

ABOUT US

URVI LUXURY DESTINATION PVT LTD WHERE U & V MEET TO CREATE MEMORIES....

URVI LUXURY DESTINATION PVT LTD.... A family-oriented company with a passionate and experienced team is focused on providing hassle-free and memorable experiences to our travellers. Our team has more than 15 years of experience in operating tours to over 45 countries around the world.

URVI LUXURY DESTINATION PVT LTD was established in 2014 with a focus on professionalism, service excellence and innovation in tourism. In a short period of time we have grown from 5 to 45 hard-working and dedicated team members ready to provide you a great travel experience. More than 30,000 travellers have travelled around the world with our expert and friendly staff in the last 10 years.

URVI LUXURY DESTINATION PVT LTD is one of the most innovative companies in tourism in India. Since our inception, every year we have introduced many exotic destinations, like Iceland in 2015, Arctic Circle Tour in 2017 and Greenland in 2019. We are planning to bring many more out of the box experiences and destinations for you soon.

URVI LUXURY DESTINATION PVT LTD invites you to embark on this beautiful journey through the world and create memories for life!

Because we are 'Urvi Luxury Destination Pvt Ltd', where 'U' and 'V' meet to create memories....



URVI LUXURY DESTINATION PVT LTD

NEW ZEALAND WHY CHOOSE US ???

- ✦ Travel on the best airline, Singapore Airlines.
- ✦ Stay In 4 & 5 Star Hotels in City Center
- ✦ Only Company Giving Stay at Twizel & Lake Taupo
- ✦ Lava Glass Garden in Rotorua
- ✦ Only Company Offering Hobbiton Guided Tour
- ✦ Only Company to include the world Famous Haka Show of New Zealand in Rotorua.
- ✦ Encounter Devil's Pool & Enjoy Photos With Champagne Pool
- ✦ Jet Boating in Huka Falls
- ✦ Only Company To Take you at HUKA FALLS
- ✦ Helicopter Ride on Mount cook Mountain
- ✦ Experience Nomad Safaris 4WD Drive tour around Queenstown
- ✦ Glacier Boat Ride
- ✦ Meals Prepared By Urvi Luxury Destination Pvt Ltd. Chef
- ✦ Travel With New Zealand Expert
- ✦ Tips to Tour Chef, Guide, Diver & Tour Manager Included in Tour Cost
- ✦ Travel Insurance of 3,00,000/- With No age Limit



NEW ZEALAND



NEW ZEALAND

HIGHLIGHTS 13 NTS / 14 DAYS



- **2 NIGHTS AUCKLAND :**

ENTRY TO SKY TOWER, AUCKLAND CITY TOUR.

- **3 NIGHTS ROTORUA :**

TE PUIA – GEO THERMAL EXPERIENCE, POLYNESIAN SPA,
SEA PLANE, 2HRS HOBBITON MOVIE SETS TOUR, AGRODOME SHEEP SHOW

- **1 NIGHTS LAKE TAUPO :**

CHAMPAGNE POOL, DEVIL'S POOL, LAKE TAUPO, WAITOMO GLOW WARM CAVES,
LAVA GLASS GARDEN, HUKA FALLS

- **4 NIGHTS QUEENSTOWN :**

JET BOATING, MILFORD SOUND CRUISE, QUEENSTOWN TOUR & SKYLINE GONDOLA WITH LUGE RIDE,
WANAKA DAY TOUR WITH PUZZLING WORLD.

- **1 NIGHT TIWZEL :**

MOUNT COOK, HELICOPTER RIDE, STAR GAZING, GLACIER BOAT RIDE

- **2 NIGHTS CHRISTCHURCH :**

INTERNATIONAL ANTARCTIC CENTRE, CITY TOUR



• DAY 00: MUMBAI – SINGAPORE- AUCKLAND

ARRIVE AT MUMBAI INTERNATIONAL AIRPORT TO BOARD FLIGHT FOR SINGAPORE.

ARRIVE SINGAPORE AND PROCEED TO CONNECTING FLIGHT TO AUCKLAND.

OVERNIGHT IN FLIGHT.

DAY 01: SINGAPORE – AUCKLAND

ARRIVE AUCKLAND AND PROCEED FOR IMMIGRATION & CUSTOMS, LATER BOARD

YOUR COACH & TRANSFER TO HOTEL & CHECK IN. OVERNIGHT IN AUCKLAND.

AUCKLAND, BASED AROUND 2 LARGE HARBOURS, IS A MAJOR CITY IN THE NORTH

OF NEW ZEALAND'S NORTH ISLAND. IN THE CENTRE, THE ICONIC SKY TOWER HAS

VIEWS OF VIADUCT HARBOUR, WHICH IS FULL OF SUPERYACHTS AND LINED WITH

BARNS AND CAFES. AUCKLAND DOMAIN, THE CITY'S OLDEST PARK, IS BASED AROUND

AN EXTINCT VOLCANO AND HOME TO THE FORMAL WINTER GARDENS. OVERNIGHT

IN AUCKLAND.





• DAY 02: AUCKLAND

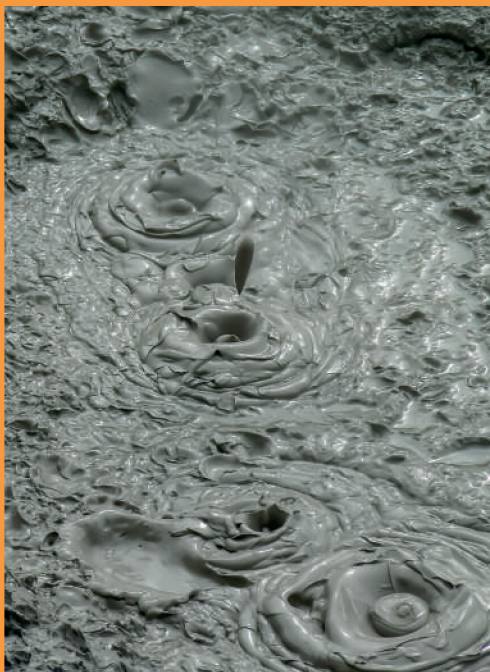
ENJOY BREAKFAST AT HOTEL, LATER PROCEED FOR CITY TOUR OF AUCKLAND WHERE WE VISIT MT EDEN LOOKOUT & LATER PROCEED TO THE SKY TOWER, AFTER SKY TOWER, EVENING FREE AT AUCKLAND CITY. OVERNIGHT IN AUCKLAND.

