riots, political unrest, or any other unforeseen calamities
  - f) Refund is not applicable for air tickets that are non-refundable and for which date change is not allowed.
- Force Majeure means an event or circumstance not within the reasonable control, directly or indirectly, of Urvi Tours in its ability to perform its obligations/responsibilities regarding the tour includin
- o War, hostile invasion, act of foreign enemies.
  - o Rebellion, revolution, insurrection or military or usurped power or civil war.
  - o Epidemic, pandemic, explosion, fire, flood, earthquake or another exceptional natural calamity and act of God.
  - o Ionizing radiation or contamination by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive, or other hazardous properties of any explosive nuclear assembly or nuclear component of such assembly.
  - o Riot, commotion or disorder.
  - o Any act or omission of any Government instrumentality.
  - o A change in Legal Requirements.
  - o Strikes, lockouts or other industrial disturbances;
  - o Abnormal weather or sea conditions including tempest, lightning, hurricane, typhoon, rain & temperatures.

<b>CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT</b>	
	75 Days Prior – 20% of Tour Cost.
	60 Days Prior – 50% of Tour Cost.
	45 Days Prior – 75% of Tour Cost.
	30 Days Prior – 100% of Tour Cost.

Signature: \_\_\_\_\_

Date.: ...../...../20.....

# TERMS AND CONDITIONS

We at **Urvi Luxury Destination**, make the best effort to provide you the best service in a pleasant & friendly atmosphere. We strive for your complete satisfaction and endeavour to provide a safe & secure holiday without any misunderstandings between the company, the tour leaders and you at any point of time during your holiday. Therefore, we request you to read and understand the booking conditions for your holiday, before you enrol yourself for any of our tours / packages.

The terms and conditions as stated below forms the basis of our contract with you.

**CONTRACT :** All the tours are operated by Urvi Luxury Destination. When you book the tour, it is a contract between you & the tour company. All the bookings are accepted only on the basis that you have thoroughly gone through these mentioned terms and conditions.

**BOOKING & CONTRACT :** The registration amount given at the time of booking is non – refundable and non – transferrable. The bookings will be processed by the tour company only after the registration amount is paid in full. Full or balance payments should be made 45 days prior to the date of departure. If the tourist fails to pay timely full amount, then the tour company reserves the right to cancel the booking with forfeiting the paid amount. In case of dishonoured cheques issued by the tourist in favour of the company, the company reserves the right to take necessary legal actions and the company has full right to cancel the bookings.

**TAXATION :** A non – negotiable and mandatory Goods and Service Tax (GST) at the rate of 5% & also Tax Collected at Source w.e.f. 1<sup>st</sup> April 2020 (TCS) at the rate of 5% is applicable over & above the land package cost. In case of any imposed tax by the Government of India over and above the proposed taxes, then the tourist will be liable to pay even after the bookings has been done.

**AIRLINES & TICKET :** The company won't be responsible in case of any Airlines delay or deficiency. In case passengers wish to travel in advance or stay back and return later after the completion of the tour. The tourist is liable to pay an additional amount (to be advised as per availability) per change prior to the departure. If the tourist wants to make any change in plan on tour, then all the arrangements must be done by the tourist itself. During the trip, for any reason, if you may wish to return to India, the entire cost to return will be borne by the passenger and no refund will be granted.

**VISA :** If Visa is rejected booking amount will be refunded after deducting airline cancellation charges, visa charges and services charges. If you wish to apply visa again then visa and services charges will be applicable again.

**ACCOMODATION :** All Hotel Check in is 1500 Hrs. & Check out is 1100 Hrs. Rooms next to each other are not guaranteed and are at the discretion of the hotel. Itinerary / Hotel / Route are subject to vice-e-versa changes. Your final itinerary will be as per the flight schedule and booklet provided to you 7 days prior dept. Any early check in or late checkout at hotels will not be entertained.

