



Where U & V meet to create memories.

South Africa



ABOUT US

URVI LUXURY DESTINATION PVT LTD. WHERE U & V MEET TO CREATE MEMORIES....

URVI LUXURY DESTINATION PVT LTD. A family-oriented company with a passionate and experienced team is focused on providing hassle-free and memorable experiences to our travelers. Our team has more than 20 years of experience in operating tours to over 45 countries around the world.

URVI LUXURY DESTINATION PVT LTD. was established in 2014 with a focus on professionalism, service excellence and innovation in tourism. In a short period of time we have grown from 5 to 35 hard-working and dedicated team members ready to provide you a great travel experience. More than 20,000 travelers have travelled around the world with our expert and friendly staff in the last 10 years.

URVI LUXURY DESTINATION PVT LTD. is one of the most innovative companies in tourism in India. Since our inception, every year we have introduced many exotic destinations, like Iceland in 2015, Arctic Circle Tour in 2017 and Greenland in 2019. We are planning to bring many more out of the box experiences and destinations for you soon.

URVI LUXURY DESTINATION PVT LTD. invites you to embark on this beautiful journey through the world and create memories for life!

Because we are '**URVI LUXURY DESTINATION PVT LTD.**', where 'U' and 'V' meet to create memories....



URVI LUXURY DESTINATION PVT LTD.

SOUTH AFRICA WHY CHOOSE US ???



Where U & V meet to create memories.

1. Stay in world famous Palace of Lost City 5 Star Hotel in Sun City
2. The only Indian Travel company to give chef food in Plettenberg Bay
3. Experience wildlife in their natural habitat in Pilanesberg National park
4. The only company to start in Northern South Africa (Johannesburg) moving down to South (Capetown) the most beautiful part of the country.
5. Enjoy walk with Lion
6. Enjoy Dolphin, Shark & Whale Watching Cruise.
7. Enjoy spectacular view of the most beautiful city in the World 'Capetown' from Helicopter Ride.
8. Enjoy Catamaran Boat Ride From V & A Waterfront in Capetown.
9. Unlimited water during the bus journey.
10. Tips for Driver, Tour Manager, Tour Guide & Chef included.
11. Breakfast, Lunch & Dinner by our Indian Chef.
12. Insurance upto any age included.





ATLANTIC OCEAN

INDIAN OCEAN



SUN CITY

SAFARI

JOHANNESBURG

OUTDSHOORN

CAPETOWN

GORDON'S BAY

HERMANUS

GEORGE

KNYSNA

PLETTENBURG BAY

HIGHLIGHTS 13 NIGHTS / 14 DAYS

- 1 NIGHT JOHANNESBURG

- 1 NIGHT PILANESBURG NATIONAL PARK

WALK WITH LION, TWO GAME DRIVES

- 2 NIGHTS SUNCITY

ENJOY SUNCITY AND ITS WAVE POOL & VARIOUS OTHER (OPTIONAL) ACTIVITIES LIKE PARASAILING, JET SKI, QUAD BIKING, HOT AIR BALLOONING, ZIPLINE, ETC.

- 4 NIGHTS PLETTENBURG BAY

KNYSNA LAGOON, (OPTIONAL) BUNGEE JUMPING AND (OPTIONAL) SKYDIVING, CANGO CAVES, CANGO OSTRICH FARM, CHEETAH LAND, CANGO WILDLIFE RANCH

- 2 NIGHTS GORDON'S BAY

SHARK & DOLPHIN WATCHING CRUISE, DAY TRIP TO HERMANUS, (OPTIONAL) SHARK CAGE DIVING, ATLANTIC OCEAN DRIVE.

- 3 NIGHTS CAPE TOWN

TABLE MOUNTAIN VIA CABLE CAR (IF WEATHER PERMITS), CAPE POINT, CAPE OF GOOD HOPE, PENGUIN PARK, ORIENTED CITY TOUR OF CAPE TOWN, HELICOPTER RIDE, CATAMARAN BOAT RIDE, CANAL WALK, V & A WATERFRONT.



