



ABOUT US



URVI LUXURY DESTINATION PVT.LTD. WHERE U & V MEET TO CREATE MEMORIES....

URVI LUXURY DESTINATION PVT LTD.... A family-oriented company with a passionate and experienced team is focused on providing hassle-free and memorable experiences to our travelers. Our team has more than 15 years of experience in operating tours to over 45 countries around the world.

Urvi Luxury Destination Pvt Ltd. was established in 2014 with a focus on professionalism, service excellence and innovation in tourism. In a short period of time we have grown from 5 to 35 hard-working and dedicated team members ready to provide you a great travel experience. More than 20,000 travelers have travelled around the world with our expert and friendly staff in the last 8 years.

Urvi Luxury Destination Pvt Ltd. is one of the most innovative companies in tourism in India. Since our inception, every year we have introduced many exotic destinations, like Iceland in 2015, Arctic Circle Tour in 2017 and Greenland in 2019. We are planning to bring many more out of the box experiences and destinations for you soon.

Urvi Luxury Destination Pvt Ltd. invites you to embark on this beautiful journey through the world and create memories for life!

Because we are 'Urvi Luxury Destination Pvt Ltd.', where 'U' and 'V' meet to create memories....



COUNTRY WHICH WE ARE COVERING !

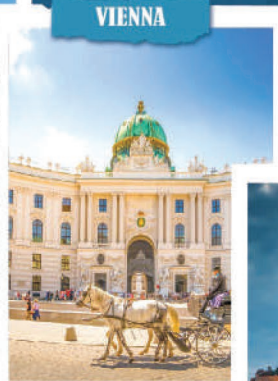
CZECH REP.