DAY 3 : AUCKLAND – WAITOMO CAVES - ROTORUA

ENJOY BREAKFAST AT HOTEL AND PROCEED TO WAITOMO CAVE. WAITOMO IS A VILLAGE ON THE NORTH ISLAND OF NEW ZEALAND. IT'S KNOWN FOR ITS EXTENSIVE UNDERGROUND CAVE SYSTEMS. THOUSANDS OF GLOW-WORMS LIGHT UP THE GLOW-WORM CAVES. AFTER FINISHING WAITOMO PROCEED TO ROTORUA. ARRIVE ROTORUA AND PROCEED FOR SEA PLANE. OVERNIGHT IN ROTORUA.



MUDPOOL



POLYNESIAN SPA



MĀORI PATTERN



DAY 4 : ROTORUA

AFTER BREAKFAST, PROCEED FOR SIGHTSEEING, WHICH INCLUDES TE PUIA FORMERLY KNOWN AS WHAKAREWAREWA THERMAL RESERVE & MAORI ARTS & CRAFTS INSTITUTE. SEE MASTER CRAFTSMEN AT WORK IN THE ARTS AND CRAFTS INSTITUTE. LATER PROCEED FURTHER TO SEE AGRODOME SHEEP SHOW AN EXCITING STAGE SHOW ABOUT THE DIFFERENT BREEDS OF NEW ZEALAND SHEEP. AT THE SHOW, WATCH HOW SHEEP SHEARING IS DONE AND WITNESS A SHEEPDOG DEMONSTRATION. LATER YOU HAVE TIME TO ENJOY SOME OPTIONAL ACTIVITIES LIKE ZORB, SHWEEB, FREEFALL EXTREME, SWOOP BUNGY ETC. IN EVENING ENJOY POLYNESIAN SPA - ENJOY THE ADULT POOLS & PRIEST SPA. OVERNIGHT IN ROTORUA.