DAY 01: MUMBAI – JOHANNESBURG

ARRIVE AT JOHANNESBURG AIRPORT. TRANSFER TO YOUR HOTEL. ENJOY THE REST OF THE DAY AT YOUR LEISURE.
DINNER AND OVERNIGHT STAY IN JOHANNESBURG.

JOHANNESBURG, FOUNDED DURING THE JOZI GOLD RUSH AS A MINING TOWN,
IS NOW SOUTH AFRICA'S FINANCIAL HUB.

JOHANNESBURG





Room Size : 385 Sq.ft. / 36 Sq.mt.

PEERMONT METCOURT EMPERORS PALACE



PEERMONT
METCOURT

EMPERORS PALACE, JOHANNESBURG

JOHANNESBURG

DAY 02: JOHANNESBURG – PILANESBURG NATIONAL PARK



AFTER BREAKFAST, WE CHECK OUT AND PREPARE FOR AN EXHILARATING LION WALK. WE THEN TRAVEL TO PILANESBURG NATIONAL PARK, HOME TO A REMARKABLE VARIETY OF WILDLIFE. ONCE THERE, WE EMBARK ON A GAME DRIVE, WHERE WE MAY ENCOUNTER LIONS, CHEETAHS, ELEPHANTS, RHINOCEROS, BUFFALO, AND GIRAFFES IN THEIR NATURAL HABITAT. AFTER OUR SAFARI, WE RETURN TO THE LODGE AND ENJOY A DELICIOUS DINNER. WE SPEND THE NIGHT AT PILANESBURG NATIONAL PARK, SURROUNDED BY THE SOUNDS OF THE AFRICAN BUSH.





***DATES WITH KWA MARITANE BUSH LODGE**
 MAR:24 | APRIL : 16, 24 | MAY : 14 | JUNE : 19 | JUL : 29

ALL OTHER GROUPS WILL STAY AT BAKUBUNG



Room Size : 300 Sq.ft. / 28 Sq.mt.

Bakubung
 PEOPLE OF THE HIPPO



SUN CITY



DAY 03: PILANESBURG NATIONAL PARK – SUNCITY

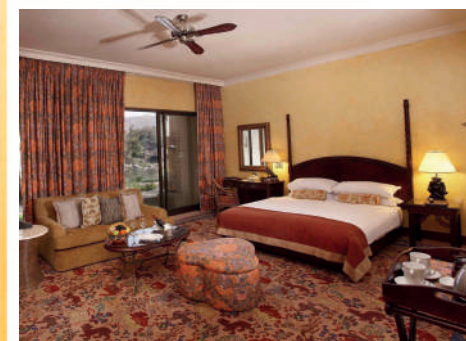


START YOUR DAY WITH AN EXHILARATING EARLY MORNING GAME DRIVE. AFTER BREAKFAST, CHECK OUT OF THE HOTEL AND PREPARE FOR A JOURNEY TO SUN CITY, AFRICA'S CELEBRATED PREMIER HOLIDAY RESORT. SUN CITY BOASTS A WEALTH OF ENTERTAINMENT, RELAXATION OPPORTUNITIES, AND THRILLING ACTIVITIES, ENSURING AN UNFORGETTABLE EXPERIENCE FOR ALL. UPON ARRIVAL, CHECK IN TO YOUR HOTEL AND PREPARE TO INDULGE IN THE RESORT'S VIBRANT ATMOSPHERE. OVERNIGHT STAY IN SUN CITY.

Room Size : 385 Sq.ft. / 36 Sq.mt.



PALACE OF LOST CITY





THE PALACE OF THE LOST CITY

CITY OF THE FUTURE





DAY 04: SUNCITY

IMMERSE YOURSELF IN A RANGE OF THRILLING ENTERTAINMENT OPTIONS, INCLUDING WATER SPORTS, A CHANCE TO TEST YOUR LUCK AT THE CASINO, AND EXHILARATING RIDES. DON'T MISS THE OPPORTUNITY TO RELAX WITH A SWIM IN THE POOL AND ENJOY THE EXCITEMENT OF THE VARIOUS ATTRACTIONS. OVERNIGHT STAY IN SUN CITY.