PRAGUE



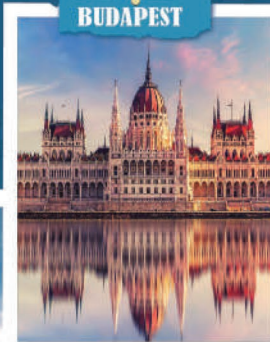
AUSTRIA

VIENNA



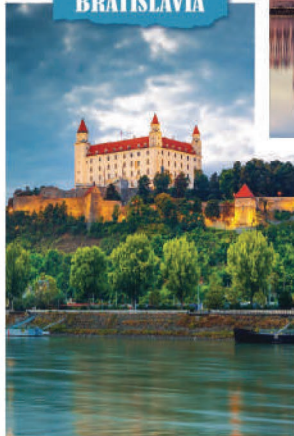
HUNGARY

BUDAPEST



SLOVAKIA

BRATISLAVA



CROATIA

ZAGREB



SPLIT



DUBROVNIK



SLOVENIA

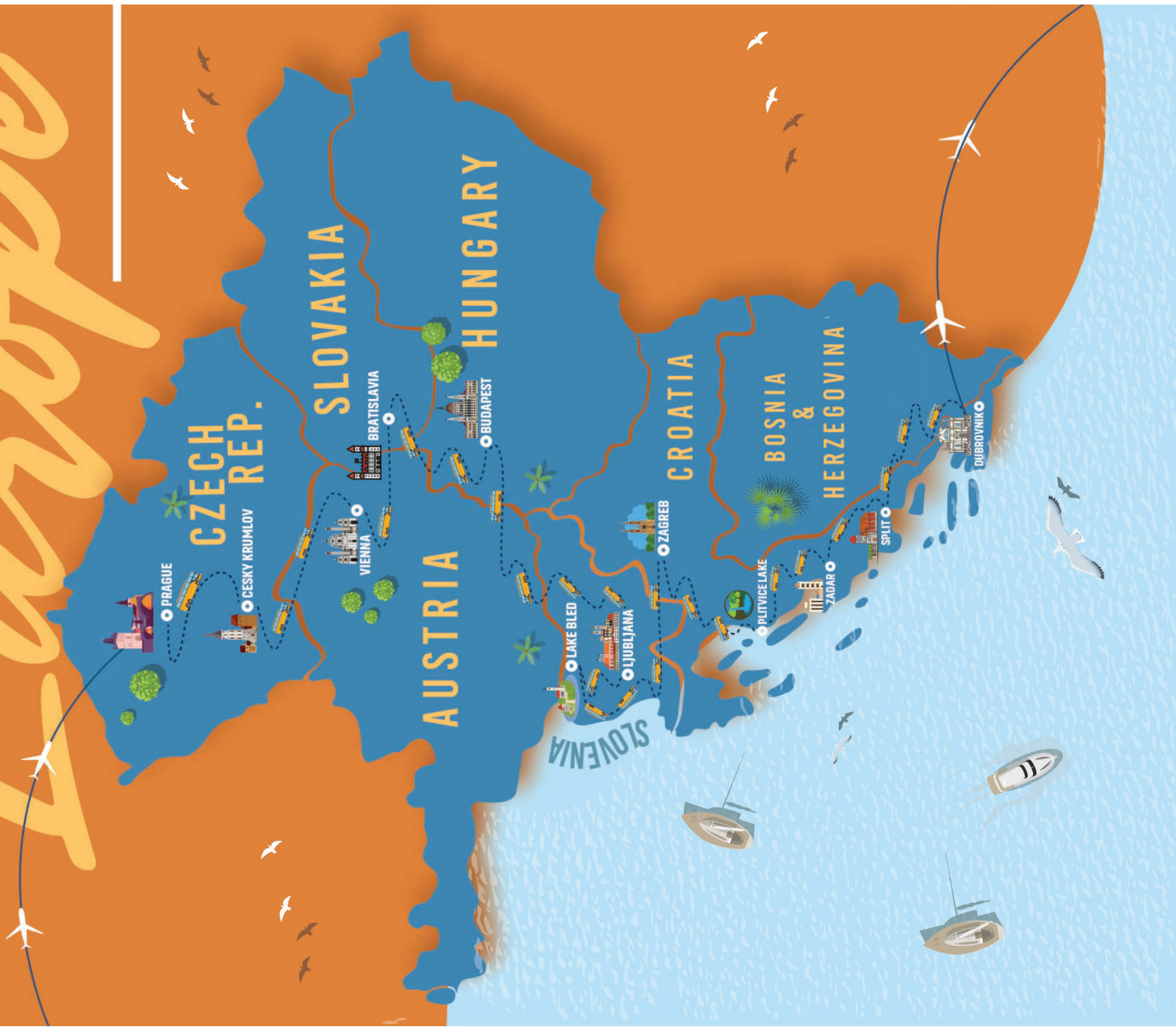
LJUBLJANA



LAKE BLED



CENTRAL Europe



HIGHLIGHTS 13 NIGHTS / 14 DAYS

- **2 NIGHTS PRAGUE**

PRAGUE: CITY TOUR OF PRAGUE AND BLACK LIGHT SHOW, VINTAGE CAR TOUR

- **2 NIGHTS VIENNA**

VIENNA: CESKY KRUMLOV WALKING TOUR, CITY TOUR OF VIENNA WITH SCHONBRUNN PALACE

- **2 NIGHTS BUDAPEST**

BUDAPEST: WALKING TOUR OF BRATISLAVA, CITY TOUR OF BUDAPEST & DANUBE BOAT RIDE

- **2 NIGHTS LJUBLJANA**

LJUBLJANA: WALKING TOUR OF LJUBLJANA, VOGAL CABLE CAR, PLETNA BOAT RIDE & POSTOJNA CAVES

- **1 NIGHT ZAGREB**

ZAGREB: CITY TOUR

- **2 NIGHTS SPLIT**

SPLIT: PLITVICE LAKE NATIONAL PARK, SEA ORGAN & WALKING TOUR OF SPLIT

- **2 NIGHTS DUBROVNIK**

DUBROVNIK: DUBROVNIK OLD TOWN TOUR



Country
CZECH REP.

PRAGUE





DAY 1: PRAGUE

ARRIVE AT PRAGUE INTERNATIONAL AIRPORT AND PROCEED FOR IMMIGRATION & CUSTOMS. LATER BOARD YOUR COACH AND PROCEED TO HOTEL AND CHECK IN. EVENING PROCEED FOR ENJOY DINNER PREPARED BY OUR CHEF. OVERNIGHT AT PRAGUE.



CHARLES
Bridge

DAY 2: PRAGUE

ENJOY BREAKFAST AT HOTEL. LATER DEPART FOR CITY TOUR OF PRAGUE FOLLOWED BY PRAGUE CASTLE. ENJOY LUNCH PREPARED BY OUR CHEF.
ENJOY DINNER PREPARED BY OUR CHEF. OVERNIGHT AT PRAGUE.



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DAY 3: PRAGUE – CESKY KRUMLOV – VIENNA

ENJOY BREAKFAST AT PRAGUE. LATER CHECK OUT AND DEPART FOR VIENNA, EN-ROUTE VISIT CESKY KRUMLOV.
LATER PROCEED TO HOTEL AND CHECK IN. DINNER & OVERNIGHT AT VIENNA.