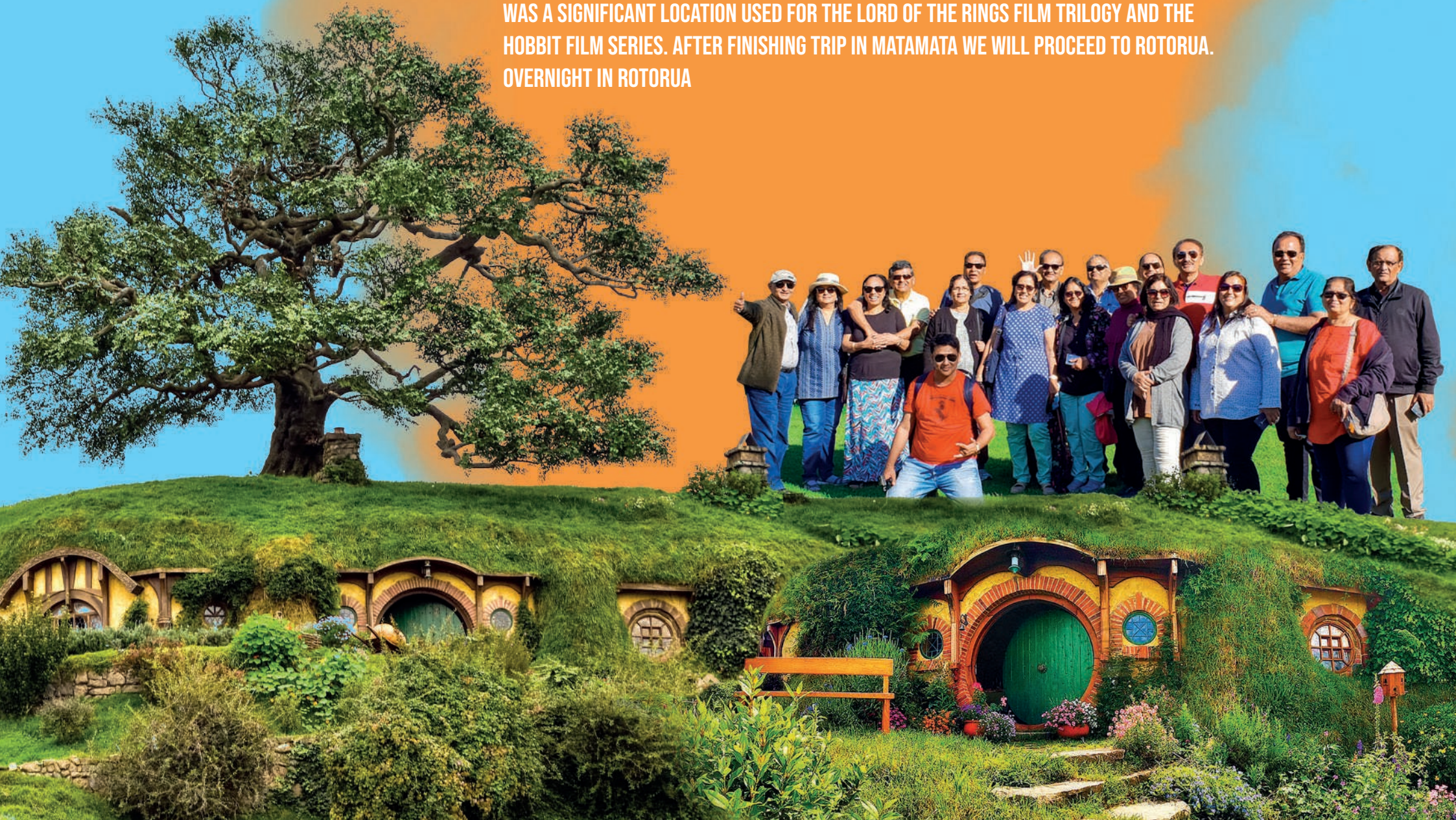
AGRODOME

hóbbitón



• DAY 05: ROTORUA - (HOBBITON MOVIE SET)– ROTORUA

AFTER BREAKFAST, TRANSFER TO MOST AMAZING SIGHTSEEING OF THE TRIP. WE WILL PROCEED TO MATAMATA FOR 2 HRS GUIDED TOUR OF HOBBITON MOVIE SET. THE HOBBITON MOVIE SET WAS A SIGNIFICANT LOCATION USED FOR THE LORD OF THE RINGS FILM TRILOGY AND THE HOBBIT FILM SERIES. AFTER FINISHING TRIP IN MATAMATA WE WILL PROCEED TO ROTORUA. OVERNIGHT IN ROTORUA



CHAMPAGNE POOL



• DAY 6 : ROTORUA – LAKE TAUPO

ENJOY BREAKFAST AT HOTEL, LATER CHECK OUT & TRANSFER TO WELLINGTON VIA SCENIC DRIVE FROM ROTORUA TO WELLINGTON ON THE WAY WE WILL STOP AT CHAMPAGNE POOL, DEVIL'S POOL & MOST BEAUTIFUL HUKA FALLS. LATER PROCEED TO VISIT LAVA GLASS GARDEN AT TAUPO AFTER VISITING TAUPO WE WILL PROCEED TO V HOTEL. OVERNIGHT AT TAUPO.