**TRANSPORTATION :** In our group tours, we don't allot any seat numbers as a seat rotation policy is been followed. All the passengers must follow the instruction by the tour leader in this regard. If any of the passengers carry any high value items on the coach, we advise you to not leave them behind when you leave the coach. All baggage and personal belongings are at all time your own responsibility. The tour company or coach company won't be responsible for any loss of any items from the coach. Any damages caused by you to the coach during the travel shall be payable by you and the tour company won't be liable for the same.

**SIGHTSEEING :** Due to certain unavoidable circumstances, if any activity or any sightseeing is missed then the tour company shall not be liable to pay any refunds. Any delays occurred by the passengers will disturb the schedule and cause inconvenience to the entire group. Any loss or damage done during the activity will be borne by the passengers. Instructions given by the Tour Manager or Guide should be followed by all the passengers. Free/Complimentary activities are all non-refundable and subject to weather conditions

**MEALS :** We always serve Pure Vegetarian / Jain food which is prepared by our own Chef / Indian Restaurants. There is mostly a pre-set menu for the meals depending on the tour itinerary. Packed meals will be served only at certain places. Any special meals to be prepared or any allergic items during the tour must be informed prior to the departure.

**LUGGAGE:** You are allowed only to carry 20 kg of main luggage & 5 kg hand luggage with yourself during flight journey & in the coach. You will have to carry 1 bag per person of the Food Stuff that belongs to Urvi Luxury Destination. For any baggage loss or damage during the travel shall be solely borne by the passenger.

**HEALTH & EMERGENCY DURING TOUR :** It is presumed that the tourist who have booked the tour have gone through the itinerary & is medically fit for the tour. In case of any health emergency or any other related issues, the guest shall be solely responsible to make their own arrangements. Thus, the company cannot be held responsible for any health-related issues of the passenger.

**REFUND :** (i) Refunds if any, for variation/modification/amendments/alteration and/or cancellations etc. of any tour will be paid directly to the tourist by 'A/C payee' cheque, in Indian Rupees at the prevailing rate of exchange on the date of the cheque, as per Reserve Bank of India Rules and Regulations, irrespective of whether the tour payments in part or whole were made in foreign currency.

## NO REFUND WILL BE PAYABLE

- For any missed / unused services of the tour including the meals due to whatsoever reason.
  - Where full deposit is required to be paid in advance to the concerned authorities to enable Company to confirm the reservation
  - If services of the tour are modified, varied, amended, cancelled, or not utilized.
  - If any tourist decides and or is required to cancel the tour due to any changes made in the rules by the concerned Government.
  - If the tour is indefinitely postponed due to natural calamity, riots, political unrest, or any other unforeseen calamities
- Refund is not applicable for air tickets that are non-refundable and for which date change is not allowed.
- Force Majeure means an event or circumstance not within the reasonable control, directly or indirectly, of Urvi Luxury Destination in its ability to perform its obligations/ responsibilities regarding the tour includin
- War, hostile invasion, act of foreign enemies.
  - Rebellion, revolution, insurrection or military or usurped power or civil war.
  - Epidemic, pandemic, explosion, fire, flood, earthquake or another exceptional natural calamity and act of God.
  - Ionizing radiation or contamination by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive, or other hazardous properties of any explosive nuclear assembly or nuclear component of such assembly.
  - Riot, commotion or disorder.
  - Any act or omission of any Government instrumentality.
  - A change in Legal Requirements.
  - Strikes, lockouts or other industrial disturbances;
  - Abnormal weather or sea conditions including tempest, lightning, hurricane, typhoon, rain & temperatures.

**CANCELLATION & REFUNDS :** The initial deposits made by the passenger against the tour booking will not be refundable or transferrable under any circu

### CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

75 Days Prior – 20% of Tour Cost.  
60 Days Prior – 50% of Tour Cost.  
45 Days Prior – 75% of Tour Cost.  
30 Days Prior – 100% of Tour Cost.



# URVI

LUXURY DESTINATION

*Where U & V meet to create memories.*



ADDRESS : 1/A, PALM VIEW, LAKHAMSHI NAPOO ROAD, NEAR SWAMINARAYAN TEMPLE, OPP, VIDYALANKAR CLASSES, DADAR ( EAST), MUMBAI - 400014.

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