CESKY KRUMLOV



Vienna

AUSTRIA COUNTRY





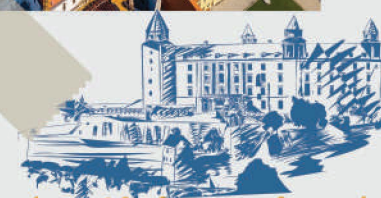
DAY 4: VIENNA

ENJOY BREAKFAST AT HOTEL. LATER DEPART FOR CITY TOUR OF VIENNA WITH GUIDED TOUR OF SCHONBURNN PALACE.
EVENING FREE AT VIENNA. ENJOY DINNER & OVERNIGHT AT VIENNA.



SCHONBURNN *Palace*



Country
SLOVAKIA

—bratislava slovakia—



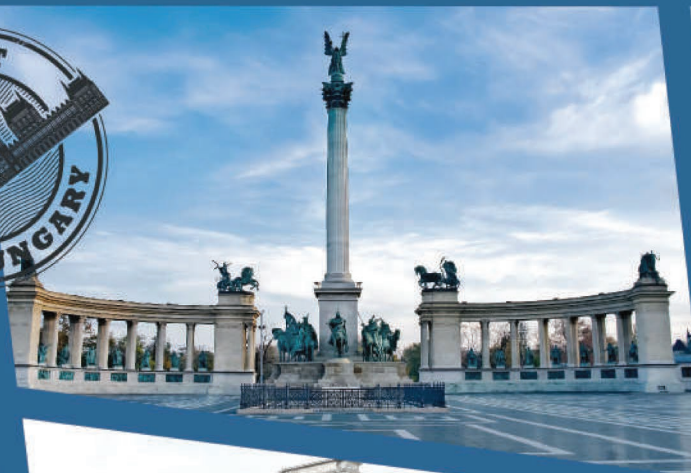
DAY 5: VIENNA – BRATISLAVA – BUDAPEST

ENJOY BREAKFAST AT HOTEL. LATER CHECK OUT AND DEPART FOR BUDAPEST, EN-ROUTE VISIT BRATISLAVA WALKING TOUR. ON ARRIVAL INTO BUDAPEST PROCEED TO HOTEL AND CHECK IN. ENJOY DINNER & OVERNIGHT AT BUDAPEST.

HUNGARY

BUDAPEST





DAY 6: BUDAPEST

ENJOY BREAKFAST AT HOTEL. LATER PROCEED FOR CITY TOUR OF BUDAPEST & DANUBE BOAT RIDE.
ENJOY DINNER & OVERNIGHT AT BUDAPEST.



Slovenia

LJUBLJANA

DAY 7: BUDAPEST – LJUBLJANA

ENJOY BREAKFAST AT HOTEL. LATER CHECK OUT AND PROCEED TO LJUBLJANA, ON ARRIVAL PROCEED FOR WALKING TOUR OF LJUBLJANA. LATER PROCEED TO HOTEL AND CHECK IN. DINNER & OVERNIGHT AT LJUBLJANA.