LAVA GLASS GARDEN

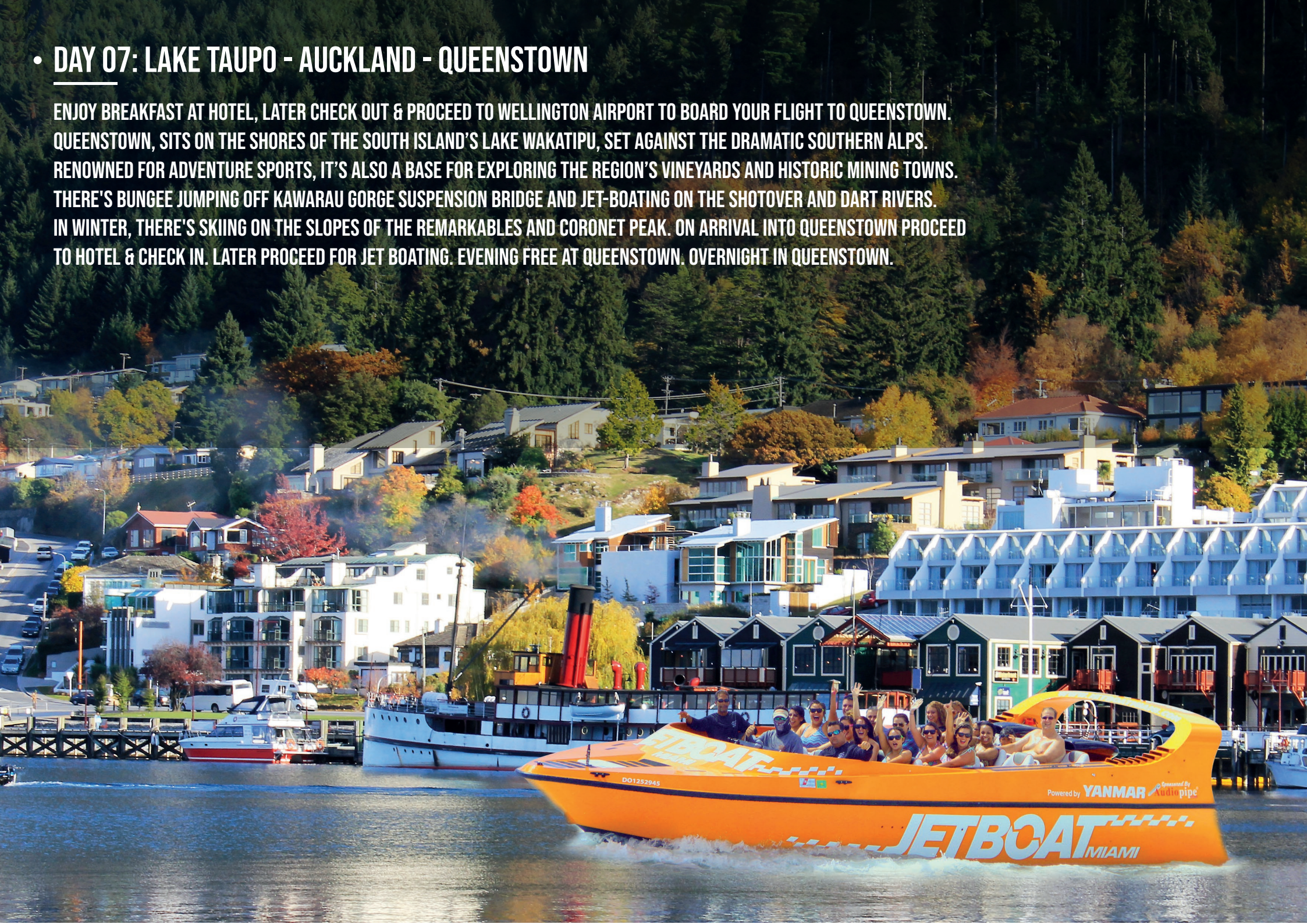


DEVIL'S POOL



• DAY 07: LAKE TAUPO - AUCKLAND - QUEENSTOWN

ENJOY BREAKFAST AT HOTEL, LATER CHECK OUT & PROCEED TO WELLINGTON AIRPORT TO BOARD YOUR FLIGHT TO QUEENSTOWN. QUEENSTOWN, SITS ON THE SHORES OF THE SOUTH ISLAND'S LAKE WAKATIPU, SET AGAINST THE DRAMATIC SOUTHERN ALPS. RENOWNED FOR ADVENTURE SPORTS, IT'S ALSO A BASE FOR EXPLORING THE REGION'S VINEYARDS AND HISTORIC MINING TOWNS. THERE'S BUNGEE JUMPING OFF KAWARAU GORGE SUSPENSION BRIDGE AND JET-BOATING ON THE SHOTOVER AND DART RIVERS. IN WINTER, THERE'S SKIING ON THE SLOPES OF THE REMARKABLES AND CORONET PEAK. ON ARRIVAL INTO QUEENSTOWN PROCEED TO HOTEL & CHECK IN. LATER PROCEED FOR JET BOATING. EVENING FREE AT QUEENSTOWN. OVERNIGHT IN QUEENSTOWN.



• DAY 8: QUEENSTOWN

AFTER BREAKFAST, PROCEED TO ENJOY THE SKYLINE GANDOLA WITH ONE LUGE RIDE. LATER PROCEED FOR THE CITY TOUR WHICH INCLUDES THE AMAZING ARROW TOWN & LAKE WAKATIPU LATER HAVE LUNCH AT A PICNIC SPOT. LATER YOU HAVE TIME FOR ENJOYING OPTIONAL ADVENTURE ACTIVITIES LIKE BUGGY JUMPING FROM A J HACKETT BUGGY BRIDGE, NZONE SKY DIVING, PARAGLIDING ETC. LATER RETURN BACK TO THE HOTEL. OVERNIGHT AT QUEENSTOWN.

QUEENSTOWN





ADVENTURE

UROS



DAY 09: QUEENSTOWN – MILFORD SOUND - QUEENSTOWN

AFTER HAVING EARLY BREAKFAST PROCEED FOR A FULL DAY SIGHTSEEING TO MILFORD SOUND ONE OF THE MOST BEAUTIFUL ALPINE DRIVES IN THE WORLD, THE ROAD TO MILFORD CONTINUES PAST HOLLYFORD RIVER AND WINDS UP TO THE HOMER TUNNEL. HERE YOU WILL BE CONFRONTED WITH THE AWESOME BEAUTY OF MITRE PEAK TOWERING ABOVE THE GLASSINE SURFACE OF MILFORD SOUND. ON LEAVING THE SHORES OF LAKE TEANAU, GATEWAY TO FIORDLAND, AND THE ROAD TURN NORTH TO THE THROUGH THE LUSH FORESTS OF EGLINTON VALLEY, PASS THROUGH THE EXHILARATING HOMER TUNNELS AND ARRIVE AT MILFORD SOUND FOR AN AFTERNOON CRUISE. YOU WILL SEE MAGNIFICENT MITRE PEAK AND THE MANY THOUSAND CASCADING WATERFALLS. SNOW AVALANCHES ARE MOST LIKELY TO OCCUR IN SPRING OR WINTER & CAN CREATE AN EXPLOSIVE AIR BLAST AND WINDS OF UP TO 200 KM / HRS. SNAPPING ANCIENT BEECH TREES. ENJOY THE BEAUTIFUL CRUISE. HAVE PICNIC LUNCH ON THE CRUISE. RETURN BACK TO THE HOTEL. OVERNIGHT AT QUEENSTOWN.



MILFORD SOUND



- **DAY 10: QUEENSTOWN –
WANAKA PUZZLING WORLD - QUEENSTOWN**

AFTER HAVING EARLY BREAKFAST, PROCEED TO WANAKA DAY TRIP WITH PUZZLING WORLD.
LATER DRIVE BACK TO QUEENSTOWN. EVENING FREE AT HOTEL & OVERNIGHT IN QUEENSTOWN