NOTE : PLEASE NOTE THAT THE SUN CITY WAVE POOL WILL BE CLOSED FROM MAY 12 TO JUNE 27, 2025.



DAY 05 : SUN CITY – O.R. TAMBO AIRPORT – GEORGE – PLETTENBERG BAY

AFTER BREAKFAST, CHECK OUT OF YOUR ACCOMMODATION AND HEAD TO JOHANNESBURG AIRPORT FOR YOUR FLIGHT TO GEORGE. UPON ARRIVAL IN GEORGE, TRAVEL TO THE PICTURESQUE PLETTENBERG BAY AND CHECK IN TO YOUR HOTEL. THE REMAINDER OF THE DAY IS YOURS TO SPEND QUALITY TIME WITH YOUR FAMILY AND EXPLORE THE BEAUTIFUL SURROUNDINGS OF YOUR ACCOMMODATION. ENJOY A RESTFUL OVERNIGHT STAY IN PLETTENBERG BAY.



Room Size :
265 Sq.ft. /
24 Sq.mt.

PLETTENBERG BAY



DEPARTURE DATES WITH BEACON ISLAND RESORT : APRIL : 28 | MAY : 02, 06, 10, 14, 18, 22, 26, 30 | JUNE : 03, 07



**BEACON
ISLAND**
RESORT

DEPARTURE DATES WITH PLETT QUARTER HOTEL : MAR : 24 | APRIL : 16, 20, 24 | MAY : 04, 08, 12, 16, 20, 24, 28 | JUNE : 11, 15, 19, 23, 27 | JULY : 1, 15, 29 | AUG : 12, 26 | SEP : 15, 29



PLETT QUARTER

H O T E L

Room Size : 400 Sq.ft.

DAY 06 : PLETTENBERG BAY – SKYDIVING – PLETTENBERG BAY

START YOUR DAY WITH AN EXHILARATING SKYDIVE (OPTIONAL). FOLLOWING THE ADRENALINE RUSH, HEAD TOWARDS KNYSNA LAGOON AND DISCOVER THE CHARMING KNYSNA WATERFRONT. THE REST OF THE DAY IS YOURS TO RELAX AND ENJOY THE BEAUTY OF PLETTENBERG BAY. OVERNIGHT STAY IN PLETTENBERG BAY.



DAY 07: PLETTENBERG BAY – BUNGEE BRIDGE - PLETTENBERG BAY

AFTER BREAKFAST, GET READY FOR AN EXHILARATING ADVENTURE! EXPERIENCE THE THRILL OF BUNGEE JUMPING (OPTIONAL) FROM THE ICONIC BLOUKRANS BRIDGE. LATER, RETURN TO YOUR HOTEL FOR AN OVERNIGHT STAY IN PLETTENBERG BAY.

BUNGY





DAY 08 : PLETTENBERG BAY – OUDTSHROON – PLETTENBERG BAY

AFTER BREAKFAST, PREPARE TO BE AMAZED BY THE CANGO CAVES, A WORLD-CLASS ATTRACTION FEATURING INCREDIBLE STALACTITE AND STALAGMITE FORMATIONS. EXPERIENCE THE WONDER OF NATURE'S ARTISTRY FIRSTHAND. AFTERWARD, VISIT AN OSTRICH FARM, WHERE YOU CAN OBSERVE THESE MAGNIFICENT BIRDS AND EVEN STAND ON AN OSTRICH EGG. CONTINUE YOUR ADVENTURE WITH VISITS TO CHEETAH LAND AND THE CROCODILE FARM. IN THE EVENING, RETURN TO THE HOTEL.