Ljubljana



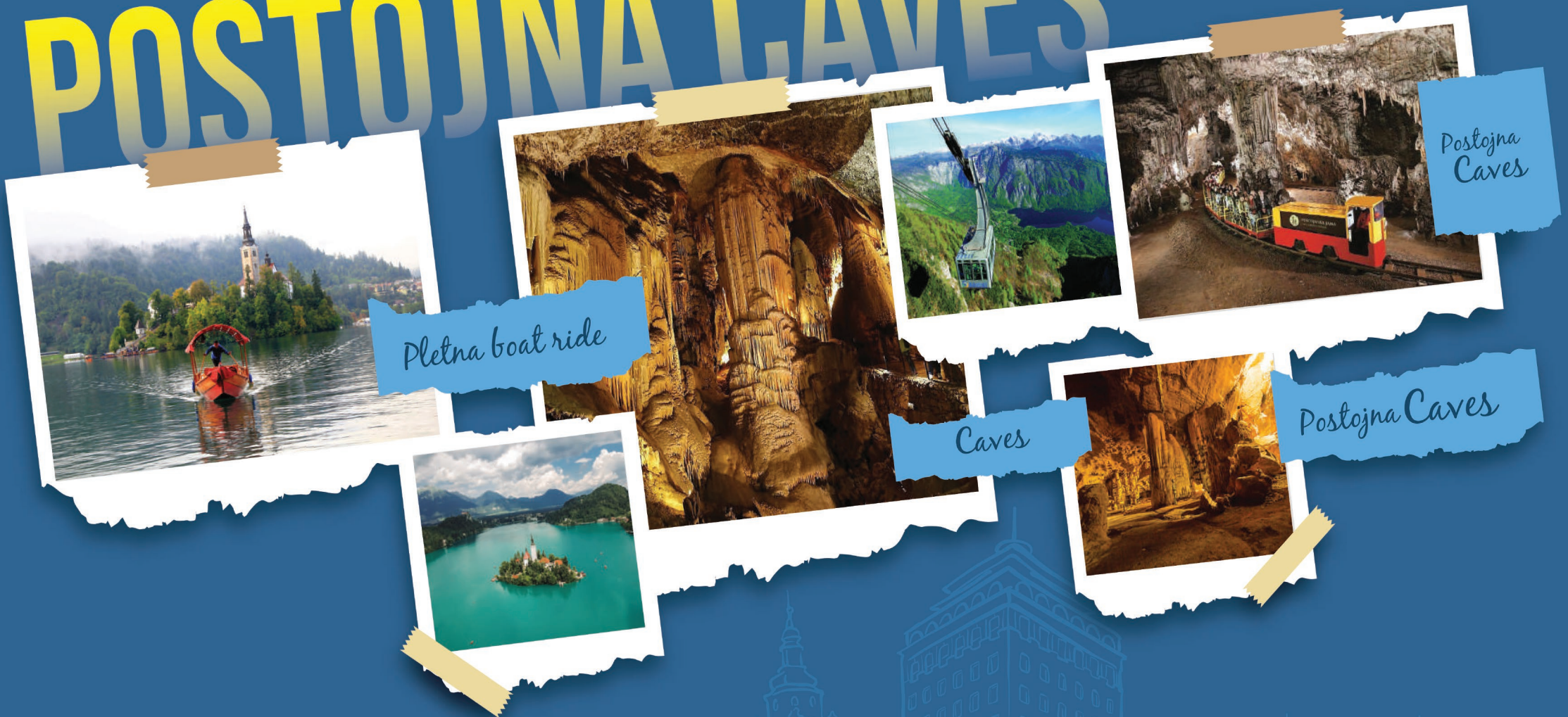


Slovenia

LAKE

Bled

POSTOJNA CAVES



DAY 8: LJUBLJANA - POSTOJNA CAVES - LJUBLJANA

ENJOY BREAKFAST AT HOTEL. LATER DEPART FOR POSTOJNA CAVES AND POST LUNCH PLETNA BOAT RIDE AND VOGAL CABLE CAR FROM WHERE YOU WILL GET TO SEE THE BEAUTIFUL VIEW OF BLED. DINNER & OVERNIGHT AT LJUBLJANA.

CROATIA *Country*

ZAGREB



DAY 9: LJUBLJANA - ZAGREB

ENJOY BREAKFAST AT HOTEL. CHECK OUT & PROCEED TO ZAGREB, ON ARRIVAL PROCEED FOR CITY TOUR OF ZAGREB. LATER PROCEED TO HOTEL AND CHECK IN. DINNER & OVERNIGHT AT ZAGREB.





DAY 10

**ZAGREB – PLITVICE L.
NATIONAL PARK – ZADAR – SPLIT**

**ENJOY BREAKFAST AT HOTEL. CHECK OUT AND PROCEED
TO PLITVICE LAKE NATIONAL PARK. POST LUNCH PROCEED TO
ZADAR AND VISIT SEA ORGAN. LATER PROCEED TO SPLIT AND CHECK
IN. DINNER & OVERNIGHT AT SPLIT.**



SPLIT

Country
CROATIA





DAY 11: SPLIT

ENJOY BREAKFAST AT HOTEL. DEPART FOR 4 HOURS BOAT RIDE. POST LUNCH PROCEED FOR WALKING TOUR OF SPLIT. DINNER & OVERNIGHT AT SPLIT.