- DAY 11: QUEENSTOWN – MOUNT COOK – TWIZEL

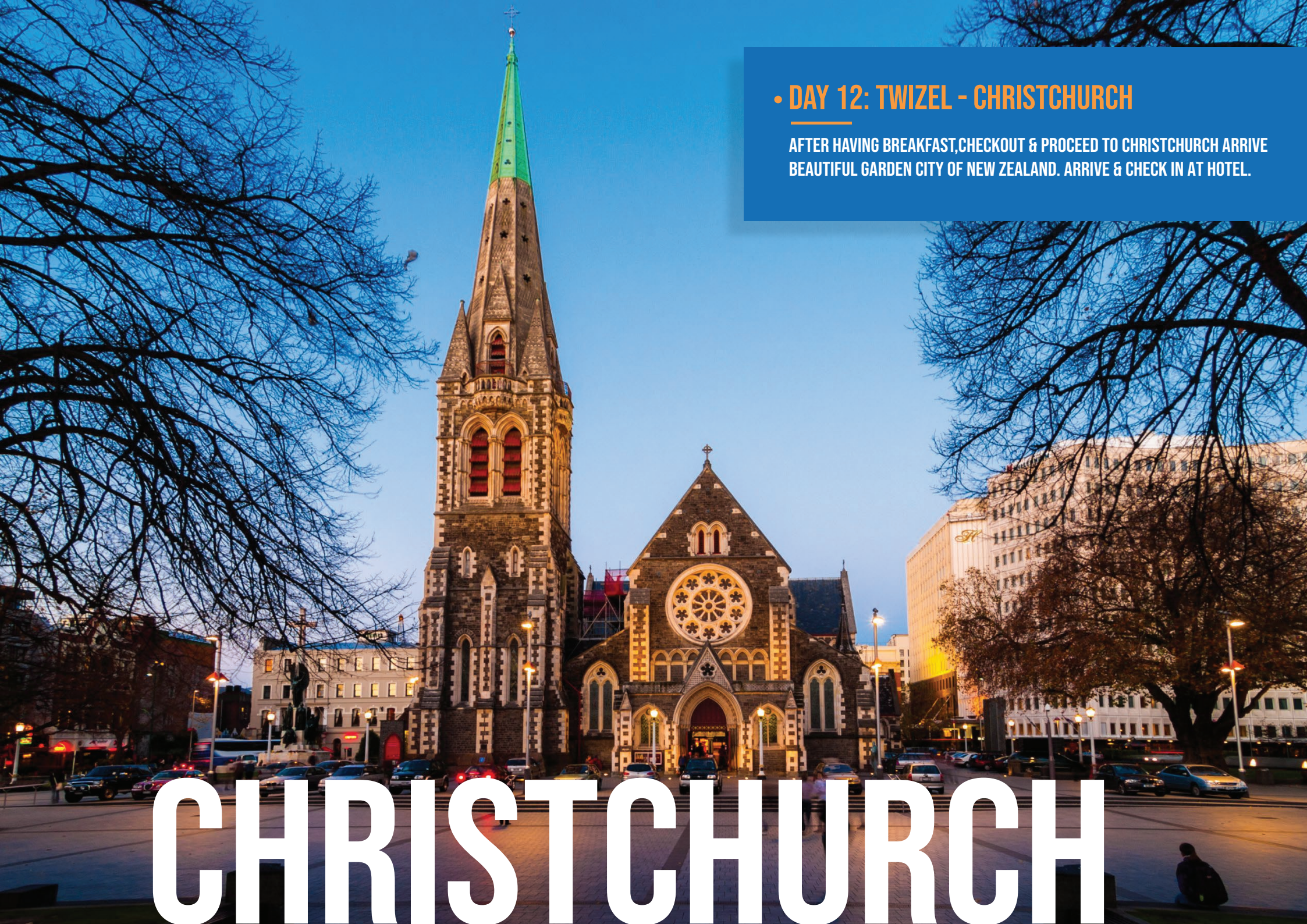
ENJOY BREAKFAST AT HOTEL, LATER CHECK OUT & TRANSFER TO MOUNT COOK. ARRIVE MOUNT COOK AND PROCEED FOR HELICOPTER RIDE ON MOUNT COOK. ENJOY THE HELICOPTER RIDE WITH ALPINE LANDING LATER WE PROCEED TO THE GLACIER BOAT RIDE (ONLY WITH URVI TOURS), ONE OF THEIR UNIQUE EXPERIENCES WHERE YOU CAN PASS THROUGH THE GLACIER IN A ZODIAC BOAT. AFTER FINISHING ALL ACTIVITIES, WE PROCEED TO TWIZEL. EVENING AT TWIZEL. AFTER DINNER, OVERNIGHT IN TWIZEL.





GLACIER LAGOON BOAT RIDE



A photograph of Christ Church Cathedral in Christchurch, New Zealand, taken at dusk. The cathedral's tall, dark stone spire with a green copper roof is the central focus, illuminated from below. The main body of the church features a large, ornate rose window and Gothic-style windows. The scene is framed by the dark, bare branches of trees in the foreground. In the background, city buildings and streetlights are visible under a twilight sky. A blue text box in the top right corner contains travel information.

• DAY 12: TWIZEL - CHRISTCHURCH

AFTER HAVING BREAKFAST,CHECKOUT & PROCEED TO CHRISTCHURCH ARRIVE
BEAUTIFUL GARDEN CITY OF NEW ZEALAND. ARRIVE & CHECK IN AT HOTEL.

CHRISTCHURCH

DAY 13: CHRISTCHURCH



AFTER BREAKFAST, VISIT ANTARCTICA CENTRE AND EXPERIENCE THE ACTUAL CLIMATE OF ANTARCTICA CIRCLE, HERE YOU ALSO HAVE AN OPPORTUNITY TO SEE PENGUINS NORMALLY FOUND IN THIS SOUTHERN REGION IF TIME PERMITS ENJOY CITY TOUR WHICH INCLUDES SOME WELL KNOWN PLACES LIKE CASHMERE HILLS, CHRISTCHURCH MUSEUM AND DRIVE THROUGH SOME REMARKABLE PLACES LIKE CHRISTCHURCH UNIVERSITY, CHRIST COLLEGE, 4 HAGLEY PARK ETC. LATER PROCEED TOWARDS THE HOTEL & RELAX FOR THE DAY. OVERNIGHT AT HOTEL.



• DAY 14 : CHRISTCHURCH / MUMBAI

AFTER BREAKFAST PROCEED TOWARDS THE AIRPORT TO BOARD YOUR FLIGHT BACK TO MUMBAI VIA SINGAPORE RETURN HOME WITH HAPPY MEMORIES OF THE TOUR.