KNYSNA WATERFRONT



DAY 09 : PLETTENBERG BAY - GORDON'S BAY

AFTER BREAKFAST, CHECK OUT AND ENJOY A SCENIC DRIVE FROM PLETTENBERG BAY TO GORDON'S BAY. TAKE IN THE BREATHTAKING COASTAL VIEWS AS YOU TRAVEL. UPON ARRIVAL, CHECK IN TO YOUR HOTEL AND SPEND THE EVENING EXPLORING THE TOWN, PERHAPS INDULGING IN SOME SHOPPING OR SIMPLY ENJOYING THE RELAXED ATMOSPHERE. OVERNIGHT STAY IN GORDON'S BAY.

GORDON'S *Bay*



A boat with a sign that says "MARINE BIG 5 SAFARI" is surrounded by several large sharks in the water. Two people are visible on the boat, looking out at the sharks. The water is a vibrant blue-green color. The sharks are dark grey and appear to be swimming towards the boat. The sign is white with red text. The boat has a metal railing and a red stripe along the edge.

MARINE BIG 5 SAFARI



DAY 10: GORDON'S BAY – GANSBAAI – HERMANUS – GORDON'S BAY

AFTER BREAKFAST, PROCEED TOWARDS GANSBAAI. ARRIVE GANSBAAI & SET SAIL ON AN EXCITING DOLPHIN AND SHARK WATCHING CRUISE. ON YOUR RETURN, VISIT PENGUIN PARK FOR A UNIQUE WILDLIFE ENCOUNTER. LATER WE VISIT THE BEAUTIFUL TOWN 'HERMANUS'. SPEND THE REST OF THE DAY EXPLORING THE CHARMING SEASIDE TOWN OF GORDON'S BAY. ENJOY THE BEAUTIFUL SCENERY AND RELAX BY THE OCEAN. OVER-NIGHT STAY IN GORDON'S BAY.



**KRYSTAL
BEACH**
HOTEL



Room Size
226 Sq.ft. /
20 Sq.mt.





*For More Experience
< Scan Me*

ATLANTIC OCEAN



DAY 11: GORDON'S BAY – CAPE TOWN

Room Size : 420 Sq.ft. / 39 Sq.mt.

AFTER BREAKFAST, CHECK OUT AND EMBARK ON A SCENIC DRIVE ALONG THE BREATHTAKING ATLANTIC OCEAN DRIVE. UPON REACHING CAPE TOWN, SOAR ABOVE THE CITY ON AN EXHILARATING HELICOPTER RIDE, TAKING IN PANORAMIC VIEWS. AFTERWARD, EXPLORE THE VIBRANT V&A WATERFRONT, IMMERSING YOURSELF IN THE CITY'S LIVELY ATMOSPHERE. CHECK IN TO YOUR HOTEL AND PREPARE TO EXPERIENCE THE MAGIC OF CAPE TOWN. OVERNIGHT STAY IN CAPE TOWN.



DAY 12: CAPE TOWN



AFTER BREAKFAST, EMBARK ON A SCENIC DRIVE TO THE CABLE CAR STATION. ASCEND TABLE MOUNTAIN (WEATHER PERMITTING) VIA CABLE CAR, ENJOYING BREATHTAKING PANORAMIC VIEWS OF THE CITY AND ITS STUNNING BEACHES. THE PANORAMA STRETCHES FROM TABLE BAY TO FALSE BAY, OFFERING A TRULY UNFORGETTABLE EXPERIENCE. DESCENT FROM TABLE MOUNTAIN AND CONTINUE TO CAPE POINT, THE MOST SOUTHWESTERN TIP OF THE AFRICAN CONTINENT. TAKE THE "FLYING DUTCHMAN" FUNICULAR RAILWAY TO THE SUMMIT OF CAPE POINT FOR BREATHTAKING VISTAS. VISIT THE ICONIC CAPE OF GOOD HOPE, A LANDMARK STEEPED IN HISTORY. ON THE RETURN JOURNEY, DRIVE THROUGH THE EXCLUSIVE NEIGHBORHOODS KNOWN AS THE "MILLIONAIRES' BELT." ARRIVE BACK IN CAPE TOWN IN THE EVENING. OVERNIGHT STAY IN CAPE TOWN.