Country
CROATIA

DUBROVNIK

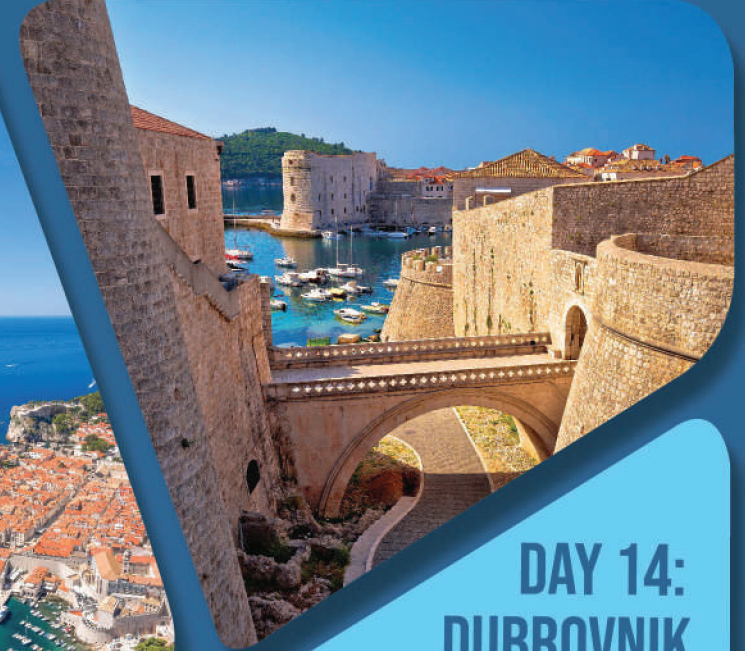
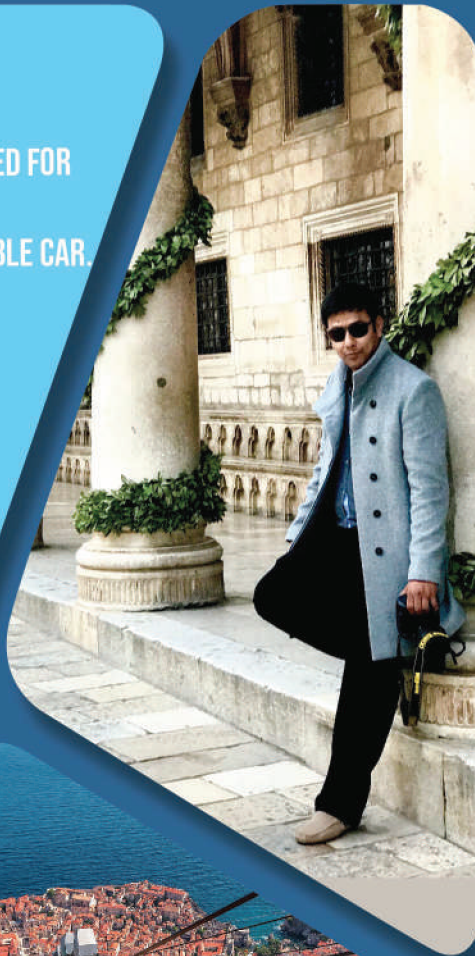
DAY 12: SPLIT - DUBROVNIK

ENJOY BREAKFAST AT HOTEL. CHECK OUT AND PROCEED TO DUBROVNIK AND CHECK IN.
DINNER & OVERNIGHT AT DUBROVNIK.



DAY 13: DUBROVNIK

ENJOY BREAKFAST AT HOTEL. LATER PROCEED FOR CITY TOUR OF DUBROVNIK WITH OLD TOWN GUIDED TOUR, LATER VISIT SRD HILL VIA CABLE CAR. EVENING FREE AT DUBROVNIK. DINNER & OVERNIGHT AT DUBROVNIK.



DAY 14: DUBROVNIK AIRPORT

AFTER BREAKFAST CHECK OUT AND PROCEED TO DUBROVNIK AIRPORT TO BOARD YOUR FLIGHT FOR YOUR ONWARD DESTINATION.



TOUR COST

Per Person on Twin sharing basis	INR 5,25,000 /-	
Third Adult in Triple sharing basis	INR 5,15,000/-	
Per Child with bed	INR 5,00,000/-	Child under 12 years with bed in Parents room
Per Child without bed	INR 4,85,000/-	Child under 12 years without bed in Parents room

CENTRAL EUROPE DATES 2026

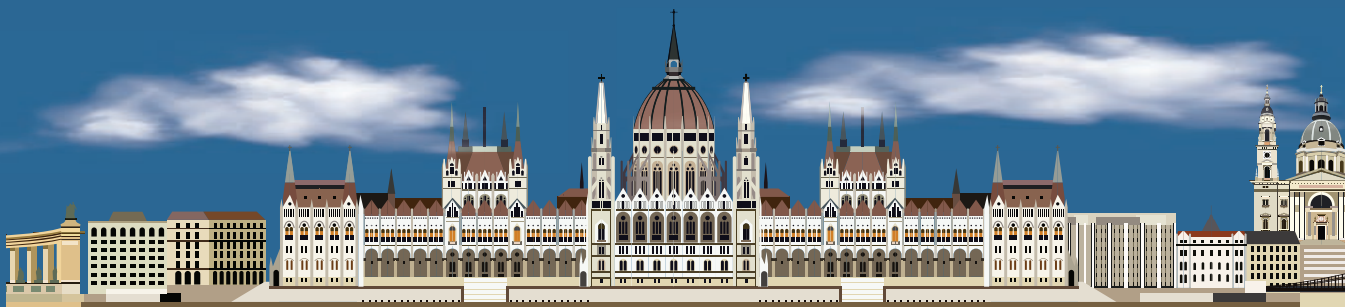
April : 16, 30

May : 14, 29

TOUR COST INCLUDES :