TOUR COST

Per Person on Twin sharing basis
Third Adult Sharing Room
Child with Bed
Child without Bed

INR 5,75,000/-
INR 5,65,000/-
INR 5,50,000/-
INR 5,25,000/-

Child under 12 years with bed in Parents room
Child under 12 years without bed in Parents room

DEPARTURE DATES 2026:

FEB : 9 & 23

MAR : 9 & 23

APRIL : 23 & 29

MAY : 06, 13 & 21

TOUR COST INCLUDES :

- Flight
 - All Airport Taxes of India
 - New Zealand Visa.
 - All 4 & 5 Star hotel mention in program.
 - Ground transportation in air-conditioned deluxe coaches.
 - All accommodation as noted in itinerary based on twin share with ABF.
 - Breakfast, Lunch & Dinner with Our Indian Chef
 - Indian Tour Manager
 - Fully guided sightseeing noted in itinerary (including park & entrance fees)
 - Overseas Mediclaim Insurance
 - Gratuities (tips) To Tour Manager / Guide / Chef
 - Gratuities & Tips Hotel / Restaurant Staff, Bell Boy, Local Guides / Drivers.
- Tour Cost Does Not Includes: -



NIGHTS	CITY	PROPOSED HOTELS	RATINGS
02 Nights	AUCKLAND	J W MARRIOTT	★★★★
03 Nights	ROTORUA	NOVOTEL ROTORUA	★★★★
01 Night	LAKE TAUPO	HILTON LAKE TAUPO	★★★★★
04 Nights	QUEENSTOWN	NOVOTEL QUEENSTOWN LAKESIDE	★★★★
01 Night	TWIZEL	DISTINCTION	★★★★
02 Nights	CHRISTCHURCH	WYNDHAM GARDEN	★★★★

TOUR COST DOES NOT INCLUDES:

- Personal Expenses such as Laundry, Comm. Charges, Optional Activities (which are subject to Availability) Passport Charges, POE Services charges Portages, Tip & Wines, Minerals Water (In Room) & Tel. charges.
- 5% GST.
- Early and / or Late Check In At Hotels Unless Otherwise Stated.
- Meals other than specified in the itinerary.
- All items of personal nature & food & drinks any other item not mentioned in the itinerary.
- Any INCREASE IN AIR TAXES.
- Purchase of BTQ.
- Excess baggage charges.
- Trolley Services.

BOOKING PROCEDURE :

At Registration:

- Payments favouring "URVI LUXURY DESTINATION PVT LTD." as per below
- INR 1,00,000 /- non refundable deposit at the time of booking
- Original passport along with necessary documents should be submitted 45 days prior to the departure date chosen.
- Balance INR to be paid 40 days prior to the departure
- Mandatory GST 5% + TCS 20% payable on Final billing

ADDITIONAL FEATURES :

- NOMAD SAFARIS QUEENSTOWN
- CHAMPAGNE POOL
- DEVIL'S POOL
- HUKA FALLS
- LAKE TAUPO
- HOBBITON MOVIE SETS
- LAVA GLASS GARDEN
- GLACIER BOAT RIDE
- JET BOATING
- HELICOPTER RIDE

VISA REQUIREMENTS

- Original Passport (Old & New) valid for 6 months.
- Recent Photographs, 35 mm x 45 mm on white background and 80% face should be seen (Photographs should not be older than 6 months).
- Company covering letter on Company's Letterhead. (Stamp Compulsory).
- Business Proof Xerox Compulsory.
- Updated Original Bank statement on Bank's letter head for the last 6 months with applicant's name, a/c no. with bank seal & sign with minimum balance of Rs.3,50,000.00 and should be a Salary account which should reflect the Salary details.
- Leave letter from Company with seal and sign.
- Salary slip for 6 months with company seal.
- 3 Years IT Returns copy.
- If student, Child-birth certificate xerox, ID card copy required / A school fee receipt / Benefited certificate.
- Pan card xerox copy.

CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

- | | |
|---------------|----------------------|
| 60 Days Prior | – 10% of Tour Cost. |
| 50 Days Prior | – 25% of Tour Cost. |
| 40 Days Prior | – 50% of Tour Cost. |
| 30 Days Prior | – 100% of Tour Cost. |

**100% PURE
NEW ZEALAND**
— SPECIALIST —



1/A, PALM VIEW, LAKHAMSHI NAIPOO ROAD, NEAR SWAMINARAYAN TEMPLE, OPP VIDYALANKAR CLASSES, DADAR (EAST) MUMBAI - 400014.
Tel: +91 9892720353 E-Mail: info@urvittours.com Website: www.urvittours.com

1. NAME & ADDRESS FOR CORRESPONDING CLIENT		2. TOUR DETAILS	
NAME.....		DATE OF DEPARTURE TRAVELLING TO	
ADDRESS		TYPE OF ROOM REQUIRED -	
.....		SINGLE ☐ TWIN ☐ DOUBLE ☐ TRIPLE ☐ FAMILY ☐	
POST CODE		REQUIRED INFO*	
TEL HOME			
TEL WORK			
EMERGENCY CONTACT TEL		MOBILE NUMBER* EMAIL*	

[illegible]

Non Refundable Deposit INR 1,00,000/- Per Person at the time of Booking. If reservation is made within 45 days of departure, then the full amount is payable.			
NUMBER OF PERSONS	DEPOSIT @ INR 1,00,000/-PER PERSON	TOTAL	VISA REQUIRED
			YES / NO

TRAVEL AGENTS.....

NEWSPAPER*..... MAGAZINE*.....

TOURIST BOARD..... PAST CLIENT.....

OTHERS*..... *PLEASE SPECIFY

I / We are aware that the Deposit would stand for feited in the event of our cancellation of the booking or in the event of I / We being unable to travel under any circumstances and I / We will not dispute the for feiture of the Deposit. On behalf of the above persons I / We have read and accepted the booking conditions and agree to comply with the same.

Date:/...../20.....

Tour participants attention is drawn to the Booking conditions quoted on the reverse of this Booking form. The said Booking conditions incorporate the contract entered into by the company with the Tour participants.