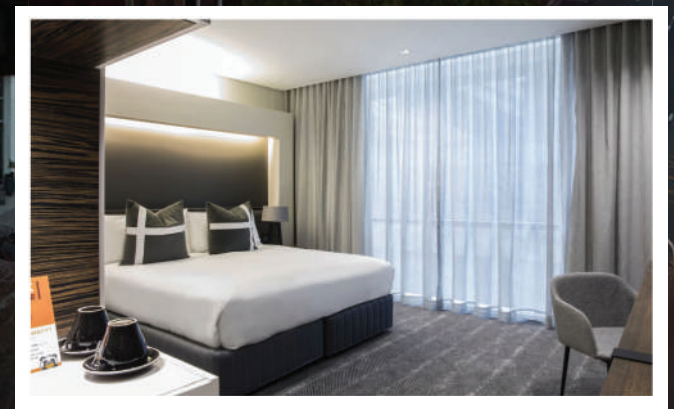
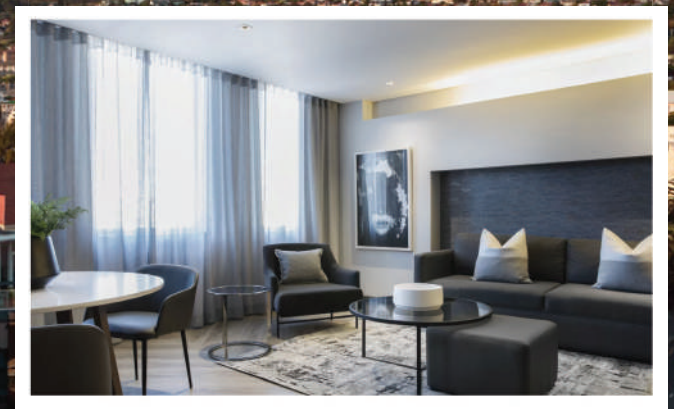
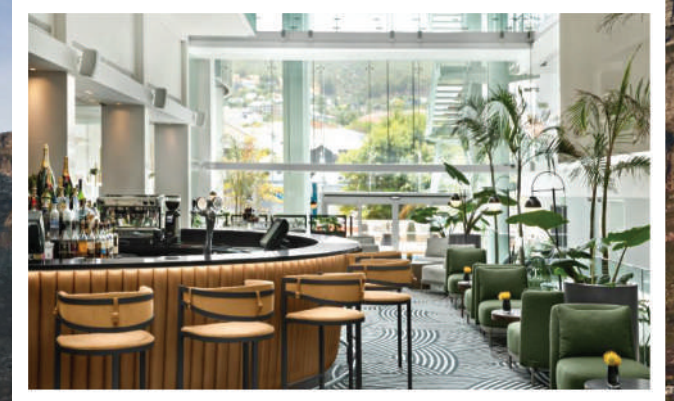
PENGUIN PARK





DAY 13: CAPE TOWN

AFTER BREAKFAST, WE EMBARK ON A SCENIC CATAMARAN CRUISE FROM THE VIBRANT V&A WATERFRONT. FOLLOWING THE CRUISE, WE EMBARK ON AN ORIENTATION CITY TOUR, VISITING KEY LANDMARKS SUCH AS THE HOUSES OF PARLIAMENT, THE CASTLE OF GOOD HOPE, SIGNAL HILL, SEA POINT, THE WATERFRONT, THE HISTORIC MALAY QUARTER, AND THE BUSTLING DOWNTOWN BUSINESS DISTRICT. LATER, WE VISIT THE CANAL WALK SHOPPING MALL. RETURN TO THE HOTEL IN THE EVENING. OVERNIGHT STAY IN CAPE TOWN



DAY 14 : CAPE TOWN – HOMETOWN

FOLLOWING BREAKFAST, CHECK OUT OF YOUR HOTEL AND HEAD TO THE AIRPORT TO BOARD YOUR FLIGHT BACK TO MUMBAI.