- All accommodation as noted in Itinerary on twin share with ABF.
- All hotel accommodation in 4/3 star
- Daily Hotel Breakfast
- Schengen visa charges
- Economy Class Airfare
- Visa charges
- Service of Indian Tour Manager
- Service of Indian Tour Chef (Enjoy Lunch & Dinner prepared by chef)
- Fully guided sightseeing noted in the itinerary (including park & entrance fees)
- Travel Insurance
- Tips to Tour Manager / Chef / Guide & Driver
- All tours & transfers on private basis in A/c deluxe coach

ALL 4 & 3 STAR HOTELS



TOUR COST DOES NOT INCLUDES:

- Person Expenses such as Laundry, Comm. Charges, Optional Activities. (which are subject to Availability), Passport Charges, POE Service Charges, Portage, Tip & Wines, Mineral Water & Tel Charges, etc.
- GST 5% & TCS 5% on the Tour Cost.
- Early and / or Late Check in at Hotel unless otherwise stated.
- Meals other than specified in the itinerary.
- All items of personal expenses, food & drinks any other item not mentioned in the itinerary.
- Any Increase In Air Taxes.
- Purchase of BTQ. - Early and / or Late Check In At Hotels Unless Otherwise Stated.
- Excess baggage charges. • Trolley Services.

BOOKING PROCEDURE :

At Registration:

- Payments favouring "URVI LUXURY DESTINATION PVT LTD." as per below
- INR 1,00,000/- non refundable deposit at the time of booking
- Original Passport along with necessary documents should be submitted 60 days prior to the departure date chosen.
- Balance INR to be paid 40 days prior to the departure
- Mandatory TCS 5% & GST 5% payable on Final billing

ADDITIONAL FEATURES :

Vintage Car Ride in Prague
Danube River Cruise
Schonburnn Palace



VISA REQUIREMENTS

- Original Passport (Old & New) valid for 6 months.
- Recent Photographs, 35 mm x 45 mm on white background and 80% face should be seen (Photographs should not be older than 6 months).
- Company covering letter on Company's Letterhead. (Stamp Compulsory).
- Business Proof Xerox Compulsory.
- Updated Original Bank statement on Bank's letter head for the last 6 months with applicant's name, a/c no. with bank seal & sign with minimum balance of Rs.3,50,000.00 and should be a Salary account which should reflect the Salary details.
- Leave letter from Company with seal and sign.
- Salary slip for 6 months with company seal.
- 3 Years IT Returns copy.
- If student, Child-birth certificate xerox, ID card copy required / A school fee receipt / Beneficed certificate.
- Pan card xerox copy.

CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

75 Days Prior – 20% of Tour Cost.
60 Days Prior – 50% of Tour Cost.
45 Days Prior – 75% of Tour Cost.
30 Days Prior – 100% of Tour Cost.



1/A, PALM VIEW, LAKHAMSHI NAPOO ROAD, NEAR SWAMINARAYAN TEMPLE, OPP VIDYALANKAR CLASSES, DADAR (EAST) MUMBAI - 400014.
Tel: +91 98992720353 E-Mail: info@urvittours.com Website: www.urvittours.com

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Your participants attention is drawn to the Booking conditions quoted on the reverse of this Booking form. The said Booking conditions incorporate the contract entered into by the company with the Tour participants.