1. All Hotel Check in is 1500 Hrs. & Check out is 1000 Hrs.
2. Once reservation is accepted and confirmed – The Deposit, Payment and cancellation policy will apply.
3. We are the Travel and Holidays organizer only. We do not control or operate any airlines, neither do we own or control any shipping company, coach or coach company, Hotel, Transport or any other facility or service mentioned in this brochure. We take care in selecting all the ingredients in your Holidays.
4. Also, the company is not responsible in case of mistake made by the supplier's like the Airlines, Consulates etc.
5. Itinerary / Hotel / Route are subject to vice-e-versa charges. Your final Itinerary will be as per the flight schedule and Itinerary provided to you 7 days prior dept.
6. AIRLINES CHANGES IN RESERVATION DATES: Penalties are applicable as per Airline rules, for any changes & any sector. As per airline group booking policy all members have to travel together till the last destination. Any change on return resv. Will be strictly on request Basis and Subject to Flight and Class availability.
7. The Itinerary may be reversed due to Flight Availability.
8. URVI LUXURY DESTINATION PVT LTD will not be Responsible for any Rejection of Visas from any Consulate/ Embassy.
9. URVI LUXURY DESTINATION PVT LTD is not Responsible for Delay or Deficiency in Service by Inbound Agency, Airline, Transport, Hotel and Provider of Service, or any Act or Action of CO-TRAVELLER, CO-PAX which may Result in not Availing any Service on Tour.
10. You are requested to carry one bag of 20kgs each in economy class along with 7 Kgs of Hand Luggage as the other Bag will be adjusted against the Food Stuff of URVI LUXURY DESTINATION PVT LTD Items. Also, in internal flight only 1piece of 20kgs is only permitted, client have to pay excess baggage if they have any extra bag or weight more than 20kgs.
11. All Passengers will have to Carry One Kitchen Bag per person. For our Kitchen from Mumbai International Airport and on Arrival at The Final Destination Airport from the belt and They Will Have to Remove It from the Baggage Claim Area And get it till the Coach.
12. Free/Complimentary activities are all non-refundable and subjected to weather conditions. (Helicopter ride, Dolphin & Whale Cruise)) Sign _____
13. For Optional Activities: If Weather does not permit then URVI LUXURY DESTINATION PVT LTD will not be Responsible. In case you wish to do any Optional Activities, our Coach Will not be Available. Our Tour Manager will help you to arrange the Transport for the Optional Activity Place. (WITH EXTRA OPTIONAL COST). Sign _____
14. We are a tour operating company and not hotel operating company, so we can just put request for rooms next to each other but can't guarantee the same, no floors, no location is committed by us. This is strictly at the discretion of the hotel. Sign _____
15. URVI LUXURY DESTINATION PVT LTD will not provide any mineral water in the rooms. Tap water in South Africa is safe to drink. Sign _____
16. During the trip, for any reason, if you may wish to return, the entire cost to return will be borne by the passenger and no refund will be granted.1.

REFUND : (i) Refunds if any, for variation/modification/amendments/alteration and/or cancellations etc. of any tour will be paid directly to the tourist by 'A/C payee' cheque, in Indian Rupees at the prevailing rate of exchange on the date of the cheque, as per Reserve Bank of India Rules and Regulations, irrespective of whether the tour payments in part or whole were made in foreign currency.

(iii) NO REFUND WILL BE PAYABLE

- a) For any missed / unused services of the tour including the meals due to whatsoever reason.
- b) Where full deposit is required to be paid in advance to the concerned authorities to enable Company to confirm the reservation.
- c) If services of the tour are modified, varied, amended, cancelled, or not utilized.
- d) If any tourist decides and or is required to cancel the tour due to any changes made in the rules by the concerned Government.
- e) If the tour is indefinitely postponed due to natural calamity, riots, political unrest, or any other unforeseen calamities
- f) Refund is not applicable for air tickets that are non-refundable and for which date change is not allowed. Force Majeure means an event or circumstance not within the reasonable control, directly or indirectly, of URVI LUXURY DESTINATION PVT LTD in its ability to perform its obligations/responsibilities regarding the tour including.
 - o War, hostile invasion, act of foreign enemies.
 - o Rebellion, revolution, insurrection or military or usurped power or civil war.
 - o Epidemic, pandemic, explosion, fire, flood, earthquake or another exceptional natural calamity and act of God.
 - o Ionizing radiation or contamination by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive, or other hazardous properties of any explosive nuclear assembly or nuclear component of such assembly.
 - o Riot, commotion or disorder.
 - o Any act or omission of any Government instrumentality.
 - o A change in Legal Requirements.
 - o Strikes, lockouts or other industrial disturbances;
 - o Abnormal weather or sea conditions including tempest, lightning, hurricane, typhoon, rain & temperatures.

CANCELLATION & REFUNDS : The initial deposits made by the passenger against the tour booking will not be refundable or transferrable under any circumstances.

CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

75 Days Prior	– 20% of Tour Cost.
60 Days Prior	– 50% of Tour Cost.
45 Days Prior	– 75% of Tour Cost.
30 Days Prior	– 100% of Tour Cost.

Signature: _____

Date:/...../20.....

TERMS AND CONDITIONS

We at Urvi Luxury Destination Pvt Ltd., make the best effort to provide you the best service in a pleasant & friendly atmosphere. We strive for your complete satisfaction and endeavour to provide a safe & secure holiday without any misunderstandings between the company, the tour leaders and you at any point of time during your holiday. Therefore, we request you to read and understand the booking conditions for your holiday, before you enrol yourself for any of our tours / packages. The terms and conditions as stated below forms the basis of our contract with you.

CONTRACT : All the tours are operated by Urvi Luxury Destination Pvt Ltd. When you book the tour, it is a contract between you & the tour company. All the bookings are accepted only on the basis that you have thoroughly gone through these mentioned terms and conditions.