TOUR COST

Per Person on Twin sharing basis	INR 2,85,000/-	
Third Adult in Triple sharing basis	INR 2,75,000/-	
Per Child with bed	INR 2,65,000/-	Child under 12 years with bed in Parents room
Per Child without bed	INR 2,45,000/-	Child under 12 years without bed in Parents room

SOUTH AFRICA DATES FOR 2025 :

BEACON ISLAND RESORT

APRIL : 28 | MAY : 02, 06, 10, 14, 18, 22, 26, 30 | JUNE : 03, 07 |

PLETT QUATERS HOTEL

MAR : 24 | APRIL : 16, 20, 24 | MAY : 04, 08, 12, 16, 20, 24, 28 | JUNE : 11, 15, 19, 23, 27 | JULY : 1, 15, 29 | AUG : 12, 26 | SEP : 15, 29

DATES WITH KWA MARITANE BUSH LODGE MAR:24 | APRIL : 16, 24 | MAY : 14 | JUNE : 19 | JUL : 29

TOUR COST INCLUDES :

- Flight Cost
- All Airport Taxes
- South African Visa Fees
- All 5/4 Star hotel mention in program.
- Ground transportation in air conditioned deluxe coaches.
- All accommodation as noted in itinerary based on twin share with ABF.
- Daily Indian breakfast, lunch & dinner.
- Service of Indian Tour Manager.
- Service of Indian tour chef.
- Fully guided sightseeing noted in itinerary (including park & entrance fees)
- Unlimited water (during the bus journey throughout the tour)
- Overseas Mediclaim Insurance.
- Gratuities (tips) To Tour Manager / Guide / Chef
- Gratuities & Tips Hotel / Restaurant Staff, Bell Boy, Local Guides / Drivers.

NIGHTS

CITY

PROPOSED HOTELS

SQ.FT AREA

RATINGS

01 Night	Johannesburg	Peermont Metcourt	385 Sq.ft.	★★★★
01 Night	Pilanesburg National Park	Bakubung Bush Lodge / *Kwa Maritane Bush Lodge	300 Sq.ft.	★★★★
02 Nights	Suncity	Palace of Lost City	385 Sq.ft.	★★★★★
04 Nights	Plettenberg Bay	Beacon Island Resort / Plett Quaters Hotel	265 Sq.ft. / 400 Sq.ft.	★★★★
02 Nights	Gordon's Bay	Krystal Beach Hotel	226 Sq.ft.	★★★★★
03 Nights	Capetown	The Capital 15 On Orange / Hyatt Regency	420 Sq.ft.	★★★★★

TOUR COST DOES NOT INCLUDES:

- Person Expenses such as Laundry, Comm. Charges, Optional Activities. (which are subject to Availability), Passport Charges, POE Service Charges, Portage, Tip & Wines, Mineral Water & Tel Charges, etc.
- GST 5% & TCS 5% on the Tour Cost.
- Early and / or Late Check in at Hotel unless otherwise stated.
- Meals other than specified in the itinerary.
- All items of personal nature, food & drinks any other item not mentioned in the itinerary.
- Any Increase In Air Taxes.
- Purchase of BTQ.
- Excess baggage charges. • Trolley Services.

BOOKING PROCEDURE :

At Registration:

- Payments favouring "URVI LUXURY DESTINATION PVT LTD. " INR 1,00,000/- non refundable deposit at the time of booking Original passport along with necessary documents should be submitted 60 days prior to the departure date chosen.
- Balance INR to be paid 40 days prior to the departure
- Mandatory GST 5% + TCS 5% payable on Final billing.