1. All Hotel Check in is 1400 Hrs. & Check out is 1000 Hrs.
 2. Once reservation is accepted and confirmed – The Deposit, Payment and cancellation policy will apply.
 3. We are the Travel and Holidays organizer only. We do not control or operate any airlines, neither do we own or control any shipping company, coach or coach company, Hotel, Transport or any other facility or service mentioned in this brochure. We take care in selecting all the ingredients in your Holidays.
 4. Also, the company is not responsible in case of mistake made by the supplier's like the Airlines, Consulates etc.
 5. Itinerary / Hotel / Route are subject to vice-versa charges. Your final itinerary will be as per the flight schedule and booklet provided to you 7 days prior dept.
 6. **AIRLINES CHANGES IN RESERVATION DATES:** Penalties are applicable as per Airline rules, for any changes & any sector. As per airline group booking policy all members have to travel together till the last destination. Any change on return resv. Will be strictly on request Basis and Subject to Flight and Class availability.
 7. The Itinerary may be reversed due to Flight Availability.
 8. URVI LUXURY DESTINATION PVT LTD. will not be Responsible for any Rejection of Visas from any Consulate/ Embassy.
 9. URVI LUXURY DESTINATION is not Responsible for Delay or Deficiency in Service by Inbound Agency, Airline, Transport, Hotel and Provider of Service, or any Act or Action of CO-TRAVELLER, CO-PAX which may Result in not Availing any Service on Tour.
 10. You are requested to carry one bag of 20kgs each in economy class along with 7 Kgs of Hand Luggage as the other Bag will be adjusted against the Food Stuff of URVI LUXURY DESTINATION Items. Also, in internal flight only 1 piece of 20kgs is only permitted, client have to pay excess baggage if they have any extra bag or weight more than 20kgs.
 11. All Passengers will have to Carry One Kitchen Bag per person. For our Kitchen from Mumbai International Airport and on Arrival at The Final Destination Airport from the belt and They Will Have to Remove it from the Baggage Claim Area And get it till the Coach.
 12. Free/Complimentary activities are all non-refundable and subjected to weather conditions. (Helicopter ride, Quad Bike, Zip Line) Sign _____
 13. For Optional Activities: If Weather does not permit then URVI LUXURY DESTINATION PVT LTD. will not be Responsible. In case you wish to do any Optional Activities, our Coach Will not be Available. Our Tour Manager will help you to arrange the Transport for the Optional Activity Place. (WITH EXTRA OPTIONAL COST). Sign _____
 14. We are a tour operating company and not hotel operating company, so we can just put request for rooms next to each other but can't guarantee the same, no floors, no location is committed by us. This is strictly at the discretion of the hotel. Sign _____
 15. URVI LUXURY DESTINATION will not provide any mineral water in the rooms. Tap water in South Africa is safe to drink. Sign _____
 16. During the trip, for any reason, if you may wish to return, the entire cost to return will be borne by the passenger and no refund will be granted.1.
- REFUND : (i) Refunds if any, for variation/modification/amendments/alteration and/or cancellations etc. of any tour will be paid directly to the tourist by 'A/C payee' cheque, in Indian Rupees at the prevailing rate of exchange on the date of the cheque, as per Reserve Bank of India Rules and Regulations, irrespective of whether the tour payments in part or whole were made in foreign currency.

(ii) NO REFUND WILL BE PAYABLE

- a) For any missed / unused services of the tour including the meals due to whatsoever reason.
- b) Where full deposit is required to be paid in advance to the concerned authorities to enable Company to confirm the reservation
- c) If services of the tour are modified, varied, amended, cancelled, or not utilized.
- d) If any tourist decides and or is required to cancel the tour due to any changes made in the rules by the concerned Government.
- e) If the tour is indefinitely postponed due to natural calamity, riots, political unrest, or any other unforeseen calamities
- f) Refund is not applicable for air tickets that are non-refundable and for which date change is not allowed.

Force Majeure means an event or circumstance not within the reasonable control, directly or indirectly, of Urvi Luxury Destination Pvt Ltd in its ability to perform its obligations/ responsibilities regarding the tour includin

- o War, hostile invasion, act of foreign enemies.
- o Rebellion, revolution, insurrection or military or usurped power or civil war.
- o Epidemic, pandemic, explosion, fire, flood, earthquake or another exceptional natural calamity and act of God.
- o Ionizing radiation or contamination by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive, or other hazardous properties of any explosive nuclear assembly or nuclear component of such assembly.
- o Riot, commotion or disorder.
- o Any act or omission of any Government instrumentality.
- o A change in Legal Requirements.
- o Strikes, lockouts or other industrial disturbances;
- o Abnormal weather or sea conditions including tempest, lightning, hurricane, typhoon, rain & temperatures.

CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

75 Days Prior	- 20% of Tour Cost.
60 Days Prior	- 50% of Tour Cost.
45 Days Prior	- 75% of Tour Cost.
30 Days Prior	- 100% of Tour Cost.

Signature:_____

Date:/...../20.....

TERMS AND CONDITIONS

We at **Urvi Luxury Destination Pvt Ltd.**, make the best effort to provide you the best service in a pleasant & friendly atmosphere. We strive for your complete satisfaction and endeavour to provide a safe & secure holiday without any misunderstandings between the company, the tour leaders and you at any point of time during your holiday. Therefore, we request you to read and understand the booking conditions for your holiday, before you enrol yourself for any of our tours / packages.

The terms and conditions as stated below forms the basis of our contract with you.

CONTRACT : All the tours are operated by Urvi Luxury Destination Pvt Ltd. When you book the tour, it is a contract between you & the tour company. All the bookings are accepted only on the basis that you have thoroughly gone through these mentioned terms and conditions.

BOOKING & CONTRACT : The registration amount given at the time of booking is non – refundable and non – transferrable. The bookings will be processed by the tour company only after the registration amount is paid in full. Full or balance payments should be made 45 days prior to the date of departure. If the tourist fails to pay timely full amount, then the tour company reserves the right to cancel the booking with forfeiting the paid amount. In case of dishonoured cheques issued by the tourist in favour of the company, the company reserves the right to take necessary legal actions and the company has full right to cancel the bookings.