BOOKING & CONTRACT : The registration amount given at the time of booking is non – refundable and non – transferrable. The bookings will be processed by the tour company only after the registration amount is paid in full. Full or balance payments should be made 45 days prior to the date of departure. If the tourist fails to pay timely full amount, then the tour company reserves the right to cancel the booking with forfeiting the paid amount. In case of dishonoured cheques issued by the tourist in favour of the company, the company reserves the right to take necessary legal actions and the company has full right to cancel the bookings.

TAXATION : A non – negotiable and mandatory Goods and Service Tax (GST) at the rate of 5% & also Tax Collected at Source w.e.f. 1st April 2020 (TCS) at the rate of 5% is applicable over & above the land package cost. In case of any imposed tax by the Government of India over and above the proposed taxes, then the tourist will be liable to pay even after the bookings has been done.

AIRLINES & TICKET : The company won't be responsible in case of any Airlines delay or deficiency. In case passengers wish to travel in advance or stay back and return later after the completion of the tour. The tourist is liable to pay an additional amount (to be advised as per availability) per change prior to the departure. If the tourist wants to make any change in plan on tour, then all the arrangements must be done by the tourist itself. During the trip, for any reason, if you may wish to return to India, the entire cost to return will be borne by the passenger and no refund will be granted.

VISA : If Visa is rejected booking amount will be refunded after deducting airline cancellation charges, visa charges and services charges. If you wish to apply visa again then visa and services charges will be applicable again.

ACCOMODATION : All Hotel Check in is 1500 Hrs. & Check out is 1100 Hrs. Rooms next to each other are not guaranteed and are at the discretion of the hotel. Itinerary / Hotel / Route are subject to vice-e-versa changes. Your final Itinerary will be as per the flight schedule and booklet provided to you 7 days prior dept. Any early check in or late checkout at hotels will not be entertained.

TRANSPORTATION : In our group tours, we don't allot any seat numbers as a seat rotation policy is been followed. All the passengers must follow the instruction by the tour leader in this regard. If any of the passengers carry any high value items on the coach, we advise you to not leave them behind when you leave the coach. All baggage and personal belongings are at all time your own responsibility. The tour company or coach company won't be responsible for any loss of any items from the coach. Any damages caused by you to the coach during the travel shall be payable by you and the tour company won't be liable for the same.

SIGHTSEEING : Due to certain unavoidable circumstances, if any activity or any sightseeing is missed then the tour company shall not be liable to pay any refunds. Any delays occurred by the passengers will disturb the schedule and cause inconvenience to the entire group. Any loss or damage done during the activity will be borne by the passengers. Instructions given by the Tour Manager or Guide should be followed by all the passengers. Free/Complimentary activities are all non-refundable and subject to weather conditions

MEALS : We always serve Pure Vegetarian / Jain food which is prepared by our own Chef / Indian Restaurants. There is mostly a pre-set menu for the meals depending on the tour itinerary. Packed meals will be served only at certain places. Any special meals to be prepared or any allergic items during the tour must be informed prior to the departure.

LUGGAGE: You are allowed only to carry 20 kg of main luggage & 5 kg hand luggage with yourself during flight journey & in the coach. You will have to carry 1 bag per person of the Food Stuff that belongs to Urvi Luxury Destination Pvt Ltd. For any baggage loss or damage during the travel shall be solely borne by the passenger.

HEALTH & EMERGENCY DURING TOUR : It is presumed that the tourist who have booked the tour have gone through the itinerary & is medically fit for the tour. In case of any health emergency or any other related issues, the guest shall be solely responsible to make their own arrangements. Thus, the company cannot be held responsible for any health-related issues of the passenger.

REFUND : (i) Refunds if any, for variation/modification/amendments/alteration and/or cancellations etc. of any tour will be paid directly to the tourist by 'A/C payee' cheque, in Indian Rupees at the prevailing rate of exchange on the date of the cheque, as per Reserve Bank of India Rules and Regulations, irrespective of whether the tour payments in part or whole were made in foreign currency.

NO REFUND WILL BE PAYABLE

- a) For any missed / unused services of the tour including the meals due to whatsoever reason.
- b) Where full deposit is required to be paid in advance to the concerned authorities to enable Company to confirm the reservation
- c) If services of the tour are modified, varied, amended, cancelled, or not utilized.
- d) If any tourist decides and or is required to cancel the tour due to any changes made in the rules by the concerned Government.
- e) If the tour is indefinitely postponed due to natural calamity, riots, political unrest, or any other unforeseen calamities
- f) Refund is not applicable for air tickets that are non-refundable and for which date change is not allowed.

Force Majeure means an event or circumstance not within the reasonable control, directly or indirectly, of Urvi Luxury Destination Pvt Ltd. in its ability to perform its obligations/ responsibilities regarding the tour including

- o War, hostile invasion, act of foreign enemies.
- o Rebellion, revolution, insurrection or military or usurped power or civil war.
- o Epidemic, pandemic, explosion, fire, flood, earthquake or another exceptional natural calamity and act of God.
- o Ionizing radiation or contamination by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive, or other hazardous properties of any explosive nuclear assembly or nuclear component of such assembly.
- o Riot, commotion or disorder.
- o Any act or omission of any Government instrumentality.
- o A change in Legal Requirements.
- o Strikes, lockouts or other industrial disturbances;
- o Abnormal weather or sea conditions including tempest, lightning, hurricane, typhoon, rain & temperatures.

CANCELLATION & REFUNDS : The initial deposits made by the passenger against the tour booking will not be refundable or transferrable under any circumstances.

CANCELLATION POLICY AFTER NON-REFUNDABLE DEPOSIT

75 Days Prior	– 20% of Tour Cost.
60 Days Prior	– 50% of Tour Cost.
45 Days Prior	– 75% of Tour Cost.
30 Days Prior	– 100% of Tour Cost.



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