ADDITIONAL FEATURES :

- Helicopter Ride
- Dolphin & Whale Watching Cruise
- Walk with Lion
- Catamaran Boat Ride



VISA REQUIREMENTS

- Original Passport (Old & New) valid for 6 months.
- Recent Photographs, 35 mm x 45 mm on white background and 80% face should be seen (Photographs should not be older than 6 months).
- Company covering letter on Company's Letterhead. (Stamp Compulsory).
- Business Proof Xerox Compulsory.
- Updated Original Bank statement on Bank's letter head for the last 6 months with applicant's name, a/c no. with bank seal & sign with minimum balance of **Rs.3,50,000.00** and should be a Salary account which should reflect the Salary details.
- Leave letter from Company with seal and sign.
- Salary slip for 6 months with company seal.
- 3 Years IT Returns copy.
- If student, Child-birth certificate xerox, ID card copy required / A school fee receipt / Beneficed certificate.
- Pan card xerox copy.

CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

75 Days Prior	– 20% of Tour Cost.
60 Days Prior	– 50% of Tour Cost.
45 Days Prior	– 75% of Tour Cost.
30 Days Prior	– 100% of Tour Cost.

TERMS AND CONDITIONS

We at Urvi Luxury Destination Pvt Ltd., make the best effort to provide you the best service in a pleasant & friendly atmosphere. We strive for your complete satisfaction and endeavour to provide a safe & secure holiday without any misunderstandings between the company, the tour leaders and you at any point of time during your holiday. Therefore, we request you to read and understand the booking conditions for your holiday, before you enrol yourself for any of our tours / packages. The terms and conditions as stated below forms the basis of our contract with you.

CONTRACT : All the tours are operated by Urvi Luxury Destination Pvt Ltd. When you book the tour, it is a contract between you & the tour company. All the bookings are accepted only on the basis that you have thoroughly gone through these mentioned terms and conditions.

BOOKING & CONTRACT : The registration amount given at the time of booking is non – refundable and non – transferrable. The bookings will be processed by the tour company only after the registration amount is paid in full. Full or balance payments should be made 45 days prior to the date of departure. If the tourist fails to pay timely full amount, then the tour company reserves the right to cancel the booking with for feiting the paid amount. In case of dishonoured cheques issued by the tourist in favour of the company, the company reserves the right to take necessary legal actions and the company has full right to cancel the bookings.

TAXATION : A non – negotiable and mandatory Goods and Service Tax (GST) at the rate of 5% & also Tax Collected at Source w.e.f. 1st April 2020 (TCS) at the rate of 5% is applicable over & above the land package cost. In case of any imposed tax by the Government of India over and above the proposed taxes, then the tourist will be liable to pay even after the bookings has been done.

AIRLINES & TICKET : The company won't be responsible in case of any Airlines delay or deficiency. In case passengers wish to travel in advance or stay back and return later after the completion of the tour. The tourist is liable to pay an additional amount (to be advised as per availability) per change prior to the departure. If the tourist wants to make any change in plan on tour, then all the arrangements must be done by the tourist itself. During the trip, for any reason, if you may wish to return to India, the entire cost to return will be borne by the passenger and no refund will be granted.

VISA : If Visa is rejected booking amount will be refunded after deducting airline cancellation charges, visa charges and services charges. If you wish to apply visa again then visa and services charges will be applicable again.

ACCOMODATION : All Hotel Check in is 1500 Hrs. & Check out is 1100 Hrs. Rooms next to each other are not guaranteed and are at the discretion of the hotel. Itinerary / Hotel / Route are subject to vice-versa changes. Your final itinerary will be as per the flight schedule and booklet provided to you 7 days prior dept. Any early check in or late checkout at hotels will not be entertained.

TRANSPORTATION : In our group tours, we don't allot any seat numbers as a seat rotation policy is been followed. All the passengers must follow the instruction by the tour leader in this regard. If any of the passengers carry any high value items on the coach, we advise you to not leave them behind when you leave the coach. All baggage and personal belongings are at all time your own responsibility. The tour company or coach company won't be responsible for any loss of any items from the coach. Any damages caused by you to the coach during the travel shall be payable by you and the tour company won't be liable for the same.