TAXATION : A non – negotiable and mandatory Goods and Service Tax (GST) at the rate of 5% & also Tax Collected at Source w.e.f. 1st April 2020 (TCS) at the rate of 5% is applicable over & above the land package cost. In case of any imposed tax by the Government of India over and above the proposed taxes, then the tourist will be liable to pay even after the bookings has been done.

AIRLINES & TICKET : The company won't be responsible in case of any Airlines delay or deficiency. In case passengers wish to travel in advance or stay back and return later after the completion of the tour. The tourist is liable to pay an additional amount (to be advised as per availability) per change prior to the departure. If the tourist wants to make any change in plan on tour, then all the arrangements must be done by the tourist itself. During the trip, for any reason, if you may wish to return to India, the entire cost to return will be borne by the passenger and no refund will be granted.

VISA : If Visa is rejected booking amount will be refunded after deducting airline cancellation charges, visa charges and services charges. If you wish to apply visa again then visa and services charges will be applicable again.

ACCOMODATION : All Hotel Check in is 1500 Hrs. & Check out is 1100 Hrs. Rooms next to each other are not guaranteed and are at the discretion of the hotel. Itinerary / Hotel / Route are subject to vice-e-versa changes. Your final itinerary will be as per the flight schedule and booklet provided to you 7 days prior dept. Any early check in or late checkout at hotels will not be entertained.

TRANSPORTATION : In our group tours, we don't allot any seat numbers as a seat rotation policy is been followed. All the passengers must follow the instruction by the tour leader in this regard. If any of the passengers carry any high value items on the coach, we advise you to not leave them behind when you leave the coach. All baggage and personal belongings are at all time your own responsibility. The tour company or coach company won't be responsible for any loss of any items from the coach. Any damages caused by you to the coach during the travel shall be payable by you and the tour company won't be liable for the same.

SIGHTSEEING : Due to certain unavoidable circumstances, if any activity or any sightseeing is missed then the tour company shall not be liable to pay any refunds. Any delays occurred by the passengers will disturb the schedule and cause inconvenience to the entire group. Any loss or damage done during the activity will be borne by the passengers. Instructions given by the Tour Manager or Guide should be followed by all the passengers. Free/Complimentary activities are all non-refundable and subject to weather conditions.

MEALS : We always serve Pure Vegetarian / Jain food which is prepared by our own Chef / Indian Restaurants. There is mostly a pre-set menu for the meals depending on the tour itinerary. Packed meals will be served only at certain places. Any special meals to be prepared or any allergic items during the tour must be informed prior to the departure.

LUGGAGE: You are allowed only to carry 20 kg of main luggage & 5 kg hand luggage with yourself during flight journey & in the coach. You will have to carry 1 bag per person of the Food Stuff that belongs to Urvi Luxury Destination. For any baggage loss or damage during the travel shall be solely borne by the passenger.

HEALTH & EMERGENCY DURING TOUR : It is presumed that the tourist who have booked the tour have gone through the itinerary & is medically fit for the tour. In case of any health emergency or any other related issues, the guest shall be solely responsible to make their own arrangements. Thus, the company cannot be held responsible for any health-related issues of the passenger.

REFUND : (i) Refunds if any, for variation/modification/amendments/alteration and/or cancellations etc. of any tour will be paid directly to the tourist by 'A/C payee' cheque, in Indian Rupees at the prevailing rate of exchange on the date of the cheque, as per Reserve Bank of India Rules and Regulations, irrespective of whether the tour payments in part or whole were made in foreign currency.

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- o Rebellion, revolution, insurrection or military or usurped power or civil war.
- o Epidemic, pandemic, explosion, fire, flood, earthquake or another exceptional natural calamity and act of God.
- o Ionizing radiation or contamination by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive, or other hazardous properties of any explosive nuclear assembly or nuclear component of such assembly.
- o Riot, commotion or disorder.
- o Any act or omission of any Government instrumentality.
- o A change in Legal Requirements.
- o Strikes, lockouts or other industrial disturbances;
- o Abnormal weather or sea conditions including tempest, lightning, hurricane, typhoon, rain & temperatures.

CANCELLATION & REFUNDS : The initial deposits made by the passenger against the tour booking will not be refundable or transferrable under any circu

CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

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60 Days Prior	– 50% of Tour Cost.
45 Days Prior	– 75% of Tour Cost.
30 Days Prior	– 100% of Tour Cost.



Where U & V meet to create memories.



ADDRESS : 1/A, PALM VIEW, LAKHAMSHI NAPOO ROAD, NEAR SWAMINARAYAN TEMPLE, OPP, VIDYALANKAR CLASSES, DADAR (EAST), MUMBAI - 400014.

MOBILE : +91 9892720353 | EMAIL : info@urvittours.com | WEB : www.urvittours.com