SIGHTSEEING : Due to certain unavoidable circumstances, if any activity or any sightseeing is missed then the tour company shall not be liable to pay any refunds. Any delays occurred by the passengers will disturb the schedule and cause inconvenience to the entire group. Any loss or damage done during the activity will be borne by the passengers. Instructions given by the Tour Manager or Guide should be followed by all the passengers. Free/Complimentary activities are all non-refundable and subject to weather conditions

MEALS : We always serve Pure Vegetarian / Jain food which is prepared by our own Chef / Indian Restaurants. There is mostly a pre-set menu for the meals depending on the tour itinerary. Packed meals will be served only at certain places. Any special meals to be prepared or any allergic items during the tour must be informed prior to the departure.

LUGGAGE: You are allowed only to carry 20 kg of main luggage & 5 kg hand luggage with yourself during flight journey & in the coach. You will have to carry 1 bag per person of the Food Stuff that belongs to Urvi Luxury Destination Pvt Ltd. For any baggage loss or damage during the travel shall be solely borne by the passenger.

HEALTH & EMERGENCY DURING TOUR : It is presumed that the tourist who have booked the tour have gone through the itinerary & is medically fit for the tour. In case of any health emergency or any other related issues, the guest shall be solely responsible to make their own arrangements. Thus, the company cannot be held responsible for any health-related issues of the passenger.

REFUND : (i) Refunds if any, for variation/modification/amendments/alteration and/or cancellations etc. of any tour will be paid directly to the tourist by 'A/C payee' cheque, in Indian Rupees at the prevailing rate of exchange on the date of the cheque, as per Reserve Bank of India Rules and Regulations, irrespective of whether the tour payments in part or whole were made in foreign currency.

NO REFUND WILL BE PAYABLE

- For any missed / unused services of the tour including the meals due to whatsoever reason.
- Where full deposit is required to be paid in advance to the concerned authorities to enable Company to confirm the reservation
- If services of the tour are modified, varied, amended, cancelled, or not utilized.
- if any tourist decides and or is required to cancel the tour due to any changes made in the rules by the concerned Government.
- If the tour is indefinitely postponed due to natural calamity, riots, political unrest, or any other unforeseen calamities
- Refund is not applicable for air tickets that are non-refundable and for which date change is not allowed.

Force Majeure means an event or circumstance not within the reasonable control, directly or indirectly, of Urvi Luxury Destination Pvt Ltd. in its ability to perform its obligations/ responsibilities regarding the tour including

- o War, hostile invasion, act of foreign enemies.
- o Rebellion, revolution, insurrection or military or usurped power or civil war.
- o Epidemic, pandemic, explosion, fire, flood, earthquake or another exceptional natural calamity and act of God.
- o Ionizing radiation or contamination by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive, or other hazardous properties of any explosive nuclear assembly or nuclear component of such assembly.
- o Riot, commotion or disorder.
- o Any act or omission of any Government instrumentality.
- o A change in Legal Requirements.
- o Strikes, lockouts or other industrial disturbances;
- o Abnormal weather or sea conditions including tempest, lightning, hurricane, typhoon, rain & temperatures.

CANCELLATION & REFUNDS : The initial deposits made by the passenger against the tour booking will not be refundable or transferrable under any circumstances.

CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

- 75 Days Prior – 20% of Tour Cost.
- 60 Days Prior – 50% of Tour Cost.
- 45 Days Prior – 75% of Tour Cost.
- 30 Days Prior – 100% of Tour Cost.



LUXURY DESTINATION PVT. LTD.

Where U & V meet to create memories.



ADDRESS : 1/A, PALM VIEW, LAKHAMSHI NAPOO ROAD, NEAR SWAMINARAYAN TEMPLE, OPP, VIDYALANKAR CLASSES, DADAR (EAST), MUMBAI - 400014.

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